



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

REDACTED COPY

January 6, 2022

Rachel Greenshields
7508 Andrys Drive
Grass Lake, MI 49240

RE: License #: DG380402919
Investigation #: 2022D0185004
Little LoveBugs Learning Garden

Dear Ms. Greenshields:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R400.1902(3) Applicant; licensee; requirements.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed the person who made the complaint, licensee, child care staff member, witnesses, and others with relevant information.
- I completed on-site inspections on the following dates: 11/10/2021.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

You will be sent two copies of this report. One is **not for public disclosure** and one is a **redacted report**.

- The report marked ***not for public disclosure*** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.
- The report marked ***redacted report*** may have some legally protected information blacked out. The ***redacted report*** and any related corrective action plans must be placed in your licensing notebook. The ***redacted report*** and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Jessica Rindfleisch, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 899-5744

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

THIS REPORT CONTAINS QUOTED PROFANITY AND/OR SEXUALLY EXPLICIT LANGUAGE.

I. IDENTIFYING INFORMATION

License #:	DG380402919
Investigation #:	2022D0185004
Complaint Receipt Date:	11/08/2021
Investigation Initiation Date:	11/10/2021
Report Due Date:	01/07/2022
Licensee Name:	Rachel Greenshields
Licensee Address:	7508 Andrys Drive Grass Lake, MI 49240
Licensee Telephone #:	Unknown
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Little LoveBugs Learning Garden
Facility Address:	7508 Andrys Drive Grass Lake, MI 49240
Facility Telephone #:	(734) 751-9860
Original Issuance Date:	06/11/2020
License Status:	REGULAR
Effective Date:	12/11/2020
Expiration Date:	12/10/2022
Capacity:	12
Program Type:	CHILD CARE GROUP HOME (CAPACITY 7-12)

II. ALLEGATION(S)

	Violation Established?
Adult Household Member 1 is molesting the children in care.	No

III. METHODOLOGY

11/08/2021	Special Investigation Intake 2022D0185004
11/09/2021	Contact - Telephone call made Interview with Complainant
11/09/2021	Contact - Document Received Medical report from Complainant
11/10/2021	Contact - Telephone call made Interview with [REDACTED]
11/10/2021	Special Investigation Initiated - On Site Arrived at 11:25am Inspection conducted with [REDACTED] [REDACTED]. Interview with Ms. Greenshields, Child Care Staff Member 1, Adult Household Member 2, and Adult Household Member 3 Departed at 12:21pm
11/10/2021	Contact - Telephone call received Interview with [REDACTED]
11/10/2021	Contact - Telephone call received Interview with [REDACTED]
11/10/2021	Contact - Document Received Medical report from Complainant
11/10/2021	Inspection Completed-BCAL Full Compliance
11/15/2021	Contact - Telephone call received Interview with [REDACTED]
11/15/2021	Contact - Document Received Update from Ms. Greenshields

11/18/2021	Contact - Document Received Letter from Ms. Greenshields
12/16/2021	Contact - Document Received Update from Ms. Greenshields
01/03/2022	Contact - Telephone call made Interview with Adult Household Member 1
01/03/2022	Exit Conference Interview with Ms. Greenshields

ALLEGATION: Adult Household Member 1 is molesting the children in care.

INVESTIGATION: On 11/07/2021, Complainant alleged that Adult Household Member 1 was molesting the children in care. It was noted that Adult Household Member 1 is an employee of the child care home. The Complainant was made aware of the allegation from Adult Household Member 2, who knows Adult Household Member 1.

On 11/09/2021, I contacted Complainant. The Complainant learned about the allegation from a hospital report for Adult Household Member 2. On 10/26/2021, while in the hospital, Adult Household Member 2 accused Adult Household Member 1 of molesting the children in care at Ms. Greenshields' home.



Due to the disturbing allegation, Ms. Greenshields asked Adult Household Member 1 to stop coming to

the home and providing care to Adult Household Member 1. Ms. Greenshields reported that Adult Household Member 2 [REDACTED]. Adult Household Member 2 was very agitated recently. She attempted to stab Ms. Greenshields with a pen and hit one of the minor household members with a cane.

Drugs.com states that Seroquel is an antipsychotic medication used to treat schizophrenia and bipolar disorder. Drugs.com states that Zoloft is an antidepressant that is used to treat depression, panic, anxiety, or obsessive-compulsive symptoms. Drugs.com states that Ritalin is a central nervous system stimulator that is used to treat attention deficit hyperactivity disorder and narcolepsy.

On 11/10/2021, I contacted [REDACTED] I informed them of the allegation and inquired as to whether they would like to investigate the allegations. [REDACTED]

[REDACTED] I conducted an unannounced on-site inspection at the home.

