



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

October 18, 2022

Robin Rice
4740 Kroes St.
Rockford, MI 49341

RE: License #: DG410381163
Investigation #: 2022D1078017
Super Kids Care

Dear Mrs. Rice:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

- R400.1904a(2) Child care staff member; employment requirements.
- R400.1904a(3) Child care staff member; employment requirements.
- R400.1905(3) Training.
- R400.1905(4) Training.
- R400.1911(1) Care; supervision; children

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: licensee, child care staff member, parents
- I completed on-site inspections on the following dates: 06/16/2022.

As a result of this investigation, I found the following violation(s):

- R400.1904a(2) Child care staff member; employment requirements.**
- R400.1905(3) Training.**

I recommend no change to the current license status. The special investigation report is attached.

Due to the violations, you must send us a corrective action plan by 11/08/2022. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.


- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Dawnita M. Diaz, Licensing Consultant
 Child Care Licensing Bureau
 611 W. Ottawa Street
 P.O. Box 30664
 Lansing, MI 48909
 (616) 402-9376

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DG410381163
Investigation #:	2022D1078017
Complaint Receipt Date:	06/16/2022
Investigation Initiation Date:	06/16/2022
Report Due Date:	08/15/2022
Licensee Name:	Robin Rice
Licensee Address:	4740 Kroes St. Rockford, MI 49341
Licensee Telephone #:	(586) 822-9085
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Super Kids Care
Facility Address:	4740 Kroes St. Rockford, MI 49341
Facility Telephone #:	(586) 822-9085
Original Issuance Date:	03/21/2016
License Status:	REGULAR
Effective Date:	09/21/2020
Expiration Date:	09/20/2022
Capacity:	12
Program Type:	CHILD CARE GROUP HOME (CAPACITY 7-12)

II. ALLEGATION(S)

	Violation Established?
The child care staff members do not have required clearances or training.	Yes
Children in care are left in a room to cry.	No

III. METHODOLOGY

06/16/2022	Special Investigation Intake 2022D1078017
06/16/2022	Special Investigation Initiated - On Site 2:33pm- 3:34pm Met with licensee and CCSMs re: allegations
06/24/2022	Contact - Telephone call made Left message Child A's Mother
06/28/2022	Contact - Telephone call made Spoke with Child A's Mother re: allegations
07/25/2022	Contact - Telephone call made Spoke with Child B's Mother- re: allegations
07/25/2022	Contact - Telephone call made Left message for Child C's Mother
07/26/2022	Contact - Telephone call made Spoke with Child D's Mother re: allegations
07/29/2022	Exit Conference Spoke with licensee re: investigation

ALLEGATION: The child care staff members do not have required clearances or training.

INVESTIGATION:

On 06/16/2022 I conducted an unannounced on-site inspection to the licensed child care home. I met with Robin Rice, licensee, about the allegations. She provided me with the eligibility letters for her Kaley Ogden and Danni Chapel, her two child care staff members.

Danni Chappel's first day was 04/04/2022. She completed Health and Safety Training Course 1 on 04/08/2022 and completed Safe Sleep and Shaken Baby training on 05/10/2022. She completed Health and Safety Training Course 2 on 06/20/2022. She does not have CPR or first aid certification.

Kaley Ogden did not complete CPR, First Aid and Shaken Baby training prior to caring for children. Her first day of work was 04/20/2022. Health and Safety Course 1 was completed on 04/13/2022, Health and Safety Course 2 was completed on 04/18/2022.

NOTE: Health and Safety Training for Licensed Child Care Providers Course 1 includes: Prevention and Control of Infectious Diseases (including Immunizations), Administration of Medication, Prevention and Response to Emergencies due to food and allergic reactions, and Child Development (birth to 5 years). Health and Safety Training for Licensed Child Care Providers Course 2 includes: Building and Physical Premises Safety, Prevention of Shaken Baby Syndrome, Abusive Head Trauma, and Child Maltreatment, Emergency Preparedness and Response Training, Handling and Storage of Hazardous Materials and the Appropriate Disposal of Bio-contaminants, Precautions in Transporting Children, Recognition and Reporting of Child Abuse and Neglect, and Child Development (school age)

