



STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

GRETCHEN WHITMER  
GOVERNOR

Marlon I. Brown, DPA  
ACTING DIRECTOR

11/08/2023

Kim Thomas  
Open Hands Learning Center  
15506 Pinehurst, Detroit, MI, , 48238

License Number: DF820370590

Dear Kim Thomas,

This letter is to advise you that the 11/6/2023 corrective action plan you submitted, regarding each rule violation cited in the recently completed Child Care Special Investigation Case, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

<b>Violation cited</b>	<b>Noncompliance observed</b>	<b>Plan to correct</b>	<b>Date to be completed</b>
<b>R 400.1908(1)</b>	Based on the spread sheet provided from Ms. Coolman, Ms. Thomas billed for over 8 children during the hours of 8am to 10 a.m., the week of 05/21/2023-06/03/2023. Ms. Thomas denied being over her capacity but did not have any documentation to show what children were present during this timeframe.	I will stay in compliance with capacity by following the rules as it relates to adult/child ratio based on age and/or relationship. I will maintain compliance by making sure parents stick to the in and out time for their children with no overlapping care. The admin assistant will monitor compliance daily by cheking sign in sheet/brightwheel app.	<b>11/1/2023</b>
<b>R 400.1906(1)(b)</b>	Ms. Thomas provided a sign in sheet for her child care staff members (CCSM) for the dates of 05/22/2023-06/03/2023. The CCSM attendance records show	I will stay in compliance by implementing bright wheel system. I will maintain compliance by hiring an admin assistance. The admin	11/1/2023

	staff signed in, but it does have CCSMs arrival and departure time.	assistant will monitor daily/weekly bookkeeping	
<b>R 400.1907(3)</b>	The licensee did not have attendance records for 05/21/2023-06/03/2023 or the day of the inspection.	I will stay in compliance by implementing time clock for employees. I will maintain compliance by hiring admin assistant. They will monitor communication logs and daily/weekly bookkeeping	11/1/2023

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact Laura Piacentini at (313) 269-5879 or piacentinil@michigan.gov. In the event that Laura Piacentini is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Laura Piacentini, Licensing Consultant