During the on-site inspection, [REDACTED] I interviewed Ms. Greenshields. Adult Household Member 3 was present to serve as a witness due to the ongoing court issues. Ms. Greenshields explained that she is currently seeking guardianship of Adult Household Member 2. One of Ms. Greenshields' family members had previously provided care to Adult Household Member 2 prior to May 2021. When Ms. Greenshields started the process to apply for guardianship, it caused serious conflict within her family. This has resulted in multiple police reports and allegations against her child care business. Adult Household Member 1 moved into the home around the same time that Adult Household Member 2 did. Adult Household Member 1 has been providing direct care to Adult Household Member 2 during the day while Ms. Greenshields operates her child care business.

Ms. Greenshields stated that Adult Household Member 2's behavior has rapidly declined over the last several weeks. Adult Household Member 2 was previously diagnosed with [REDACTED]

[REDACTED] Adult Household Member 2 is also believed to either have [REDACTED] or [REDACTED]

[REDACTED] but there is a four month wait to be seen. Ms. Greenshields stated that Adult Household Member 1 moved out of the home on 11/09/2021. Ms. Greenshields stated that Adult Household Member 1 had been living in the home for a while and it had become too much with Adult Household Member 2 living there as well. With Adult Household Member 2 making allegations regarding Adult Household Member 1, Ms. Greenshields stated that she felt it was best for Adult Household Member 1 to no longer live in the home. Ms. Greenshields stated that she is not aware of any incident regarding Adult Household Member 1 and the children in care. Ms. Greenshields added that Adult Household Member 1

did occasionally help out in the child care, but she was never unsupervised with the children. She is not a child care staff member. Ms. Greenshields also stated that Adult Household Member 2 does not interact with the children in care. Adult Household Member 2 resides in a separate area and level of the home from where the child care is located. The only time Adult Household Member 2 might see the children in care is while they are outside walking to the outdoor play area. Ms. Greenshields added that she is working with Adult Household Member 2's temporary guardian to obtain a new caregiver for Adult Household Member 2.

Ms. Greenshields described how Adult Household Member 2's behavior has changed recently. Ms. Greenshields stated that Adult Household Member 2 gets monthly visits from [REDACTED]. One time she complained to them that she was being mistreated because she was not fed steak for dinner. Adult Household Member 2 has made statements about Adult Household Member 1 and Adult Household Member 3 engaging in sexual relations together. Ms. Greenshields added that Adult Household Member 3 has been cursing more. Adult Household Member 2 has referred to Adult Household Member 3 as a "cock" and has called the minor household members "assholes." One minute she is laughing and the next minute she is raging.

During the on-site inspection, I interviewed Adult Household Member 2. She was in her bedroom in a nightgown. She appeared to be well cared for. I introduced myself and asked Adult Household Member 2 if she has witnessed Adult Household Member 1 molesting the children in care. She stated that she has not. I asked Adult Household Member 2 if she has witnessed Adult Household Member 1 with the children in care, and she replied, "no."

During the on-site inspection, I also interviewed Erika Bowen, child care staff member. Ms. Bowen stated that Adult Household Member 1 has occasionally helped out with the child care. She might help clean up the toys or come up to the child care area to get something out of the fridge and say hello. Ms. Bowen stated that Adult Household Member 1 was never unsupervised with the children in care. Ms. Bowen stated that she has never witnessed the children in care interact with Adult Household Member 2. The children are in the child care space and do not enter the rest of the home, where Adult Household Member 2 is located.

During the on-site inspection, I observed Ms. Greenshields' home. The child care area is located over a garage and is connected to the second level of the main part of the home through the master bedroom. Adult Household Member 2 resides on the main level of the home separate from the child care area. Ms. Greenshields stated that she does not come upstairs. Adult Household Member 1 also resided on the main level of the home, although she did use the second level of the home to use the additional restroom and visit with the minor household members.

At the conclusion of the on-site inspection, [REDACTED]
[REDACTED].

I spoke to [REDACTED], who is the attorney who represents Ms. Greenshields with regard to the guardianship case. [REDACTED] explained that Adult Household Member 2 has [REDACTED] and currently there is a contest over her guardianship and conservatorship. It has been a very difficult case unlike any he has ever seen due to the animosity from Ms. Greenshields extended family. Ms. Greenshields cannot even get her family to release Adult Household Member 2's state ID. [REDACTED] noted that there has been a cognitive decline with Adult Household Member 2 over the last two months. When he met with Adult Household Member 2 four or five months ago as he previously represented Adult Household Member 2 as well, she was "with it." She knew who he was. Now, it is clear that there is some kind of [REDACTED] occurring. She doesn't know who he is anymore. Adult Household Member 2 is having a hard time understanding what is going on. She says things that are completely off the wall, such as wanting to kill her children. She thinks two of her children are possessed by the devil and that they helped kill her late husband. She has also made statements about her daughter and son having sexual relations with each other, but they do not even speak to each other. [REDACTED] added that Adult Household Member 2 was recently started on [REDACTED] due to the changes in her behavior. He also added that Ms. Greenshields is a good woman and a hard worker, and he knows that Adult Household Member 2 is safe with her.

