



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

April 22, 2021

Wanda White
 Cradle2Crayons
 26201 Grandriver
 Redford, MI 48240

RE: License #: DC820394921
 Investigation #: 2021D0932006
 Cradle2Crayons Learning Center LLC 2

Dear Ms. White:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.8140(2)(a) Discipline.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed the person who made the complaint, witness, licensee, child care staff members, parents, or others with relevant information.
- I completed on-site inspections on the following dates: March 17, 2021.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

I recommend no change to the current license status.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink that reads "Janeiro Byrd". The signature is written in a cursive, flowing style.

Janeiro Byrd, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 938-5385

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC820394921
Investigation #:	2021D0932006
Complaint Receipt Date:	03/16/2021
Investigation Initiation Date:	03/17/2021
Report Due Date:	05/15/2021
Licensee Name:	Cradle2Crayons
Licensee Address:	13536 Salem Redford, MI 48239
Licensee Telephone #:	Unknown
Administrator:	Wanda White, Designee
Licensee Designee:	Wanda White, Designee
Name of Facility:	Cradle2Crayons Learning Center LLC 2
Facility Address:	26201 Grandriver Redford, MI 48240
Facility Telephone #:	(313) 952-2430
Original Issuance Date:	09/11/2019
License Status:	REGULAR
Effective Date:	04/22/2020
Expiration Date:	04/21/2022
Capacity:	33
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
Child A (three-year-old male) has random scratches on his body. On 3/9/2021, Child A had two deep scratches or bite marks on his right forearm. On 3/11/2021, Child A had bite marks on his shirt.	No

III. METHODOLOGY

03/16/2021	Special Investigation Intake 2021D0932006
03/17/2021	Special Investigation Initiated - On Site From 10:14 AM – 10:54AM I interviewed licensee designee, Wanda White.
03/17/2021	Contact - Telephone call received. I interviewed child care staff member, Genevive Benguche.
03/24/2021	Contact - Telephone call made. I interviewed Kayla Davis.
03/25/2021	Contact - Telephone call made. I interviewed Child A's Mother.
04/13/2021	Contact - Telephone call made. I interviewed Child B's Mother.
04/13/2021	Contact - Telephone call made. I interviewed Child C's Mother.
04/22/2021	Exit conference – with Ms. White

ALLEGATION: Child A (three-year-old male) has random scratches on his body. On 3/9/2021, Child A had two deep scratches or bite marks on his right forearm. On 3/11/2021, Child A had bite marks on his shirt.

INVESTIGATION: On 3/17/2021, I conducted an onsite investigation. I interviewed licensee, Wanda White. Ms. White stated that on 3/12/2021, child care staff member, Kayla Davis contacted her from the daycare. Ms. Davis informed her that Child A's (three-year-old male) Father was being rude to her when he arrived at the center. Child A diarrhea and had, had multiple bowel movements and was out of clothes. Ms. White informed Ms. Davis that Child A's Father has never been rude to

her and wanted to talk with Child A's Mother to find out what happened. Ms. Davis informed Ms. White that Child A's Father was cursing and there were other people who witnessed. Ms. Davis informed Ms. White that she quit because of Child A's Father and his behavior towards her. Ms. White stated that she spoke with Child A's Mother. Child A's Mother informed Ms. White that Child A's Father was on the phone while picking up and did not say anything rude to Ms. Davis. Ms. White informed me that she spoke with Child A's Mother again and informed her that she needed to figure the schedule out before Child A could return on Monday. She stated that she did not disenroll Child A, but she was short staffed due to Ms. Davis quitting. Another staff threatened to quit if Child A continued to attend. She stated that Child A's Mother was made aware of his behavior daily about scratching, biting, and hitting. Child A's Mother asked Ms. White about scratches on Child A and a bite mark that no one informed her of. She sent pictures of Child A's arm scratched up. Ms. White informed me that she was not aware of where the bruises come from. Ms. White stated that this was the first she heard of scratches and bite marks on Child A. Ms. Davis informed me that Child A can say if something hurts. She stated that she spoke with Ms. Davis and was informed that Child B (one-year-old female) caused the injuries after Child A tried taking a toy away from her. Child A's Parents informed Ms. White they were aware that a child must have caused the scratches and not an employee.

