



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF  
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL  
LANSING

Michelle Richard  
ACTING DIRECTOR

**REVIEWED FOR REDACTIONS**

6/5/2024

Fay Washington  
48 Hannah,  
Battle Creek, MI, 49014

License Number: DG130394610  
Special Investigation Number: SI-00122024

Dear Fay Washington,

I conducted a special investigation because the child care licensing bureau received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.1931(1)(a)	Each child shall be provided with nutritional and sufficient food pursuant to the minimum meal requirements of the child care food program, as administered by the Michigan department of education. These minimum meal requirements are based on the dietary guidelines for Americans made by the National Academy of Medicine, which are available at <a href="https://www.fns.usda.gov/cacfp/meals-and-snacks">https://www.fns.usda.gov/cacfp/meals-and-snacks</a> . This subrule does not apply to children whose parents provide their food."
R 400.1911(1)	A licensee shall ensure appropriate care and supervision of children at all times.
R 400.8110(1)(a)	Act in a manner that is conducive to the welfare of children.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: the licensee, child care staff members, child care parents, and others with relevant information.
- I completed on-site inspections on the following dates: 4/26/2024

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

You will be sent two copies of this report. One is **not for public disclosure** and one is a **redacted report**.

- The report marked **not for public disclosure** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.
- The report marked **redacted report** may have some legally protected information blacked out. If you do not have internet available for online review, **redacted report** and any related corrective action plans must be filed in your licensing notebook. The **redacted report** and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Beth Goding at (269) 615-5489 or [godingb@michigan.gov](mailto:godingb@michigan.gov). In the event that Beth Goding is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Beth Goding, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF  
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL  
CHILD CARE LICENSING**

**Report Type:** Special Investigation Report

**Date of Report:** 6/5/2024

<b>Special Investigation Number</b>	<b>Complaint/Incident Receipt Date</b>
SI-00122024	04/24/2024
<b>Investigation Initiation Date</b>	<b>Report Due Date</b>
4/25/2024	06/24/2024
<b>License Number</b>	<b>Licensee Name(s)</b>
DG130394610	Fay Washington
<b>Capacity</b>	<b>Facility Name</b>
14	Busy Bees Community Childcare
<b>Program Type</b>	<b>Mailing Address</b>
Group Home	48 Hannah, Battle Creek, MI, 49014
<b>Facility Address</b>	<b>Facility Email Address</b>
48 Hannah Street, Battle Creek, MI, 49014	fwwashington@yahoo.com
<b>Facility Phone Number</b>	<b>License Status:</b>
2694208374	Regular
<b>Original License Issuance Date</b>	<b>License Expiration Date:</b>
5/7/2019	11/6/2025
<b>License Effective Date:</b>	
11/7/2023	

**ALLEGATION(S)**

	<b>Violation Established?</b>	
The licensee Fay Washington and child care staff members failed to provide adequate formula to Child A (6-week-old-male) or appropriate care and supervision on 4/18/2024.		No

**METHODOLOGY**

<b>Date</b>	<b>Activity</b>
4/25/2024	Special Investigation Case Created SI-00122024
4/25/2024	Contact – Phone Call Made Michigan Department of Health and Human Services (MDHHS) Lesley Helsom and I completed phone contact with Child A's Mother.