I also spoke to [REDACTED], temporary guardian for Adult Household Member 2. She explained that she is able to make legal decisions for Adult Household Member 2 until the guardianship case is settled. [REDACTED] stated that she met with Adult Household Member 2 two to three months ago. She was doing very well. [REDACTED] stated that she spoke to Adult Household Member 2 last night and she was sorrowful because of what she had said about Adult Household Member 1. She said, "I caused trouble." She seemed to understand what she had said and felt bad about it. [REDACTED] stated that she was not sure how an outside party gained access to Adult Household Member 2's medical records, but the online portal had been shut down to prevent any further release of information. [REDACTED] stated that she has not personally witnessed Adult Household Member 2 acting erratic, but about a month ago, Ms. Greenshields contacted her and described some of the concerning behavior that she was witnessing. [REDACTED] stated that type of behavior is not uncommon with someone who had dementia. [REDACTED]

[REDACTED] added that Adult Household Member 2 recently had to participate in a long deposition for the guardianship case. It caused a lot of stress for her. Adult Household Member 2's behavior seemed to decline following the deposition.

I also spoke to [REDACTED] at [REDACTED]
[REDACTED].

[REDACTED]

On 11/15/2021, Ms. Greenshields contacted me to inform me that Adult Household Member 2 was seen at [REDACTED]

[REDACTED]

Drugs.com states that Olanzapine is an antipsychotic medication that is used to treat psychotic conditions such as schizophrenia and bipolar disorder.

On 11/18/2021, Ms. Greenshields provided a letter from [REDACTED] with an update regarding Adult Household Member 2. The letter indicated that Adult Household Member 2 was seen at [REDACTED]

[REDACTED]

[REDACTED]

I interviewed Adult Household Member 1, who no longer resides in the child care home. Adult Household Member 1 stated that she used to reside in Ms. Greenshields' home and provided care and companionship to Adult Household Member 2 during the day while Ms. Greenshields ran her child care business. Adult

Household Member 1 stated that she was aware of the statement that Adult Household Member 2 made regarding her sexually abusing the children in Ms. Greenshields' child care. She denied that occurring. She stated that she occasionally went into the child care area to help out or play with the children, but she was never alone with the children in care. She also added that she primarily was in the living area of the home, where the children do not enter.

Adult Household Member 1 stated that during the time that Adult Household Member 2 made the statements about her, Adult Household Member 1 was not acting herself. She recalled Adult Household Member 2 calling Adult Household Member 3 a "cock" and stated that Adult Household Member 2 called Adult Household Member 1 a "whore." Adult Household Member 1 stated that Adult Household Member 2 has a feisty mouth and often said inappropriate things to people. She would also give people dirty looks and get "snippy" with them. Ms. Greenshields also told Adult Household Member 1 about Adult Household Member 2 trying to stab her with a pen, although Adult Household Member 1 was not present to witness that incident. Adult Household Member 1 stated that Adult Household Member 2 had good days and bad days.

During the exit conference with Ms. Greenshields, she stated that Adult Household Member 2 has [REDACTED]

APPLICABLE RULE	
R 400.1902	Applicant; licensee; requirements.
	<p>(3) All persons, including minors, residing in the child care home shall meet all of the following requirements:</p> <ul style="list-style-type: none"> (a) Be suitable to meet the needs of children. (b) Be able to ensure that services and facilities are conducive to the welfare of children. (c) Act in a manner that is conducive to the welfare of children. (d) Demonstrate a willingness and ability to comply with the act and these rules.

ANALYSIS:	Adult Household Member 1, who no longer resides in the home, is suitable to meet the needs of children. There is no evidence to suggest that Adult Household Member 1 engaged in any inappropriate behavior with the children in care. Adult Household Member 2 denied the allegation that Adult Household Member 1 engaged in inappropriate contact with the children in care.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend that the status of this license remain unchanged.

Jessica Rindfleisch

01/06/2022

Jessica Rindfleisch
Licensing Consultant

Date

Approved By:

Darlese McConnell

01/06/2022

Darlese McConnell
Area Manager

Date