



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

## REDACTED REPORT

May 18, 2023

Ashli Everett  
415 Washington St  
Leslie, MI 49251

RE: License #: DG330377338  
Investigation #: 2023D0109011  
Ashli's Childcare

Dear Ms. Everett:

I conducted a special investigation because the child care licensing bureau received information regarding your facility that related to licensing rules or law. The information was related to the following:

- R400.1911 Care; supervision; children
- R.400.1913(3)(c) Discipline; child handling.
- R 400.1923(3) Diapering and toilet learning.
- R 400.1931(1)(b) Food preparation and service.

The details of the information are in the attached report. To investigate:

- I interviewed the person who made the complaint, licensee, child care staff member, parents, and a child.
- I completed on-site inspections on the following dates: 04/26/2023.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

You will be sent two copies of this report. One is **not for public disclosure** and one is a **redacted report**.

- The report marked **not for public disclosure** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.
- The report marked **redacted report** may have some legally protected information blacked out. The **redacted report** and any related corrective action plans must be placed in your licensing notebook. The **redacted report** and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Karen Woodman, Licensing Consultant  
 Child Care Licensing Bureau  
 611 W. Ottawa Street  
 P.O. Box 30664  
 Lansing, MI 48909  
 (517) 285-9301

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
CHILD CARE LICENSING BUREAU  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DG330377338
<b>Investigation #:</b>	2023D0109011
<b>Complaint Receipt Date:</b>	04/18/2023
<b>Investigation Initiation Date:</b>	04/20/2023
<b>Report Due Date:</b>	06/17/2023
<b>Licensee Name:</b>	Ashli Everett
<b>Licensee Address:</b>	415 Washington St Leslie, MI 49251
<b>Licensee Telephone #:</b>	(517) 763-4410
<b>Administrator:</b>	N/A
<b>Licensee Designee:</b>	Ashli Everett
<b>Name of Facility:</b>	Ashli's Childcare
<b>Facility Address:</b>	415 Washington St Leslie, MI 49251
<b>Facility Telephone #:</b>	(517) 763-4410
<b>Original Issuance Date:</b>	06/09/2015
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	12/09/2021
<b>Expiration Date:</b>	12/08/2023
<b>Capacity:</b>	14
<b>Program Type:</b>	CHILD CARE GROUP HOME (CAPACITY 7-12)

## II. ALLEGATION(S)

	Violation Established?
Child A ( [REDACTED] male) had bruising on multiple places on his back and face	No
Child A's diaper was not being changed regularly.	No
Child A was not fed regularly and was hungry.	No
Additional Findings	No

## III. METHODOLOGY

04/18/2023	Special Investigation Intake 2023D0109011
04/20/2023	Special Investigation Initiated - Face to Face Arrival time: 9:30 AM; Departure: 10:00 AM. Interviewed Child A's Mother at her home with [REDACTED] [REDACTED]
04/20/2023	Inspection Completed On-Site Attempted an onsite inspection of Ashli's Childcare with [REDACTED] [REDACTED] Arrival time: 10:30 A.M.; Departure: 11:45 A.M.
04/20/2023	Contact - Document Sent Received pictures and screen shots from the [REDACTED] [REDACTED]
04/26/2023	Inspection Completed On-Site inspection with [REDACTED] [REDACTED] Arrival: 2:30 PM; Departure: 3:50 PM. Interviewed licensee Ashli Everett, Child Care Staff Member (CCSM) 1 and child interview with Child B and Child B's Mother.
05/01/2023	Contact - Telephone call made Interview with Child C's Mother
05/16/2023	Case Disposition with Child Care Licensing Area Manager Darlese McConnell, [REDACTED] [REDACTED]
05/16/2023	Exit Conference Ashli Everett

**ALLEGATION:** Child A ([REDACTED] male) had bruising on multiple places on his back and face.

**INVESTIGATION:** On 4/20/2023, I interviewed Child A's Mother with the [REDACTED]. Child A's Mother said that Child A was born with [REDACTED]. He doesn't [REDACTED] because of the [REDACTED]. On 4/12/23, Child A's Mother was giving Child A his bath and noticed bruising on multiple places on his back. There was one large bruise extending across his back from one shoulder blade to the other. Child A's Mother contacted licensee, Ashli Everett, to ask what happened. Ms. Everett told Child A's Mother that Child A was placed in the highchair because he was throwing a fit. Child A's Mother took Child A to get a medical examination [REDACTED]. Child A's Mother showed the doctors pictures of the chair that Ms. Everett said could have been the cause of the bruises. According to Child A's Mother, the doctors said the chair could have lined up with the bruises. Child A's Mother said that Child A loved being at the child care home. She started noticing issues happening after a diapering incident when Child A's Mother questioned Child A coming home in the same diaper that he was sent in. Child A's last day at the child care was 4/17/2023 and he came home with bruises on his forehead and by his eye.

