



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

April 20, 2023

Julie Krekelberg
50352 Victoria Pl.
Macomb, MI 48044

RE: License #: DF500409230
Investigation #: 2023D0023006
Krekelberg, Julie

Dear Ms. Krekelberg:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R 400.1911(1)	Care; supervision; children.
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The details of the information are in the attached report. To investigate:

- I interviewed: licensee/child care staff member and parents.
- I completed on-site inspections on the following dates: 11/04/2022.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	☐	☒
A rule or law violation was found and abuse and/or neglect of a child occurred.	☐	☒

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in black ink, appearing to read 'Linda Pavlovski', with a stylized flourish at the end.

Linda Pavlovski, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
PO Box 30837
Lansing, MI 48909-8164
(586) 243-9496

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DF500409230
Investigation #:	2023D0023006
Complaint Receipt Date:	11/04/2022
Investigation Initiation Date:	11/04/2022
Report Due Date:	01/03/2023
Licensee Name:	Julie Krekelberg
Licensee Address:	50352 Victoria Pl. Macomb, MI 48044
Licensee Telephone #:	(586) 226-8870
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Krekelberg, Julie
Facility Address:	50352 Victoria Pl. Macomb, MI 48044
Facility Telephone #:	(586) 226-3529
Original Issuance Date:	08/03/2021
License Status:	REGULAR
Effective Date:	02/03/2022
Expiration Date:	02/02/2024
Capacity:	6
Program Type:	CHILD CARE FAMILY HOME (CAPACITY 1-6)

II. ALLEGATION(S)

	Violation Established?
Child care staff member & licensee Julie Krekelberg does not provide appropriate care and supervision of Child A & Child B (9-month-old, females) where she does not feed them or offer naps and leaves her mother to care for the children.	No

III. METHODOLOGY

11/04/2022	Special Investigation Intake 2023D0023006
11/04/2022	Contact - Telephone call made Phone message left for Child A's Mother.
11/04/2022	Contact - Telephone call made 2nd attempt phone call to Child A's Mother; voicemail not working.
11/04/2022	Special Investigation Initiated-Onsite
11/04/2022	Inspection Completed On-site Onsite inspection from 1:00 p.m. – 2:20 p.m. and interviewed Ms. Krekelberg.
11/05/2022	Contact - Telephone call made 3rd phone call attempt to Child A's Mother. Could not leave voicemail message.
11/07/2022	Contact - Telephone call made 4th attempt to call Child A's Mother. Unable to leave a voicemail.
03/10/2023	Contact - Telephone call made Interviewed Child B's Father, Child C's Mother, and Child D's Mother.
03/10/2023	Exit Conference Exit conference with Ms. Krekelberg.

ALLEGATION: Child care staff member & licensee Julie Krekelberg does not provide appropriate care and supervision of Child A & Child B (9-month-old, females) where she does not feed them or offer naps and leaves her mother to care for the children.

INVESTIGATION:

On 11/04/2022, I conducted an unannounced onsite inspection. I interviewed child care staff member and licensee Julie Krekelberg. Ms. Krekelberg expressed that she always provides appropriate care and supervision of all her child care children and is taken aback by this complaint. Child A and Child B are twin 9-month-old twins who were enrolled only for a short period of time from 09/12/2022 to 10/18/2022. Child A and Child B were fed on demand and napped regularly. Ms. Krekelberg did her best to follow Child A & B Mother's requested schedule. Ms. Krekelberg provided a copy of Child A and Child B's feeding schedule that was handwritten by Child A & Child B's Mother. Child A and Child B's feeding schedule lists that they should eat 6 ounces of baby formula every 4 hours and offered baby food twice a day between the hours of 12:00 p.m. to 4:00 p.m. I was able to review Ms. Krekelberg's Brightwheel feeding and napping online documentation that is provided to the enrolled children's parents and verified that the feeding and napping documented for Child A and Child B while they were in care was consistent with the feeding schedule provided by Child A & B's Mother. Ms. Krekelberg explained that her mother is her documented emergency contact, and all her parents are made aware of this. On November 1, 2022, Ms. Krekelberg's son's school called to inform her that he had a headache. Ms. Krekelberg informed all the parents that had children in her care that day via group text message that she needed to go to her son's school to administer medication for her son and would return immediately. Ms. Krekelberg had her mother come over and she returned from her son's school in 15 minutes. Ms. Krekelberg provided her phone, and I was able to verify through the group text to her parents that she informed her parents that her mother was going to supervise the children for a short period of time during child care hours due to family emergency. Ms. Krekelberg explained that she has utilized her mother in this capacity only twice that she can recall and properly notified the parents. In addition, Ms. Krekelberg also ensured that her mother was fingerprinted as an extra cautionary step. I was able to verify that Ms. Krekelberg's mother has been fingerprinted and found to be eligible.