On 3/17/2021, I interviewed child care staff member, Genevive Benguche. Ms. Benguche informed me that in the three weeks of being employed at the center, Child A has hit her daily. She informed Ms. White that Child A hits her. On the day in question, Child A had to bowel movements and Ms. Davis changed him. The third time he had an accident, Child A stuck his hand in his pants and tried to rub it on Ms. Benguche. Child A's Mother was notified that Child A had diarrhea and needed to be picked up because he was out of clothes. Child A's Mother stated that Child A's Father would pick him up. Child A's Father arrived and was cursing at Ms. Davis. Ms. Davis did not say anything. She changed Child A into a Pull up and he was taken home.

On 3/24/2021, I interviewed Ms. Davis. Ms. Davis stated that Child A's Mother recently had a baby and Child A wanted more attention. Child A hit a baby while Ms. Davis was holding and feeding a baby in her arms. She informed Child A's Mother and she stated that he tried to hurt their new baby at home. The day of the incident with the diarrhea, Child A was on his third change of clothes. Child A was potty trained, but he never had a bowel movement at the center. When Child A's Father arrived, Child A tried to leave. She stated that Child A's Father arrived at the center and was screaming at her. Ms. Davis stated that she asked Child A's Father for the Pull up in his hand so she could change him before getting in the car. This is not the first time he has screamed at her. Child A's Father was yelling that Ms. Davis let Child A walk around like that. After Child A's Father left, Ms. Davis contacted Ms. White to let her know. Ms. Davis stated that Ms. White was made aware of Child A's behavior all the time. Ms. Davis stated that Child A was attached to her. He did not like when she assisted other children. He acted out more towards the other children

and staff. Ms. Davis stated that she has never hurt Child A or any children at the center.

On 3/25/2021, I interviewed Child A's Mother. She informed me that Child A is a boy and autistic who falls. Child A's Mother stated that she noticed the bruises in the past, but never really paid attention to other parts of the body. She stated that she called Ms. White and sent pictures of the scratches. Ms. White informed her that she would investigate and review video footage. Ms. White called Child A's Mother on a three-way line with Ms. Davis on the phone. Ms. Davis informed her the only person she could think of was Child B scratching him because he took her toy. She stated that Ms. Davis called Ms. White regularly to come to the center and assist her with Child A because of his behavior. She stated that Ms. Davis has also expressed that the staff are overwhelmed due to being short-staffed. On the day Child A had diarrhea, Child A's Mother was contacted by Ms. White that he needed to be picked up. Child A's Mother informed Ms. White that he was given Miralax that morning for constipation. She stated that he used the toilet at home, so she thought he was done.

Around noon, Child A's Father arrived to pick Child A up. Child A's Mother informed me that Child A's Father stated he was on the phone and never said anything to Ms. Davis. Over the weekend, Child A's Mother received a phone call from Ms. White telling her not bring Child A on Monday because she was short-staffed and another person quit. She also informed Child A's Mother that she reviewed the video footage and nobody did anything to Child A. Child A's Mother stated that she was made aware of the things he did to other people, but not what other did to him. She stated that the staff and her were working together to assist with his behavior and the things she is trying at home. Child A's Mother stated that Ms. Davis informed her that biting has happened frequently. Child A's Mother has vocalized anger and frustration to Ms. White. Child A's Mother stated that after hearing about Ms. Davis being overwhelmed with Child A, she questions if whether Ms. Davis was actually causing the bruises on Child A instead of a child.

On 4/13/2021, I interviewed Child C's Mother. Child C's Mother stated that her child has attended the daycare since 2019. She calls or Facetime so she can observe her child while she is working. She has no concerns with the center and the communication is great.

On 4/13/2021, I interviewed Child D's Mother. Child D's Mother stated Child D has been enrolled at the center since August of 2020. The staff provides great care and she has no concerns.

APPLICABLE RULE	
R 400.8140	Discipline.
	(2) All of the following means of punishment are prohibited:

	(a) Hitting, spanking, shaking, biting, pinching, or inflicting other forms of corporal punishment.
ANALYSIS:	Hitting, spanking, shaking, biting, pinching, or inflicting other forms of corporal punishment are prohibited. There is no evidence to suggest Ms. Davis caused the bruising, scratching and bite marks to Child A's body.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change to the status of this license.



April 22, 2021

Janeiro Byrd
Licensing Consultant

Date

Approved By:



April 22, 2021

Shirley D. Baskin
Area Manager

Date