On 4/20/2023, I made an unannounced visit to Ashli's Childcare with the [REDACTED]. Ms. Everett was alone with five children, so we set up another visit on 4/26/2023 to interview Ms. Everett and Child Care Staff Member 1 (CCSM 1).

On 4/26/23, I made an unannounced visit to Ashli's Childcare with the [REDACTED]. Ms. Everett said that on 4/18/2023, Child A came to the child care home and was very fussy and had "a lot of small tantrums." On 4/19/2023, CCSM 1 was not present at the child care home, so Ms. Everett was by herself. Child A had a rough day with "bad tantrums", and "screaming hysterically" when she was changing other children's diapers around 10:00 AM. Ms. Everett had never seen Child A scream like he did. The change in behavior was quite extreme that week. Ms. Everett said that she was working closely with Child A's Mother to figure out what was going on. Child B broke the toilet around 11:00 A.M. so all the child care children had to use the upstairs toilet. Child A woke up from nap after 15 minutes, so Ms. Everett held him. She had to bail the water out of the toilet to try to fix it, so she placed Child A in the highchair at the table with toys for approximately 10 minutes. Ms. Everett was coming into the kitchen area frequently to check on Child A, but he started crying when she left. She took him out of the highchair after 10 minutes and sat with him to calm him down. Once he was calmed down, Ms. Everett put Child A back in the highchair with toys for approximately five minutes so she could use the bathroom upstairs. When she went back downstairs, Child A was "hysterical" and arching his back against the back of the chair. Ms. Everett took him out of the chair immediately and held him until everyone woke up. After nap, all the children went outside and played, and Child A seemed fine. When Child A was picked up at the

end of the day, Ms. Everett told Child A's Mother that he had a very rough day. Child A wanted to be held and threw tantrums until Ms. Everett held him. Ms. Everett was on her way to work that evening when Child A's Mother called her and sent pictures of the bruises on Child A's back. Ms. Everett realized that it was from sitting in the highchair throwing his tantrum and arching his back.

Child A returned the next day, 4/20/2023. Early On came in that day to work with Child A and he was playing outside. At 10:00 A.M., the children went back inside, and Child A was "screaming and screaming" as she was changing other children's diapers. Ms. Everett texted Child A's Mother to tell her that Child A seemed tired and wanted her to hold him all the time. Ms. Everett told Child A's Mother that if Child A doesn't eat his lunch, then she will have to come pick him up. Child A did not eat lunch, so Child A's Mother picked Child A up around 1:00 P.M. Ms. Everett suggested to Child A's Mother that something may be going on medically with Child A and suggested she take him back to the doctor. Ms. Everett told Child A's Mother that it was not going to work out for him to be at the child care. Ms. Everett said that she was not aware of any other bruises on Child A's face or body at that time.

I interviewed CCSM 1 onsite. CCSM 1 said that the discipline policy used at the child care home is they have the child take a break, calm down, and redirect them with something different to play with. CCSM 1 said that Child A was having trouble with tantrums. Ms. Everett tried to get him to play with other things but he never "seemed satisfied." Child A threw tantrums at least once per hour. CCSMs gave him hugs, tried to comfort him, and tried to find something to occupy him when he threw the tantrums. CCSM 1 was not present the day Child A got the bruises on his back from the highchair. CCSM 1 is unaware of any other unexplained injuries on his face or body.

████████████████████ attempted to interview Child B, a ██████████ female using the forensic interview protocol, however, she was unable to answer all of the competency questions. Child B stated that she remembers Child A. She pointed to the highchair and said, "That was Child A's chair. He sits there and cries because he doesn't want to eat". She said that Child A dumped his food and didn't want to drink his milk. Child B said that Child A got hurt when another child pushed him down by the house outside. She said he hurt his back. Ms. Everett gave Child A hugs when he got hurt.

I interviewed Child B's Mother and Child C's Mother. Both parents interviewed said that the discipline policy is to get on the child's level and talk to them to explain why the behavior isn't appropriate. Child B's Mother and Child C's Mother had positive comments about both Ms. Everett and CCSM 1 and felt the interactions were very appropriate. They were very comfortable sending their children to Ms. Ashli's Childcare.

████████████████████ spoke with Child A's doctor ██████████. He did not see Child A the day he came in with the injury, but he read the notes and spoke

with his colleague after the visit. He reported that the injuries could be consistent with the explanation from the child care about Child A hitting his back on the highchair.

On 05/16/2023, a case disposition was completed with Child Care Licensing Area Manager Darlese McConnell, [REDACTED] is not making any findings and will be closing her investigation.