4/25/2024	Contact – Document Received Lesley Helsom provided me with a copy of the medical records from Borgess Hospital dated 4/19/2024 for Child A.
4/25/2024	Contact – Email Received Email received to Lesley Helsom and forwarded to me from Bronson Hospital. No records of Child A being evaluated at Bronson on 4/18/2024 or 4/19/2024.
4/25/2024	Special Investigation Initiated via Phone Call Phone contact with Michigan Department of Health and Human Services worker (MDHHS) Lesley Helsom.
4/26/2024	Inspection Completed On-Site from 11:00 AM until 12:30 PM with Lesley Helsom and interviews with Fay Washington and child care staff member 1 (CCSM 1) and child care staff member 2 (CCSM 2).
4/26/2024	Contact – Phone Call Made Lesley Helsom and I attempted phone contact with child care staff member 3 (CCSM 3). Left message and requested a return call.
4/26/2024	Contact – Phone Call Made Lesley Helsom and I attempted phone contact with Child B's Mother. Left message requesting a return call.
4/26/2024	Lesley Helsom and I completed phone contact with Child C's Mother.
4/26/2024	Contact – Phone Call Made Lesley Helsom and I completed phone contact with Child D's Mother.
4/26/2024	Contact – Phone Call Made Lesley Helsom and I completed phone contact with Child E's Mother.
5/3/2024	Contact – Phone Call Made Phone contact with CCSM 3

5/23/2024	Contact – Phone Call Made Video phone conference with MDHHS supervisor Carrie Ingold and Lesley Helsom.
6/3/2024	Contact – Email sent. Exit conference with Fay Washington.

**ALLEGATION: The licensee Fay Washington and child care staff members failed to provide adequate formula to Child A (6-week-old-male) or appropriate care and supervision on 4/18/2024.**

**INVESTIGATION:** On 4/25/2024 Michigan Department of Health and Human Services worker and I completed phone contact with Child A’s Mother. Child A only went to the child care home on 4/18/2024 as it was his first day of enrollment. She dropped Child A off at the home around 8:00 AM. The licensee Fay Washington was not present on that date. Child care staff member 2 (CCSM 2) was the only one present at drop off. Child A’s Mother picked up around 3:30-3:45PM and child care staff member 1 (CCSM 1) was present, but CCSM 1 was no longer at the child care home.

Child A’s Mother stated that when she dropped off, she left the child care with four bottles with approximately 4 ounces of formula for feeding. At pick up, she asked CCSM 1 if Child A had finished all four bottles of formula. CCSM 1 told her that Child A had eaten his bottles and slept quite a bit that day. Child A’s Mother stated that when she looked in Child A’s diaper bag, only two of the bottles she sent were empty. Child A’s Mother stated that Child A also appeared lethargic and the soft spot on his head appeared sunken in.

Child A’s Mother asked CCSM 1 why Child A appeared lethargic and had a sunken spot on his head. CCSM 1 responded that she did not notice that anything was wrong with him. Child A’s Mother stated that she had never noticed Child A’s soft spot to be sunken in like that before, so she was quite concerned. Later that evening around 5:30-6:00 PM, Child A began vomiting and remained lethargic and sleepy. At around 1:00 AM, she took Child A to Bronson Battle Creek emergency (ER) for an evaluation. She indicated that the doctor at Bronson ER indicated that Child A may have picked up a virus.

Child A’s Mother stated that after leaving Bronson ER, she returned home with Child A. She indicated that Child A was continuing to vomit, and she “didn’t like what they said” at Bronson, so she took Child A to Borgess ER in Kalamazoo at around 5:30-6:00 PM that same evening. Child A’s Mother indicated that the treating physician at Borgess ER stated that Child A was dehydrated and that he may have picked up a virus.

Child A’s Mother stated that she did notify Fay Washington that Child A was vomiting and that she had taken him to the hospital. Fay Washington told her that she had asked CCSM 1 about Child A’s day at the child care, and CCSM 1 stated that he never vomited while in care, ate his food, slept, and was a little fussy and gassy. Since that

time, Fay Washington has reached out to her a few times to check on Child A's condition. She does not know if the concern is genuine, but thinks it is odd and a "red flag". She is not planning to take Child A back to the child care home.

On 4/25/2024 Lesley Helsom provided me with the medical reports from Borgess Hospital and Bronson Battle Creek hospital regarding Child A. Bronson Battle Creek hospital indicated that they have no record of Child A being seen at the hospital on 4/18/2024 or 4/19/2024. Borgess hospital confirmed that Child A was seen in the emergency room on the evening of 4/19/2024. The medical report states the following:

"Child A has been vomiting and very sleepy for mom when waking him up to nurse. This started last night. He had a fever of 100.8."

