



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

December 17, 2020

REDACTED REPORT

Michelle Keagle
224 Bender St
Jackson, MI 49202

RE: License #: DG380093646
Investigation #: 2021D0105002
Keagle, Michelle A.

Dear Mrs. Keagle:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.1911(1) Care; supervision; children.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed the person who made the complaint, licensee, child care staff members, and parents.
- I completed on-site inspections on the following dates: November 2 and 17, 2020.

As a result of this investigation, I found the following violation(s):

R 400.1911(1) Care; supervision, children.

I recommend no change to the current license status.

The special investigation report is attached. Due to the violation(s) identified in the report, a written corrective action plan was required. On December 16, 2020, you submitted an acceptable written corrective action plan.

During this special investigation: 2019	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

You will be sent two copies of this report. One is ***not for public disclosure*** and one is a ***redacted report***.

- The report marked ***not for public disclosure*** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.
- The report marked ***redacted report*** may have some legally protected information blacked out. The ***redacted report*** and any related corrective action plans must be placed in your licensing notebook. The ***redacted report*** and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Sincerely,



Cheryl Gillespie, Licensing Consultant
 Bureau of Community and Health Systems
 611 W. Ottawa Street
 P.O. Box 30664
 Lansing, MI 48909
 (517) 899-5782

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

THIS REPORT CONTAINS QUOTED PROFANITY AND/OR SEXUALLY EXPLICIT LANGUAGE.

I. IDENTIFYING INFORMATION

License #:	DG380093646
Investigation #:	2021D0105002
Complaint Receipt Date:	10/27/2020
Investigation Initiation Date:	10/29/2020
Report Due Date:	12/26/2020
Licensee Name:	Michelle Keagle
Licensee Address:	224 Bender St Jackson, MI 49202
Licensee Telephone #:	Unknown
Administrator:	N/A
Licensee Designee:	
Name of Facility:	Keagle, Michelle A.
Facility Address:	224 Bender Street Jackson, MI 49202
Facility Telephone #:	(517) 206-3805
Original Issuance Date:	08/01/2000
License Status:	REGULAR
Effective Date:	03/01/2019
Expiration Date:	02/28/2021
Capacity:	12
Program Type:	CHILD CARE GROUP HOME (CAPACITY 7-12)

II. ALLEGATION(S)

	Violation Established?
The children were not properly supervised when Child A and Child B touched each other in the [REDACTED] area.	Yes

III. METHODOLOGY

10/27/2020	Special Investigation Intake 2021D0105002
10/28/2020	Contact - Telephone call made to Ms. Keagle.
10/29/2020	Special Investigation Initiated - Telephone I interviewed Child A's Mother.
10/29/2020	Contact – Telephone call made. Voicemail message left for Child B's Parents.
11/02/2020	Inspection Completed On-site, Arrived 10:30pm, Departed 10:45pm. Ms. Keagle on vacation. Dawn Cole and Cheryl Lovett were present with eleven children. I observed the bike track.
11/17/2020	Inspection Completed On-site, Arrived 2:05pm, Departed 2:20pm. Talked with Ms. Keagle at the door. I did not go in because she was closed due to a child testing positive for Covid.
11/17/2020	Contact - Face to Face I interviewed Dawn Cole, assistant child care staff member.
11/19/2020	Contact - Telephone call received from Cheryl Lovett, assistant child care staff member.
11/19/2020	Exit Conference

ALLEGATION: The children were not properly supervised when Child A and Child B touched each other in the [REDACTED] area.

INVESTIGATION: Ms. Keagle contacted me on October 26, 2020, to self-report that two children were found around the side of the pole barn with their [REDACTED]. On October 28, 2020, I called Ms. Keagle to clarify some information and to ask additional questions. Ms. Keagle reported that she had been inside making lunch. Two child care staff members were outside with 12 children. They were all in the driveway watching large trucks work on the road. The two child care staff members were standing in the driveway to assure that the children did not get too close to the street. Ms. Keagle stated that Cheryl Lovett, child care staff member, came in to tell her that she needed to come out and talk with two of the children. She informed Ms. Keagle that she found the children behind the pole barn with their [REDACTED] and that the children said they had been “kissing body parts.” Ms. Keagle said she calmly talked to each child separately. They both said they rode around the track and would get off their bikes and kiss a body part. The first time they kissed foreheads. The next time around they kissed noses. They worked their way down their bodies to [REDACTED]. It is unclear if the children actually kissed on the [REDACTED] area. Because it was already later in the day, Ms. Keagle said she informed both families of the situation at pick up.

