



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

Marlon I. Brown, DPA
ACTING DIRECTOR

12/26/2023

Elizabeth Hall
1157 Emerald Forest Lane,
Davison, MI, 48423

License Number: DF250387078
Special Investigation Number: SI-00079608

Dear Elizabeth Hall,

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8125(1)	All staff and volunteers shall provide appropriate care and supervision of children at all times.

The details of the allegations are in the attached report. To investigate the allegations:

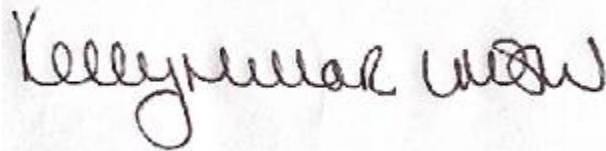
- I interviewed licensee, and parents with relevant information.
- I completed on-site inspections on the following dates: 11/16/2023.

During this special investigation:	Yes	No
A rule or law violation was found, and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Kelly Millar at (989) 385-6683 or millark@michigan.gov. In the event that Kelly Millar is not available, and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,

A handwritten signature in black ink that reads "Kelly Millar" followed by a stylized flourish.

Kelly Millar, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU**

Report Type: Special Investigation Report

Date of Report: 12/8/2023

Special Investigation Number	Complaint/Incident Receipt Date
SI-00079608	11/16/2023
Investigation Initiation Date	Report Due Date
11/16/2023	12/31/2023
License Number	Licensee Name(s)
DF250387078	Elizabeth Hall
Capacity	Facility Name
7	Hall Family Home
Program Type	Mailing Address
Family Home	1157 Emerald Forest Lane, Davison, MI, 48423
Facility Address	Facility Email Address
1157 Emerald Forest Lane, Davison, MI, 48423	lizard_hall@msn.com
Facility Phone Number	License Status:
8109191871	Regular
Original License Issuance Date	License Expiration Date:
5/11/2017	5/10/2024
License Effective Date:	
5/11/2022	

ALLEGATION(S)

	Violation Established?	
Licensee was holding Child A, while carrying a hot mug of coca, Child A caught the top of the lid and pulled, splashing hot liquid on their arms.		No

METHODOLOGY

Date	Activity
11/16/2023	Special Investigation Case Created SI-00079608
11/16/2023	Contact – Phone Call Received Telephone call with Child E's mother, interview conducted.
11/16/2023	Contact – Phone Call Received Telephone call with Child A's mother, interview conducted.
11/16/2023	Special Investigation Initiated via On-site

	Unannounced onsite inspection at the home, interview licensee, 10:38-11:08 AM.
11/16/2023	Contact – Phone Call Made Attempted telephone call with Child B's mother, voicemail left requesting a call back.
11/16/2023	Contact – Phone Call Made Telephone call with Child A's mother, she cannot speak now and requested to call back at a later time.
11/16/2023	Contact – Phone Call Made Attempted telephone call with Child C's mother, voicemail left requesting a call back.
11/16/2023	Contact – Phone Call Made Telephone call with Licensing consultant Lisa Gundry.
11/16/2023	Contact – Phone Call Received Telephone call with Child C's mother, interview conducted.
11/16/2023	Contact – Phone Call Made Telephone call with Child D's mother, interview conducted.
11/16/2023	Contact – Phone Call Made Attempted telephone call with Child E's mother, voicemail left requesting a call back.
11/16/2023	Contact – Phone Call Received Telephone call with Child B's mother, interview conducted.
11/16/2023	Contact – Phone Call Received Telephone call with Child C's mother, interview conducted.
12/8/2023	Exit Conference Exit conference with licensee.

ALLEGATION: Licensee was holding Child A, while carrying a hot mug of coca, Child A caught the top of the lid and pulled, splashing hot liquid on their arms.

INVESTIGATION:

On 11/16/2023 at 8:22 AM, I spoke with licensing consultant Lisa Gundry, who provided additional information regarding incident report and complaint. Received copies of the incident report, photographs provided by licensee and medical documentation provided by Child A's mother.

On 11/16/2023, I completed and unannounced onsite inspection at Hall Family Daycare, I interviewed licensee Elizabeth Hall. I observed two children napping in the living room.