"History of Present Illness: 6 weeks old and born full term. He came to the ER with one day of vomiting and increased sleepiness. He began vomiting yesterday evening and has vomited 2-3 times since then. The vomit is non-bilious (when antegrade intestinal flow is preserved) and non-bloody. He has been acting less interested in his bottle and slept 8 hours last night without waking up to nurse which is unusual for him. Child A's Mother thinks overall he's been sleepier. She has not been taking his temperature but thought he was warm to the touch earlier today. He's had five wet diapers in the past 24 hours, stool and urine has looked normal. He has been healthy since birth. There were no complications with his pregnancy or delivery. No cough or difficult/increased work of breathing. No rash. No other recent symptoms of illness."

"Physical Exam: appears well developed and well nourished. No distress. Sleeping comfortably. Thrush present in mouth but oropharynx (middle part of throat) non erythematous (no redness). Head: Normocephalic (frontal head circumference) and atraumatic. Anterior fontanelle normal without bulging or sunkenness. Skin: Skin is warm. Mild rash noted on upper chest. No erythema."

Child A "is a healthy full term six-week-old male presenting with one day of vomiting. Given that the vomit was non-bloody and non-bilious, there is minimal concern for structural abnormalities within the abdomen as the cause of vomiting. He is afebrile with stable vitals and appears well hydrated and arousable with benign physical exam. He is tolerating fluids well. Given these findings, there is low chance of serious infection such as meningitis or sepsis. After a period of observation during which he continued to tolerate fluids and did not develop further symptoms, he was deemed safe for discharge. Discussed likely viral syndrome with mother given reassuring exam, recommended close outpatient follow up with pediatrician for recheck within the next 1-3 days. Mother of patient is encouraged to bring him back to the ED if he begins to not tolerate fluids or begins to spike fevers that do not resolve with Tylenol, he experiences any signs of cyanosis or difficulty/increased work of breathing, or any other concerning changes. Mother is agreeable with this plan and expressed understanding. Patient was discharged in stable condition."

On 4/25/2024 Lesley Helsom completed a face to face with Child A and Child A's Mother at their home. Child A's Mother confirmed that she did take Child A to Bronson Battle Creek ER at around 1:00 AM on 4/19/2024. She is not sure why there are no medical records for this visit. Lesley Helsom notified her that the medical reports from Borgess ER indicated that Child A was not dehydrated and that his head had no sunkeness. Child A's Mother stated that this was weird, because she believes they told her he was dehydrated and that his spot was sunken.

On 4/26/2024 Lesley Helsom and I completed an unannounced onsite inspection and interviews with licensee Fay Washington and child care staff member 1 (CCSM 1) and child care staff member 2 (CCSM 2). Fay Washington stated that on 4/18/2024 she was a training conference out of town. On 4/18/2024 CCSM 1 worked from 9:15 AM until closing, CCSM 2 worked from approximately 6:30 AM until 9:15 AM, and child care staff member 3 (CCSM 3) worked from 8:00 AM until 1:00 PM. All of the child care staff members have been working at the child care home since the license was issued (2019) or shortly after.

Fay Washington stated that she did not hear any concerns from the child care staff regarding Child A's first day. She had heard from Child A's Mother that Child A was vomiting and lethargic later that evening, and that she was taking him in for a physical evaluation. Fay Washington asked all of the child care staff if they observed anything unusual or concerning when Child A was in care that day. They denied any issues and stated only that he was a little gassy, but otherwise no concerns.

Fay Washington stated that Child A had never attended child care prior to 4/18/2024. He had only come to the home on one previous occasion when Child A's Mother came to complete the paperwork. They had not even entered him in their BrightWheel daily notes application yet, because it was his first day. Child A attended care on 4/18/2024 from approximately 8:00 AM until 3:40 PM.