<b>APPLICABLE RULE</b>	
<b>R 400.1911</b>	<b>Care; supervision; children.</b>
	<b>(1) A licensee shall ensure appropriate care and supervision of children at all times.</b>
<b>ANALYSIS:</b>	Ms. Everett provided appropriate care and supervision when she was trying to fix the toilet and continued to go back and forth between the bathroom and the kitchen checking on Child A in the highchair. When he got upset, she took him out and calmed him down. Ms. Everett and CCSM 1 were not aware of any unexplained bruises on Child A's face.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

<b>APPLICABLE RULE</b>	
<b>R 400.1913</b>	<b>Discipline; child handling.</b>
	<b>(3) Personnel shall not do any of the following: (c) Restrict a child's movement by binding or tying him or her.</b>
<b>ANALYSIS:</b>	Ms. Everett put Child A into the highchair to play as she was trying to fix the broken toilet. Child A was given toys to play with. Child A was not put in the highchair as a form of discipline.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:** Child A's diaper was not being changed regularly.

**INVESTIGATION:** I interviewed Child A's Mother. She said that on 3/22/2023 she received a text to pick Child A up at 2:00 P.M. Child A was present at the child care from 7:30 A.M. to 2:00 P.M. that day and was sent home in the same diaper he was

dropped off in. Child A's Mother texted Ms. Everett to ask why Child A was in the same diaper he was dropped off in. Child A' Mother received a text message from Ms. Everett saying she spoke with CCSM 1 about the diaper. CCSM 1 said Child A was checked at regular times and he wasn't wet. They check and change diapers before or after meals. CCSM 1 said she noticed Child A was wet after nap, but Child A's Mother came to pick him up right after nap, so she handed Child A to Child A's Mother without changing the diaper. I confirmed the text message documentation.

I interviewed Ms. Everett regarding Child A being sent home with the same diaper he was dropped off in. She said that Child A usually has a dry diaper in the morning, and they only change him if he is "wet or poopy." On 3/22/2023, Child A's diaper was checked at 8:30 A.M., 10:00 A.M., and 12:00 P.M. and it was not wet or soiled. When Child A's Mother came to pick him up right after nap, CCSM 1 handed Child A to Child A's Mother without changing his diaper. This is the only time this has ever happened. The children's diapers are changed every 1 to 2 hours. This usually occurs after breakfast, before nap, after nap, and before they go home. I verified that Child A was present at the child care from 8:30 A.M. to 2:00 P.M. and confirmed the text message documentation.

CCSM 1 said there was a text from Child A's Mother to Ms. Everett wondering why Child A was sent home in the same diaper he came in with. CCSM 1 said that in the morning Child A was not wet when his diaper was checked at 8:30 A.M., 10:30 A.M. and 12:00 P.M. Child A's Mother picked him up right after he woke up from nap at 2:00 P.M. CCSM 1 noticed Child A had a wet diaper but handed Child A directly to Child A's Mother before she changed the diaper. This is the only time this has ever happened. Children's diapers are changed approximately every 1 to 2 hours throughout the day.

<b>APPLICABLE RULE</b>	
<b>R 400.1923</b>	<b>Diapering and toilet learning.</b>
	<b>(1) Diapers or training pants must be changed when wet or soiled.</b>
<b>ANALYSIS:</b>	Children's diapers are changed every 1 – 2 hours. Child A's diaper was checked at 8:30 A.M., 10:30 A.M, and 12:00 P.M. and it was not wet or soiled. CCSM 1 noticed Child A's diaper was wet when he woke up from his nap, but Child A's Mother was there to pick him up, so she handed Child A to Child A's Mother before he was changed. This is only one occasion Child A's diaper did not get changed.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION: Child A was not fed regularly and was hungry.**

**INVESTIGATION:** I interviewed Child A's Mother. She said that Child A can be a picky eater. When she picked Child A up on 4/17/2023, Ms. Everett said that he had not eaten all day. Child A was upset at pickup and "scarfed down" some graham crackers after she picked him up.

I interviewed Ms. Everett regarding how often the children are fed. She said they are fed every two hours – usually at 8:00 A.M., 10:00 A.M., 12:00 P.M., and 2:00 P.M. Child A was refusing meals the week of 4/10/2023 and again on 4/17/2023. Ms. Everett tried to feed Child A, but he refused.

I interviewed CCSM 1. She said that Child A didn't drink very much. When it was time to eat, he might eat the main course but not the snacks. The children are fed breakfast, morning snack, lunch, then afternoon snack when they wake up from nap.

<b>APPLICABLE RULE</b>	
<b>R 400.1931</b>	<b>Food preparation and service.</b>
	<b>(1) A licensee shall ensure that all of the following requirements are met: (b) Children shall be offered food at intervals as individually appropriate, but not to exceed more than 4 hours unless the child is asleep.</b>
<b>ANALYSIS:</b>	Ms. Everett offers food to the child care children every two hours.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**IV. RECOMMENDATION**

I recommend no change to this child care license.

*Karen Woodman*

05/18/2023

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Karen Woodman  
Licensing Consultant

Date

Approved By:

*Darlese McConnell*

05/18/2023

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Darlese McConnell  
Area Manager

Date