



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

July 13, 2023

Jamie Miller  
IXL Learning Center-Northville LLC  
43333 7 Mile  
Northville, MI 48167

RE: License #: DC820336142  
2023D0895017  
RE: SI LOG #: IXL Learning Center  
43333 7 Mile  
Northville, MI 48167

Dear Mrs. Miller:

This letter is to advise you that the 07/10/2023 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

| Violation cited                              | Noncompliance observed   | Plan to correct   | Date to be completed  |
|--|--|---|---|
| R400.8125(1) Staff; volunteer; requirements. | On May 4, 2023, staff did not provide appropriate care and supervision of Child A when CCSM 1 and CCSM 2 left Child A alone on the toddler playground for eight minutes. | <ul style="list-style-type: none"> <li>Involved child care staff members received a disciplinary report for improper care and supervision.</li> <li>Involved child care staff members were retrained on "Counting and maintaining supervision of</li> </ul> | Child care staff member SP: 05/09/2023<br>Child care staff member MD:05/05/2023<br>Child care staff member SP: 05/09/2023 |

|  |  |   |   |
|--|--|---|---|
|  |  | <p>children” through an IXL created headcount training video that covers policy and protocol.</p> <ul style="list-style-type: none"> <li>• Entire IXL Northville staff were retrained on counting and maintaining supervision of children 's expectations.</li> <li>• The involved classroom remains required to take smaller groups of children outside and to use walking rings to aid in this task. Each childcare staff member is responsible for 4 or less children.</li> <li>• IXL’s Admin team monitors frequently that all classrooms are moving children from classroom to the playground using the Tadpoles system. We also are monitoring that Name to Face counts are being completed as required.</li> <li>• Director checks (random checks of child care staff members knowing their counts) are completed frequently.</li> <li>• Stop signs were placed in transition areas to remind</li> </ul> | <p>Child care staff member MD:05/05/2023</p> <p>Sent out 05/05/2023</p> <p>Already in progress</p> <p>05/05/2023</p> <p>Already in progress</p> <p>06/21/2023</p> |
|--|--|---|---|

|  |  |   |            |
|--|--|---|------------|
|  |  | <p>staff to stop and count children in their care. Signs were placed on the hallway wall outside of the classroom, on the front doors of the center and outside the playground gate.</p> <ul style="list-style-type: none"> <li>• Playhouse was moved to aid in better visibility of the playground at gate entrance and exit.</li> </ul> | 05/05/2023 |
|--|--|---|------------|

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Thanh C. Biehl".

Thanh Biehl, Licensing Consultant  
Child Care Licensing Bureau  
611 W. Ottawa Street  
P.O. Box 30837  
Lansing, MI 48909  
(734) 417-8580