CCSM 1 stated that she arrived at the home on 4/18/2024 at approximately 9:15 AM. CCSM 2 and CCSM 3 were present with Child A when she arrived. At her arrival, CCSM 2 notified her that Child A had already finished one 4-ounce bottle and had a wet diaper change since he arrived to care that morning. CCSM 2 then left for the day. CCSM 2 stated that Child A did not display any behaviors to cause concern or have any issues. He wanted to be held most of the day, but that is not abnormal for the first day.

CCSM 2 stated that around 10:30 AM Child A received his second 4-ounce bottle and then had another wet diaper change. At around 12:15 PM, Child A had his third 4-ounce bottle, napped for a while, and then had another wet and bowel diaper change. At around 2:30-3 PM, Child A was given his last bottle. Child A did not completely finish his third or last bottle, but only a small amount (less than 1 ounce) was remaining in both. Child A's Mother arrived to pick up a little bit before 4:00 PM.

CCSM 2 states that she was the primary caregiver for Child A throughout the day. She did not notice any sunken head issues. She denied that Child A vomited or cried excessively. She stated that if Child A cried it was usually because he wanted to be held, fed, or changed. She indicated that anytime Child A cried, she would pick him up and attend to his needs. Child A was a little gassy during care, but she did not know if that was typical for him or not because it was his first day and it was not extreme.

CCSM 2 expressed that when Child A's Mother arrived to pick up, she asked her "what is wrong with his head?" CCSM 2 told her she did not see anything wrong with his head and had not noticed any issues or concerns all day. CCSM 2 indicated that Child A had a mild soft spot like many infants. She did not observe any changes to his head that day. CCSM 2 told Child A's Mother that if she is concerned about him, then she should take him to the doctor.

Fay Washington and CCSM 2 expressed that on the morning of 4/19/2024, Child A's Mother texted to notify Fay Washington that Child A would not be there that day due to vomiting and illness. Fay Washington notified Child A's Mother that Child A had no incidents of vomiting, fever, or lethargy while in care on 4/18/2024. She was told that Child A had a good day and was just a little gassy. On 4/22/2024 Fay Washington again reached out to check on Child A's condition. Child A's Mother told her that Child A was seen by a doctor and that he was diagnosed with dehydration. On 4/23/2024 Fay Washington followed up again with Child A's Mother and was told that Child A would no longer be coming to care and that she was going to stay home on maternity leave with him for a bit longer.

CCSM 3 stated that on 4/18/2024 he worked from approximately 6:30 AM until 9:30 AM. He was present when Child A's Mother dropped off Child A in the morning. Child A's Mother showed him where his bottles and belongings were located and then left. He gave Child A his first bottle around 8:30 AM. He then changed Child A's diaper and held him until he fell asleep. He then put Child A down for a nap in a pack and play. CCSM 1 arrived around that same time, and he left for the day. He did not notice any sunken head issues or concerns.

On 4/26/2024 Lesley Helsom I completed phone contact with Child C's Mother. Child C (2 ½-year-old-male) has been enrolled at the child care since he was one year old. Child C's Mother adamantly denied any issues or concerns with the child care. She stated that the child care does a great job. Child C has always received more than enough food.

On 4/26/2025 Lesley Helsom and I completed phone contact with Child D's Mother. Child D (4-year-old-female) has been enrolled at the child care for approximately three years. No issues or concerns with any child care staff members. The child care always assures she has been properly fed, changes diapers regular, and communicates well with her.

On 4/26/2024 Lesley Helsom and I completed phone contact with Child E's Mother. Child E (3-year-old-male) has been enrolled at the child care for over two years. No issues or concerns with any child care staff members. The child care always communicates with her. Child E has always been changed regularly and fed appropriately while in care.

