



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF  
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL  
LANSING

Michelle Richard  
ACTING DIRECTOR

**Report Type:** Renewal  
**Inspection Type:** Renewal

**Date of Inspection:** 6/12/2024,  
**Date of Report:** 6/12/2024

| Licensee Name(s)                       | License Number                         | Capacity |
|--|--|----------|
| Quoc-Trinh Glover                      | DG390390404                            | 14       |
| Facility Name                          | Program Type                           |          |
| Quoc-Trinh Tina Glover                 | Group Home                             |          |
| Facility Address                       | Mailing Address                        |          |
| 3814 Rockwood,<br>Kalamazoo, MI, 49004 | 3814 Rockwood,<br>Kalamazoo, MI, 49004 |          |
| Facility Phone Number                  | Facility Email Address                 |          |
| 2693535367                             | qtbmc@yahoo.com                        |          |

### Findings of the Inspection

A copy of this renewal inspection report and any associated corrective action plans is available on the Child Care Licensing Bureau [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of when renewal inspection reports are completed can be found under [Overview of Licensing Reports](#).

The renewal inspection involved a review of all applicable child care center [administrative rules](#) and [statutes](#). Verification of compliance included direct observations of the physical environment and the program, discussions with staff, and a review of the center's records, including staff records and children's records. Staff records include background checks and training information. Children's records include child information cards, physical examination dates, and immunizations.

If you have any questions regarding the report, please contact licensing consultant, Roxanne Duckworth, at 269-568-2686. In the event that Roxanne Duckworth is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

| Inspection Details                       |   |   |
|--|---|---|
| <i>Number of Rules/Statutes Reviewed</i> | <i>Number of Rules/Statute Violations</i> | <i>Number of Rules/Statutes where Technical Assistance was Provided</i> |
| 494                                      | 0   | 3   |

|   |   |  |
|---|---|--|
| <i>Number of Children's Records Reviewed : Number of Children Enrolled</i>        | <i>Number of Staff Employed : Number of Staff Files Reviewed</i>  | <i>Number of Home Volunteers : Number of Volunteer Files Reviewed</i>                  |
| 18 : 18   | 3 : 3   | 0 : 0  |
| <i>Number of Children Observed : Number of Children Present During Inspection</i> | <i>Number of Child Care Staff Members Observed : Number of Child Care Staff Members Present During Inspection</i>   | <i>Number of Volunteers Observed a: Number of Volunteers Present During Inspection</i> |
| 14 : 14   | 2 : 2   | 0 : 0  |
| <i>Licensee Interviewed</i>   | <i>Child Care Staff Members Interviewed</i>   | <i>Pets</i>  |
| Yes   | Yes   | There are no pets.   |
| <i>Water or Other Hazards</i>   | <i>Outdoor Space</i>  |  |
| There were no water or other hazards observed during the inspection.              | The outdoor play area is in the completely fenced in backyard. There is a large wood structure with a slide and swing-set, as well as three residential "Little Tykes" play structures. Rubber mulch is used as soft surfacing. |  |

| <b>Technical Assistance</b> |   |
|-----------------------------|---|
| <i>Rule Number</i>          | <i>Rule</i>   |
| R 400.1906(1)(b)            | Daily records detailing arrival times and departure times at the child care home for child care staff.  |
| R 400.1919(2)               | A licensee shall obtain from a child care staff member and a child care assistant a written statement, signed by a licensed physician or his or her designee within 1 year prior to caring for children, that attests to the child care staff member's or child care assistant's mental and physical health. The attestation must be renewed at the time of subsequent renewals of the child care home's license. |
| R 400.1907(1)(b)            | A child in care statement or receipt using a form provided by the department and signed by the parent certifying all of the following:-must be updated annually.  |

| Hours of Operation        |                           |                           |                           |                           |          |        |
|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|----------|--------|
| Monday                    | Tuesday                   | Wednesday                 | Thursday                  | Friday                    | Saturday | Sunday |
| 07:30 AM<br>To<br>5:30 PM | 07:30 AM<br>To<br>5:30 PM | 07:30 AM<br>To<br>5:30 PM | 07:30 AM<br>To<br>5:30 PM | 07:30 AM<br>To<br>5:30 PM |          |        |

| Bureau Recommendation   |
|---|
| I recommend issuance of a regular license to this child care group home (capacity 7-14) |

| Approved By:                              |                   |  |  |
|---|-------------------|--|--|
| Roxanne Duckworth                         |                   |  |  |
| Roxanne Duckworth<br>Licensing Consultant | 6/12/2024<br>Date |  |  |
|   |                   |  |  |