



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
LANSING

DR BEVERLY WALKER
GRIFFEA
DIRECTOR

7/29/2024

Early Start Childcare LLC
18959 Lauder,
Detroit, MI, 48235

License Number: DC820405694
Special Investigation Number: SI-00121270

Dear Early Start Childcare LLC,

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8125(1)	All staff and volunteers shall provide appropriate care and supervision of children at all times.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: The owner Sharday Quinn, childcare staff members and parents..
- I completed on-site inspections on the following dates: April 4, 2024

As a result of this investigation, I found the following violation(s):

Rule/Law Number	Rule Description
R 400.8125(1)	All staff and volunteers shall provide appropriate care and supervision of children at all times.

R 400.8182(3)(a)	Infants and toddlers, birth until 30 months of age, child care staff member to child ratio of 1 to 4, maximum group size of 12.

Due to the violations, you must send us a [corrective action plan](#) by 8/19/2024. You can use our corrective action plan form or create your own.

If you need help writing the corrective action plan, please contact licensing consultant Timika Haley at (313) 938-5903 or haley1@michigan.gov. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Timika Haley at (313) 938-5903 or haley1@michigan.gov. In the event that Timika Haley is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Timika Haley, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
CHILD CARE LICENSING**

Report Type: Special Investigation Report

Date of Report: 7/29/2024

Special Investigation Number	Complaint/Incident Receipt Date
SI-00121270	03/29/2024
Investigation Initiation Date	Report Due Date
4/10/2024	05/28/2024
License Number	Licensee Name(s)
DC820405694	Early Start Childcare LLC
Facility Name	Licensee Designee(s)
Early Start Childcare	Sharday Kennya Quinn
Program Type	Central Administrator(s)
Center	
Capacity	Program Director(s) Name
36	Hattie Pearl Murphy Qualifications: Date PD Approved:
Facility Address	Mailing Address
16901 Schoolcraft Road, Detroit, MI, 48227	18959 Lauder, Detroit, MI, 48235
Facility Phone Number	Facility Email Address
3137750112	escchildcare@gmail.com
Original License Issuance Date	License Status:
1/14/2021	Regular
License Effective Date:	License Expiration Date:
11/4/2021	11/3/2023

ALLEGATION(S)

	Violation Established?	
Child A (3-year-old Female) was injured while in care. Childcare staff members could not provide an explanation of how Child A was injured.	Yes	
Additional Finding:	Yes	

METHODOLOGY

Date	Activity
4/10/2024	Special Investigation Case Created SI-00121270
4/4/2024	Exit Conference Ms. Quinn, Owner
4/4/2024	Inspection Completed On-Site Licensee Sharday Quinn
4/4/2024	Special Investigation Initiated via Phone Call Complaint Source
4/4/2024	Contact – Phone Call Made Child A's Mother; No Answer, Voicemail
4/8/2024	Contact – Email Received CCSM 2
4/9/2024	Contact – Email Received Childcare Staff Member 1
7/3/2024	Contact – Phone Call Made Child B's Mother

ALLEGATION: Child A (3-year-old Female) was injured while in care. Childcare staff members could not provide an explanation of how Child A was injured.

INVESTIGATION:

On April 4, 2024, I initiated this investigation via telephone call to the complainant. The complainant reported Child A’s Mother made a report on March 27, 2024, indicating that Child A received an injury while in care at Early Start. Complainant stated that she reviewed the video footage which was consistent with the injury to Child A’s injury.

On April 4, 2024, during an unannounced on-site inspection, I interviewed the owner, Sharday Quinn. Ms. Quinn stated that Child A’s Mother informed her of Child A’s injury. She said that the injury was not reported to her by her staff members. Once she looked at the video footage, she saw Child A hit her head on a table. She stated that the video showed two Childcare Staff Members (CCSM) in close proximity to Child A with their backs turned. Ms. Quinn stated that she gave “write-ups” to the CCSMs and made them complete training.

During the on-site inspection, I reviewed the video. The video was date stamped for March 19, 2024. It showed Child A bent over pushing a truck. While pushing the truck, she ran into a table and hit her head. A loud thud could be heard followed by her crying. The video showed two CCSMs in the room, they did not turn to see what happened or why Child A was crying. On the video, Child A ran to a CCSM, and they bent down to hug and rub her back.

On April 4, 2024, I called Child ‘s Mother and left a voicemail message. To date, there has not been a return phone call.

On April 8, 2024, CCSM 1 stated that she was helping in the Pre-School room on the date in question. She said that she heard a “slight sound” followed by a cry. Child A

ran up to her crying. She stated that she consoled her but did not see any marks or bleeding. CCSM 1 stated she did not see what happened to Child A . She confirmed that she was given a written reprimand for the incident and had to complete a course on MiRegistry.

On April 8, 2024, CCSM 2 stated that she heard a “boom” and a cry. She did not see what happened due to her back being turned assisting other children. CCSM 2 stated she assumed that CCSM 1 was supervising the other children in the room. CCSM 2 did not observe an injury to Child A’s head. CCSM 2 also confirmed that she was given a written reprimand for the incident and had to complete training on Mi Registry.

On July 3, 2024, Child B’s Mother has no concerns with the child care supervision. She stated that Child B has been attending for almost about two years.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8125(1)	All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	On March 27, 2024, CCSM did not provide appropriate care and supervision when Child A was injured and CCSM who were present did not know how the injury occurred.
CONCLUSION:	Repeat Violation Established Reference: : 3/7/2022 :Violation Established; : 11/16/2022 :Violation Established; : 2/4/2021 :Violation Established;

ADDITIONAL FINDING: Tots classroom had 10 children present with 2 Child Care Staff Members. The youngest child was under 30 months.

INVESTIGATION:

On April 4, 2024, during an unannounced visit to the center, I observed 10 children in a classroom with two child care staff member. The youngest child present was 24 months old, there should have been three child care staff members present. Ms. Quinn said that she is aware of the ratio requirements but has been understaffed.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8182(3)(a)	Infants and toddlers, birth until 30 months of age, child care staff member to child ratio of 1 to 4, maximum group size of 12.