There are currently four children enrolled in the child care home. Child A is no longer enrolled, and their last day was the day of the incident where hot cocoa was spilled on her hand/arm. She does not normally drink hot cocoa. She had Child A in her arm, as well as her cup in the opposite hand, as she was taking the children into the basement play area. As she was leaning over to place the cup on the ledge of the stairwell, Child A reached over and took the lid off of the cup and liquid spilled over her on the hand/arm as well as on licensee and the wall in the stairwell. She called out to her teenage son to come and help her with the other children, and she took Child A over to the sink and put cold water on her, over the clothes. She took photographs of it and sent them to Child A's mother via text. Child A did not cry at all until she put the cold water on the hand/arm. It looked fine to her but when she talked with Child A's mother on the phone, she said she was leaving work to come and get her. She reached out to her consultant to ask about filing an incident report. She took photographs again to show there was nothing on the arm. Initially when filling out incident report she put the wrong time but corrected it and sent the correct one to her consultant. When she talked to Child A's mother, she explained what had happened, and Child A's mother said she was going to come and take her to the doctors. She brought all the children back upstairs and started to work on the incident report, it was not completed by the time Child A's mother received but she told her she would send her pictures of it when it was completed. She reached out to Child A's mother twice the next day asking what the doctor said and Child A's mother did not respond to the text messages. She texted again later that day and Child A's mother stated the doctor told her not to have the child return to care. Child A's mother asked to come and get her stuff the next day, however she told Child A's mother to come that day to get her items at the child care home. On the child information card, it states patient goes to Genesee Pediatrics, although Child A's mother did not tell her where she took child. Child A has been attending the child care home since June 6th, 2023. They had had a disagreement the week before where Child A's mother did not like how she was picking Child A up. When they had the disagreement, Child A's mother felt that she was angry, and she denies she was angry. She reached out to her Great Start Consultant who sent her an article on how to pick the child up (which was how she was doing it). This was provided to Child A's mother; however, Child A's mother indicated it made her uncomfortable the way she was picking her up. They are actually closing their license due to an upcoming move out of state. She told all of her parents over two months ago and encouraged those to start looking for new child care, specifically Child A's mother since her child is an infant and there are waitlists for infants. Her other children were nearing school age and would be transitioning to the Cardinals nest through Davison schools. She told her they were welcome to stay but it might be better for Child A if they found a new child care sooner rather than later. There have been problems the whole time Child A has been enrolled which mostly included Child A's mother asking them for things such as garbage bags, sports drinks/water etc. Received copies of child information cards, attendance records, two weeks' notice form and some text message copies.

On 11/16/2023, I called Child A's mother. She could not speak at that time and requested that I call her back at a better time.

On 11/16/2023, I attempted a telephone interview with Child B's mother. I left a voicemail requesting a call back.

On 11/16/2023, I attempted a telephone interview with Child C's mother. I left a voicemail requesting a call back.

On 11/16/2023, I conducted a telephone interview with Child D's mother. She has nothing but wonderful things to say about Elizabeth Hall. They will continue to utilize her until she closes. She goes above and beyond in the care for Child D.

On 11/16/2023, I attempted a telephone interview with Child E's mother. I left a voicemail requesting a call back.

On 11/16/2023, I conducted a telephone interview with Child E's mother. She has no concerns with Ms. Hall. She is wonderful, and she has no idea what she would do without her. Ms. Hall is the only person she would trust her child with.

On 11/16/2023, I conducted a telephone interview with Child B's mother. She has no issues or concerns. Her older two children have attended the childcare as well as her youngest having been there since she was four months old.

On 11/16/2023, I conducted a telephone interview with Child A's mother. She had put in her two weeks' notice right before this happened. It was a normal day however there had been a previous instance which made her uncomfortable with the way Ms. Hall was picking up Child A. She tried to address it with Ms. Hall, and she became upset about it, and then began to pick her up, put her down, pick her up and put her down. Saying things like "how am I picking her up that is wrong or makes you uncomfortable." This confused her daughter; her daughter was not upset but you could tell it confused her. It made her even more uncomfortable with how she was so intense about her request to not pick her child up the way she was. Ms. Hall then sent her an article from her consultant showing how to pick a child up in an armpit hold. She asked her if she was upset or frustrated by the conversation and Ms. Hall said, "You have never seen me when I am angry." She did not know what Ms. Hall meant by that but it was uncomfortable. Later that day she asked Ms. Hall if she had any pictures of her child if she could send them to her so she had them, and Ms. Hall told her it was not her job to take pictures and send them to her. She felt like it was bothering her to ask if she had taken any pictures, which she had, and did send, so if she had not asked, she would not have gotten the pictures from her. On the day of the incident, she did not call her she just sent pictures of it and said give me a call if you need too. She was not apologetic at all about it and did not explain what happened, except saying it had spilled on her too. She called her to ask about it and Ms. Hall asked her if she had seen the picture, and she said she had. She left work to get her daughter because she thought it might blister. She had already called her pediatrician who told her to come in. When she got to the house, she saw it was not blistered, but she had already called the doctor and they were waiting for her to come in. Ms. Hall has been complaining and telling people she called the state on her. She is upset as she did not call the state on her, but she is

telling people that she did. Someone called her asking her if she called the state on Ms. Hall.

On 11/16/2023, I conducted a telephone interview with Child D's mother. She has no concerns or issues with the home. She has a special needs child and Ms. Hall takes extremely good care of him. There was an issue with his feeding tube once and she exceeded the expectation of care with him. She has trusted her child's life with her and never had any issue or problem.

On 12/8/2023, I conducted an exit conference with the licensee.

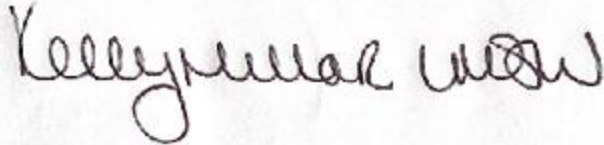
RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8125(1)	All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	The licensee was supervising the child when the cup was spilled, child did not receive any injury or burns to her arm.
CONCLUSION:	Violation Not Established.

Bureau Recommendation

I recommend no change in the status of the license.

Approved By:



Kelly Millar
Consultant

12/26/2023
Date



Crecendra Boone
Area Manger

12/26/2023
Date