



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

Marlon I. Brown, DPA
ACTING DIRECTOR

12/04/2023

Jennifer Hall
7496 Wicklow North Drive,
Davison, MI, 48423

License Number: DF250380705
Special Investigation Number: SI-00078355

Dear Jennifer Hall,

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.1908(1)	The licensee shall ensure that the actual number of unrelated children in care at any 1 time does not exceed the number of children for which the child care home is licensed, not more than 6 children for a family child care home and not more than 12 children for a group child care home.
R 400.1910(1)	The ratio of personnel to children present in the home at any 1 time must be not less than 1 member of the personnel to 6 children. The ratio must include all children in care who are not related to any personnel and any of the following children who are less than 6 years of age:

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed the complainant, Witness1 & the licensee Jennifer Hall.
- I completed on-site inspections on the following dates: 10/18/2023.

As a result of this investigation, I found the following violation(s):

Rule/Law Number	Rule Description
R 400.1908(1)	Capacity.
R 400.1910(1)	Ratio of personnel to children.

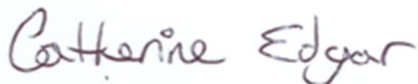
On October 19, 2023, you submitted an acceptable corrective action plan. I recommend no change to the license status.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Catherine Edgar at (810) 931-1380 or edgar1@michigan.gov. In the event that Catherine Edgar is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Catherine Edgar, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU**

Report Type: Special Investigation Report

Date of Report: 11/4/2023

Special Investigation Number	Complaint/Incident Receipt Date
SI-00078355	10/13/2023
Investigation Initiation Date	Report Due Date
10/17/2023	12/31/2023
License Number	Licensee Name(s)
DF250380705	Jennifer Hall
Capacity	Facility Name
7	Jennifer Hall
Program Type	Mailing Address
Family Home	7496 Wicklow North Drive, Davison, MI, 48423
Facility Address	Facility Email Address
7496 Wicklow North Drive, Davison, MI, 48423	jennie.lorenz.hall@gmail.com
Facility Phone Number	License Status:
8103473877	Regular
Original License Issuance Date	License Expiration Date:
5/25/2016	5/24/2025
License Effective Date:	
5/25/2023	

ALLEGATION(S)

	Violation Established?	
On 10/13/2023, the provider had 8 unrelated children in care and is only licensed for 7 unrelated children.	Yes	
On 10/13/2023, the provider was caring for 8 unrelated children alone.	Yes	

METHODOLOGY

Date	Activity
10/17/2023	Special Investigation Case Created SI-00078355
10/17/2023	Contact – Document Sent E-mail sent to Witness1
10/17/2023	Contact – Document Sent E-mail sent to complainant.

10/17/2023	Special Investigation Initiated via Letter E-mail received from Witness 1.
10/17/2023	Contact – Document Received E-mail from complainant.
10/18/2023	Inspection Completed On-Site Unannounced onsite inspection. 10:45am - 11:05am. Interview with licensee Jennifer Hall and observed children in care,
10/18/2023	Exit Conference Completed at the time of the onsite inspection. I also obtained an acceptable corrective action plan at this time.
10/18/2023	Contact – Document Received Corrective Action Plan received and approved onsite.

ALLEGATION: On 10/13/2023, the provider had 8 unrelated children in care and is only licensed for 7 unrelated children.

INVESTIGATION:

On October 17, 2023, I interviewed Witness 1. She told me that on October 13, 2023, she observed 8 unrelated children in Jennifer Hall's care. Minor Household Member 1 was present for a limited time but left the home. No other caregivers were present. On October 18, 2023, I made an unannounced onsite inspection to the child care home. Ms. Hall was present with 7 unrelated children. She confirmed that on October 13, 2023, she had 8 unrelated children from 11am until 2pm. She denied ever being over capacity at any other time. There was a misunderstanding as a child that was on the waitlist was supposed to be dropped off on Friday, October 20th was dropped off on Friday, October 13th. During the investigation, I contacted Ms. Hall's regular child care licensing consultant Lisa Gundry, who verified that Ms. Hall had not been over capacity during any of her unannounced licensing inspections.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.1908(1)	Capacity.
ANALYSIS:	Jennifer Hall was caring for 8 unrelated children on October 13, 2023
CONCLUSION:	VIOLATION ESTABLISHED

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ALLEGATION: On 10/13/2023, the provider was caring for 8 unrelated children alone.

INVESTIGATION:



On October 17, 2023, I interviewed Witness1. She told me that on October 13, 2023, she observed 8 unrelated children in Jennifer Hall's care. Minor Household Member 1 was present for a limited time but left the home. No other caregivers were present. On October 18, 2023, I made an unannounced onsite inspection to the child care home. Ms. Hall was present with 7 unrelated children. She confirmed that on October 13, 2023, she was caring for 8 unrelated children alone from 11am until 2pm. She denied ever being out of ratio at any other time. There was a misunderstanding as a child that was on the waitlist was supposed to be dropped off on Friday, October 20th was dropped off on Friday, October 13th. During the investigation, I contacted Ms. Hall's regular child care licensing consultant Lisa Gundry, who verified that Ms. Hall had not been out of ratio during any of her unannounced licensing inspections.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.1910(1)	Ratio of personnel to children.
ANALYSIS:	Jennifer Hall was caring for 8 unrelated children by herself on October 13, 2023
CONCLUSION:	VIOLATION ESTABLISHED

BUREAU RECOMMENDATION

Bureau Recommendation
I recommend the no change in the status of the license.

Approved By:	
 Catherine Edgar Consultant	11/04/2023 Date
 Crecendra Boone Area Manager	12/11/2023 Date