On 03/10/2023, I interviewed Child C's Father. Child C's Father explained that he has never had any concerns over Ms. Krekelberg's care and supervision of his child or any of the children in her care. Ms. Krekelberg is an excellent communicator that utilizes Brightwheel and group texts to inform parents of daily feedings, naps, and highlights of their day. There has never been an issue with Ms. Krekelberg failing to feed the children in her care or not offering naps. In addition, there was only two times that Ms. Krekelberg had to utilize her mother as the emergency contact for a short period of time. Ms. Krekelberg properly notified all the parents of her family emergency, provided the time frame of when she was leaving and when she

returned with her mother being the emergency person. Ms. Krekelberg is always present, providing the care for the children, and when she had an emergency, she properly informed the parents of the situation.

On 03/10/2023, I interviewed Child D's Mother. Child D's Mother expressed that she has had her child enrolled with Ms. Krekelberg for five years between her old house and her current home. Child D's Mother has never had any concerns of inappropriate care and supervision. Ms. Krekelberg communicates appropriately about the children's daily feedings and naps. Child D reports that most of the children nap regularly and everyone is fed by Ms. Krekelberg. In addition, Ms. Krekelberg communicated with the parents that she had to utilize her mother as an emergency contact twice and it was for a short period of time. Ms. Krekelberg is an excellent provider and there have never been any concerns about the level of care and supervision that she provides to the children in her care.

On 03/10/2023, I interviewed Child E's Mother. Child E's Mother stated that her child has been enrolled in Ms. Krekelberg's care since Child E was 2 years old. Child E is 6 years old and has always loved being with Ms. Krekelberg. Child E is very vocal and has never expressed any concerns about the level of care and supervision provided while with Ms. Krekelberg. Ms. Krekelberg is always present with the children and there have not been any issues with feeding or napping in the years her daughter has been in care. Also, Ms. Krekelberg is an excellent communicator and informs the parents daily on her Brightwheel application. There was only two times when Ms. Krekelberg had to utilize her emergency contact for a short period of time due to a family emergency. Ms. Krekelberg made sure to communicate that her mother was going to watch the children for a short period of time and there was never an issue. The second time the parents were informed that they would need to pick up the children with her emergency contact present in the home until all the children were picked up. Ms. Krekelberg is an excellent child care provider that prepares both her parents and the children in care for preschool and kindergarten. Child E's Mother appreciates all the hard work and level of care and supervision that Ms. Krekelberg provides daily for all the children in her care.

On 03/10/2023, I conducted an exit conference with Ms. Krekelberg. I informed Ms. Krekelberg that there were no licensing violations found during the investigation.

APPLICABLE RULE	
R 400.1911	Care; supervision; children.
	(1) A licensee shall ensure appropriate care and supervision of children at all times.

ANALYSIS:	Child care staff member and licensee Julie Krekelberg provided appropriate care and supervision to Child A, Child B, and all the children enrolled in her care. This was verified by Ms. Krekelberg's daily communication application and parent interviews.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the license status.



Linda Pavlovski
Licensing Consultant

04/20/2023

Date

Approved By:



04/20/2023

Crecendra Boone
Area Manager

Date