



STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

GRETCHEN WHITMER
GOVERNOR

ORLENE HAWKS
DIRECTOR

December 13, 2022

Wendy Armstrong
715 Cronk Avenue
Saginaw, MI 48602

RE: License #: DF730345924
Investigation #: 2023D0213001
Wendy Armstrong (Starlite Daycare)

Dear Ms. Armstrong:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R400.1932(1) Home maintenance and safety.

The details of the allegations are in the attached report. To investigate the allegations, I completed an onsite inspection on 10/18/2022. I interviewed the licensee, and others with relevant information.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes

Sincerely,

A handwritten signature in black ink that reads "Takiyah Jackson". The signature is written in a cursive style with a large initial "T".

Takiyah Jackson, Licensing Consultant
Child Care Licensing Bureau
611 W Ottawa St.
P.O. Box 30664
Lansing, MI 48909
(989) 220-8026

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DF730345924
Investigation #:	2023D0213001
Complaint Receipt Date:	10/12/2022
Investigation Initiation Date:	10/13/2022
Report Due Date:	12/11/2022
Licensee Name:	Wendy Armstrong
Licensee Address:	715 Cronk Avenue Saginaw, MI 48602
Licensee Telephone #:	(989) 992-4233
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Wendy Armstrong (Starlite Daycare)
Facility Address:	715 Cronk Avenue Saginaw, MI 48602
Facility Telephone #:	(989) 992-4233
Original Issuance Date:	10/23/2013
License Status:	REGULAR
Effective Date:	10/23/2021
Expiration Date:	10/22/2023
Capacity:	6
Program Type:	CHILD CARE FAMILY HOME (CAPACITY 1-6)

II. ALLEGATION(S)

	Violation Established?
The child care home has bed bugs and children are being bitten. The licensee, Wendy Armstrong, has said she would get the home exterminated but has not.	No

III. METHODOLOGY

10/12/2022	Special Investigation Intake 2023D0213001
10/13/2022	Special Investigation Initiated - Face to Face Interviewed Mary Smith, Licensing Consultant for Wendy Armstrong
10/18/2022	Contact - Face to Face Inspection completed on-site (2:55 pm – 3:35 pm) Interviewed licensee, Wendy Armstrong
10/18/2022	Contact - Document Received Itemized Orkin pest control received from Wendy Armstrong via email.
10/18/2022	Contact - Telephone call made Spoke with Orkin Pest Control personnel
11/04/2022	Contact - Document Received Email received from licensing consultant Mary Smith
12/08/2022	Contact - Telephone call made Attempted phone call made to Child A's, B's, and C's mother
12/08/2022	Contact - Document Sent Text message sent to Child A's, B's, and C's, mother
12/08/2022	Contact - Telephone call made Attempted phone call made to child D's E's and F's mother
12/08/2022	Contact - Document Sent Text message sent to Child D's E's, and F's mother
12/08/2022	Contact – Document received Text message received from Child A's, B's, and C's mother

12/09/2022	Contact – Telephone call made Attempted phone call made to Child A's, B's, and C's mother
12/09/2022	Contact – Telephone call received Interview conducted with Child A's, B's, and C's mother.
12/09/2022	Exit Conference Telephone call made to licensee, Wendy Armstrong for exit conference.

ALLEGATION: The child care home has bed bugs and children are being bitten. The licensee, Wendy Armstrong, has said she would get the home exterminated but has not.

INVESTIGATION: On 10/18/2022, I conducted an unannounced on-site inspection at Starlite Daycare. An interview was conducted with the licensee, Wendy Armstrong. Ms. Armstrong reported calling Orkin Pest Control immediately when she discovered she had bed bugs. "I don't do bugs or spiders, I'm a bugaphobe." She didn't know what bed bugs were until it happened. Child A was being bit by bed bugs and prior to this, there had been no problems. After Child A's mother complained, Ms. Armstrong started getting bit and it believed bed bugs were brought to the home by a child who was bitten. Child A's mother has four children and no longer attends the child care. The house was fumigated on 10/15/2022. Several items in the home were thrown away. New pack-n-plays and highchairs were purchased. There were no additional children in care bitten. Ms. Armstrong has not been bitten since the home was fumigated.

I then requested Ms. Armstrong contact Orkin Pest Control. Orkin Pest Control verified treating the entire home. Orkin conducted full bed bug treatment including the following: installed mattress encasements, treated cracks and crevices throughout the interior of home for bed bugs, treated bed frames, mattresses, couch, dressers, nightstands, carpet, and closet space with aerosol. Activity is expected post treatment as products applied will force bugs from hiding. Eggs were spotted and must hatch and a follow up visit will be conducted for that purpose. Once eggs hatch, they will be exposed to products applied. Ms. Armstrong has a follow-up visit scheduled for 11/5/2022.

On 12/8/2022, an attempted phone call was made to Child A's, B's, C's, and D's mother. A voicemail message could not be left due to voicemail being full. A text message was also sent. An attempted phone call was also made to Child E's, F's, and G's mother. A text message was also left after voicemail was full.

On 12/09/2022, a missed text message was received from Child A's, Child B's, and Child C's mother. An attempted phone call was made. A voicemail message was left requesting a return phone call and text message.

On 12/09/2022, I received a phone call from Child A's, B's, and C's mother. After Child A was bitten, she spoke with Ms. Armstrong regarding the bite and was informed it must be at her home. She then had her townhome inspected for bugs and there were no bugs found. Child A was taken to the doctor to determine what he was being bit by. The doctor's diagnosis was bed bug bites. Once Ms. Armstrong became aware of licensing complaint, her children were no longer able to attend child care. There were no concerns with Ms. Armstrong and her children were safe there, but "situation" should have been handled better.

On 12/09/2022, I contacted licensee, Wendy Armstrong via telephone and an exit conference was held. Ms. Armstrong continues to have follow up appointments in place with Orkin's Pest Control as a precaution.

R 400.1932	Home maintenance and safety.
	(1) The structure, premises, and furnishings of a child care home must be in good repair and maintained in a clean, safe, and comfortable condition.
ANALYSIS:	The Licensee responded appropriately by contacting Orkin's Pest Control to fumigate the home and set up follow up treatments to ensure bed bugs and eggs are exposed to products designed to work against bed bugs. The interior of the home was treated in entirety by Orkin's and follow up appointments remain in place to ensure the home is alleviated from bed bugs. The home was observed clean, organized, and safe with new sleeping equipment, highchairs, and mattress encasements
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change to the current license status.



12/13/2022

Takiyah Jackson
Licensing Consultant

Date

Approved By:



12/13/2022

Rose A. Rafferty
Area Manager

Date