On 5/3/2024 Lesley Helsom completed phone contact with child care staff member 3 on this date and provided me with a summary of that contact via email. CCSM 3 was familiar with Child A and working on the day he attended care. CCSM 3 states that after Child A was dropped off that morning, CCSM 2 took him out of his car seat and fed him a bottle, burped him, changed his diaper, and then put him down for a nap. Child A woke up around 9:15 AM when CCSM 1 was arriving to work. CCSM 3 left for the day when CCSM 1 arrived. CCSM 1 was the primary caregiver for Child A for the rest of the day.

CCSM 3 indicated that after CCSM 1 arrived, she fed Child A another bottle, burped him, and held him. She believes Child A was given one more bottle and had another diaper change before she left at around 12:00 PM. She left for the day around 1:30 PM and does not know what Child A ate after she left. She denied observation of Child A having a soft spot or sunken head. She expressed that besides being a bit gassy, Child A presented normal. She did not observe any issues or concerns.

On 5/23/2024 I had a telephone conference with MDHHS manager Carrie Ingold and Lesley Helsom. Lesley Helsom has completed and closed their investigation. The Child Care Organizations Act allows the Child Care Licensing Bureau the ability to utilize available information, including, but not limited to, any of the following: (a) Investigative report, such as a law enforcement report and a children's protective services report. (b) Medical report. (c) Public record. (d) Child care center, group child care home, or family child care home record. (e) Inspection of the child care center, group child care home, or family child care home, as well as criminal history information to determine whether an individual is conducive to the welfare of children. Based on my interview and review of allowable information, the Child Care Licensing Bureau finds that the disposition, temperament, condition, and actions of licensee Fay Washington and the child care staff members do promote the safety and well-being of children in a licensed child care setting. The Child Care Licensing Bureau finds that all of the individuals are conducive to the welfare of children.

I attempted phone contact with Child B's Mother, but no return calls were received.

**RULE/STATUTORY VIOLATIONS:**

APPLICABLE RULES	
R 400.1931(1)(a)	Each child shall be provided with nutritional and sufficient food pursuant to the minimum meal requirements of the child care food program, as administered by the Michigan department of education. These minimum meal requirements are based on the

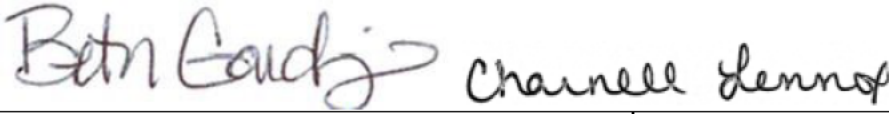
	<p>dietary guidelines for Americans made by the National Academy of Medicine, which are available at <a href="https://www.fns.usda.gov/cacfp/meals-and-snacks">https://www.fns.usda.gov/cacfp/meals-and-snacks</a>. This subrule does not apply to children whose parents provide their food."</p>
ANALYSIS:	<p>There is not enough information to support that Fay Washington or any child care staff members failed to provide appropriate nutrition to Child A on the day he was in care.</p>
CONCLUSION:	<p><b>Violation Not Established</b></p>

APPLICABLE RULES	
R 400.1911(1)	<p>A licensee shall ensure appropriate care and supervision of children at all times.</p>
ANALYSIS:	<p>There is no information to support that the child care failed to provide appropriate care and supervision of Child A</p>
CONCLUSION:	<p><b>Violation Not Established</b></p>

APPLICABLE RULES	
R 400.8110(1)(a)	<p>Act in a manner that is conducive to the welfare of children.</p>
ANALYSIS:	<p>There is no information to support that the licensee Fay Washington or the child care staff members are not conducive to the welfare of children.</p>
CONCLUSION:	<p><b>Violation Not Established</b></p>

## BUREAU RECOMMENDATION

Bureau Recommendation
I recommend no change in the status of the license.

Approved By:	
	
Beth Gaudin <b>Consultant</b>	06/05/2024 <b>Date</b>
Charnell Lennox <b>Area Manager</b>	06/05/2024 <b>Date</b>