APPLICABLE RULE	
R 400.1904a	Child care staff member; employment requirements.
	(3) Prior to contact with children, the individual shall be determined by the department to be eligible to serve as a child care staff member, pursuant to section 5n of the act, MCL 722.115n, and as required by R 400.1925.
ANALYSIS:	Robin Rice has completed the required child care background check process for the two child care staff members prior to their having contact with children in care.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R400.1904a	Child care staff member; employment requirements.
	(2) Before caring for children at a child care home, an individual shall provide the licensee with all of the following: (a) A valid certification in infant, child, and adult CPR. (b) A valid certification in first aid. (c) Proof of training in the prevention of infectious disease, including immunizations. Hours of training in the prevention of

	infectious disease from MiRegistry will be allowed to count for training hours to meet this requirement.
ANALYSIS:	<p>Kaley Ogden completed CPR and first aid certification on 07/11/2022. Dannie Chapin did not have CPR or first aid certification while working for Robin Rice. These two child care staff members did not have the required training prior to caring for children.</p> <p>Danni Chapin did not complete the training in prevention of infectious disease including immunizations prior to caring for children.</p>
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R400.1905	Training.
	<p>(3) A licensee shall ensure that child care staff members and child care assistants, prior to caring for children, have training that includes information on all of the following:</p> <ul style="list-style-type: none"> (a) Safe sleep practices to prevent sudden infant death syndrome. (b) Recognition of and the reporting of child abuse and neglect. (c) Prevention of shaken baby syndrome, abusive head trauma, and child maltreatment.
ANALYSIS:	Kaley Ogden and Danni Chapin did not have all of the above required training prior to caring for children.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R400.1905	Training.
	<p>(4) Within 90 days after receiving a child care license or of being hired at a child care home, a licensee, a child care staff member, and a child care assistant shall complete training on all of the following topics:</p> <ul style="list-style-type: none"> (a) Child development. (b) Administration of medication.

	<p>(c) Prevention of and response to emergencies due to food and allergic reactions.</p> <p>(d) Handling and storage of hazardous materials and the appropriate disposal of bio contaminants.</p> <p>(e) Precautions in transporting children.</p> <p>(f) Building and physical premises safety.</p> <p>(g) All hazards emergency preparedness and response planning.</p>
ANALYSIS:	The two child care staff members were hired in April 2022 and have 90 days to complete all of the above training.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Children in care are left in a room to cry.

INVESTIGATION:

On 06/16/2022 I conducted an unannounced on-site inspection to the facility. I met with Robin Rice, licensee, about the reported allegation. She stated this allegation has been investigated previously and she had addressed how she deals with children who have difficult behaviors. In that investigation she had been having children remain in an approved office space to “calm down” and she was told this was not developmentally appropriate. Currently, if a child is displaying behavior requiring them to be separated from the group, she will bring the child to her office and remain with them. She identified Child A, male age 2, as the only child in care she has to take in her office. She has spoken with Child A’s Mother about his behaviors.

I then interviewed Kaley Ogden, child care staff member, outside the presence of others. She denied children are left in a room to cry. If a child needs time away Robin Rice will be with them in her office.

I then interviewed Danni Chapel outside the presence of others. She denied children are left in a room to cry. She said if a child is removed from the group Robin Rice is with them in her office. She said she uses redirection and encouraging right behavior if a child needs correction.

On 06/28/2022 I spoke with Child A’s Mother by telephone. She acknowledged Child A has challenging behaviors in care. She has discussed them with the licensee. She has no concerns with her care or response to Child A’s behaviors.

On 07/25/2022 I spoke with Child B’s Mother by telephone. She had no concerns about the licensee’s care or response to behaviors with Child B.

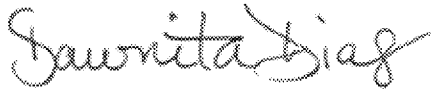
I also left a message for Child C's Mother on this date. I have not received a return phone call.

On 07/26/2022 I spoke with Child D's Mother by telephone. She said Child D is no longer in care due to unrelated issues. She did not have any concerns with respect to the reported allegations.

APPLICABLE RULE	
R 400.1911	Care; supervision; children.
	(1) A licensee shall ensure appropriate care and supervision of children at all times.
ANALYSIS:	Robin Rice provides appropriate care and supervision to children in care. Children are not left in a room to cry.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

Upon the receipt of an acceptable written plan of correction I recommend the status of the license remains unchanged.

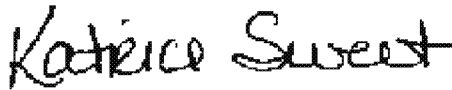


09/27/2022

Dawnita M. Diaz
Licensing Consultant

Date

Approved By:



10/18/2022

Katrice Sweet
Area Manager

Date