I conducted a telephone interview with Child A’s Mother. She was very cooperative and calm. She had discussed the situation with Ms. Keagle and later with her [REDACTED]. Child A’s Mother related the same story as Ms. Keagle. Child A told her that they would ride their bikes around the barn and kiss a body part. They worked their way down the body. When Child A’s Mother asked why they did this, her [REDACTED] responded, “I don’t know. We just did.” Child A’s Mother did not feel there was anything sexual about the interaction.

On November 2, 2020, I made an unannounced onsite inspection to Ms. Keagle’s home. Ms. Keagle was on vacation. Ms. Keagle had informed me she was taking a vacation and I had forgotten that it was this particular week. Ms. Cole and Ms. Lovett were outside with 12 children. They were appropriately supervising the children. I did not want to take them away from the children, so I did not interview the child care staff members at that time. I observed the track that goes around the pole barn and timed one child riding around the track. This child was fairly fast and went around in about a minute.

On November 17, 2020, I conducted another onsite inspection. Ms. Keagle and Ms. Cole were cleaning. The child care was closed due to a COVID exposure. I interviewed Ms. Keagle and Ms. Cole from outside the doorway. Ms. Keagle added that neither child is [REDACTED] her child care at this time.

Dawn Cole, child care staff member, stated that she and Cheryl Lovett were supervising the children outside. All of them had been in the driveway watching

large trucks as the road was being repaired. Two of the children left the group and got on riding toys and rode around the pole barn. There is a paved track that goes all around the pole barn. Both child care staff members, Dawn Cole and Cheryl Lovett, were aware that Child A and Child B were riding around the track. The child care staff members were watching for them to come back around each time they went by. After the children went by on one occasion, Ms. Lovett went looking for them because she thought they should be back around. It takes approximately 1-1.5 minutes to ride around the track. Ms. Lovett came around from the pole barn with the children. Ms. Lovett told Ms. Cole that she needed to take the two children inside to see Ms. Keagle. When Ms. Lovett came back outside, she told Ms. Cole she saw the children with their [REDACTED] and that the children said they were kissing body parts. Ms. Cole said she has never seen any behavior from either Child A or Child B that would indicate any inclination towards inappropriate behavior.

During my telephone interview with Cheryl Lovett, she stated that she and Ms. Cole were outside with the children. There were large construction trucks doing road repair and the children like watching the trucks. Ms. Keagle has a fairly long driveway so they could watch the construction and keep a safe distance from the road. Ms. Lovett said two of the children were not interested in the trucks and started riding bikes around the pole barn. She and Ms. Cole were paying attention to how long they were gone. She said the children were not back after about 1.5-2 minutes, so she went around the pole barn looking for them. She found the children with their [REDACTED]. They were not touching each other at that time. She had them [REDACTED] and walked them into the house. Ms. Keagle then talked to each of the children separately.

Child B's Parents did not return my telephone call.

Ms. Keagle submitted a corrective action plan stating specifically where staff members will be standing when children are using the bike track around the pole barn. Staff will be at opposite corners of the pole barn so that the entire track is visible and the same caregivers can see sections of the play area. The entire play area will be visible by someone at all times.

APPLICABLE RULE	
R 400.1911	Care; supervision; children.
	(1) A licensee shall ensure appropriate care and supervision of children at all times.
ANALYSIS:	The children were behind the pole barn unsupervised long enough to [REDACTED].
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

I recommend this special investigation be closed.

Cheryl Gillespie

12/17/2020

Cheryl Gillespie
Licensing Consultant

Date

Approved By:

Erika Bigelow

12/17/2020

Erika Bigelow
Area Manager

Date