



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

October 20, 2022

Jyothi Chandras  
Little Hearts Learning Home  
18831 Beck Rd  
Northville, MI 48168

RE: License #: DC820323917  
**Little Hearts Learning Home**  
**18831 Beck Rd**  
**Northville, MI 48168**

Dear Ms Chandras:

Attached is your renewal inspection report. You can find a copy of this renewal inspection report and any associated corrective action plans on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of when renewal inspection reports are completed can be found under [Overview of Licensing Reports](#).

During the renewal inspection on 10/19/2022, I found 10 violation(s) listed below and explained in the attached report: listed below and explained in the attached report

R400.8112(2)(b)	Comprehensive background check; fingerprinting.
R400.8125(5)	Staff; volunteer; requirements.
R400.8131(3)	Professional development requirements.
R400.8131(5)	Professional development requirements.
R400.8131(6)	Professional development requirements.
R400.8131(10)	Professional development requirements.
R400.8131(11)	Professional development requirements.
R400.8131(12)	Professional development requirements.
R400.8305(2)(b)	Plan review; approval; inspections.
R400.8510(3)	Plans and specifications; submission; approval; inspections.

Due to the violations, you must send us a corrective action plan by 11/10/2022. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

<b>During calendar year 2021:</b>	<b>Total</b>
Number of serious injuries that occurred in facility.	<b>0</b>
Number of deaths that occurred in the facility.	<b>0</b>
Number of substantiated cases of abuse and/or neglect of a child that occurred at the facility.	<b>0</b>

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at 517-284-9730.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your Licensing Notebook.

Sincerely,



LoWanda Washington-Brown, Licensing Consultant  
 Child Care Licensing Bureau  
 611 W. Ottawa Street  
 P.O. Box 30664  
 Lansing, MI 48909  
 517-284-9730  
 (313) 949-2878

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
CHILD CARE LICENSING BUREAU  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

<b>LicenseLicense #:</b>	DC820323917
<b>Licensee Name:</b>	Little Hearts Learning Home
<b>Licensee Address:</b>	18831 Beck Rd Northville, MI 48168
<b>Licensee Telephone #:</b>	(248) 374-0150
<b>Licensee/Designee:</b>	Jyothi Chandras, Designee
<b>Name of Facility:</b>	Little Hearts Learning Home
<b>Facility Address:</b>	18831 Beck Rd Northville, MI 48168
<b>Facility Telephone #:</b>	(248) 231-3880
<b>Original Issuance Date:</b>	12/20/2013
<b>Capacity:</b>	26
<b>Age Range:</b>	Ages Birth Thru 12 years
<b>Program Components:</b>	PRESCHOOL SCHOOL AGE INFANT/TODDLER

**II. METHODS OF INSPECTION**

Date of On-Site Inspection(s): 10/19/2022  
 Date of Environmental Health Inspection: N/A  
 Date of Fire Safety Inspection:  
 Date of Lead Hazard Risk Assessment, if applicable:  
 Date of Documentation of Playground Compliance, if applicable:

	No. of Records Reviewed	
No. of children enrolled in care	16	4
No. of staff employed	3	3
No. of volunteers	0	0
No. of children present at time of inspection	9	
No. of staff present at time of inspection	3	
No. of volunteers present at time of inspection	0	
No. of children interviewed/observed	9	
Persons Interviewed:		
Licensee/Licensee Designee	<input checked="" type="checkbox"/>	
Program Director	<input checked="" type="checkbox"/>	
Caregiving staff	<input type="checkbox"/>	

Approved Child Use Space: building  
 Approved Program Director: J Chandras  
 Approved Central Administrator: no  
 Approved Variances: none  
 Key Indicator Inspection: no

**III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

This renewal inspection involved a review of all applicable child care center administrative rules and statutes. Verification of compliance included direct observations of the physical environment and the program, discussions with staff, and a review of the center’s records, including staff records and children’s records. Staff records include background checks and training information. Children’s records include child information cards, physical examination dates, and immunizations.

During the inspection, the center was found to be in compliance with all applicable rules and statutes except for the following violations:

**R 400.8112                    Comprehensive background check; fingerprinting.**

**(2) An applicant or licensee shall do all of the following:**

**(b) Maintain a copy of the completed and signed form or forms for each individual entered into the child care background check system under the license.**

At the time of the onsite inspection, none of the staff files had the Disclosure and Consent forms in the files.

**R 400.8125                    Staff; volunteer; requirements.**

**(5) A written statement must be signed and dated by staff and volunteers at the time of hiring or before volunteering indicating all of the following information:**

**(a) The individual is aware that abuse and neglect of children is against the law.**

**(b) The individual has been informed of the center's policies on child abuse and neglect.**

**(c) The individual knows that all staff and volunteers are required by law to immediately report suspected abuse and neglect to children's protective services.**

At the time of the onsite inspection, none of the staff files had the Child Abuse and neglect statement in the file.

**R 400.8131                    Professional development requirements.**

(10) All child care staff members who work directly with children are required to be trained in first aid and pediatric, child, and adult cardiopulmonary resuscitation (CPR) within 90 days of being hired. Prior to issuing a license to operate a child care center, and prior to the renewal of a license, the department shall verify that at least 50% of the child care staff members who work directly with children are currently certified in first aid and pediatric, child, and adult CPR. Each of these child care staff member's first aid and CPR certificates must be valid and retained on file in the center.

At the time of the onsite, all staff members did not have valid CPR and First aid, the Program Director did not have current CPR and First aid.

**R 400.8131                    Professional development requirements.**

(11) Verification of all professional development required by this rule must be kept on file at the center or online at MiRegistry. Verification must be issued from the training organization or trainer and include the date of the course, the name of the

training organization or trainer, the topic covered, and the number of clock hours. Training hours from MiRegistry also meet this rule.

At the time of the onsite inspection, the Program Director and staff members did not have documentation of training being completed or documentation of MiRegistry training verification.

**R 400.8131 Professional development requirements.**

(12) When the department of licensing and regulatory affairs or the department of education publishes a notice that a new health and safety update document or a new health and safety update training activity has been published on MiRegistry, the licensee shall ensure that all personnel read and acknowledge the document or complete the activity within 6 month of the notice.

At the time of the inspection, none of the staff had completed the required posted training in MiRegistry.

**R 400.8131 Professional development requirements.**

(3) Before caring for children, all child care staff members and unsupervised volunteers who work directly with children shall be trained on prevention of shaken baby syndrome, abusive head trauma and child maltreatment, and recognition and reporting of child abuse and neglect.

At the time of the inspection, staff members did not have the required documentation to show that they had completed the required training before care for children.

**R 400.8131 Professional development requirements.**

(5) Within 90 days of being hired, or the first day as an unsupervised volunteer, all child care staff members and unsupervised volunteers who work directly with children shall complete the following trainings, which may count toward annual professional development hours and are available at MiRegistry:

- (a) Administration of medication.
- (b) Prevention of and response to emergencies due to food and allergic reactions.
- (c) Building and physical premises safety.
- (d) Emergency preparedness and response planning.
- (e) Handling and storage of hazardous materials and appropriate disposal of bio-contaminants.
- (f) Precautions in transporting children, if applicable.
- (g) Child development.

At the time of the onsite inspection, there was no documentation to show that the staff had completed the required training within 90 days.

**R 400.8131 Professional development requirements.**

(6) All child care staff members who work directly with children shall complete 16 clock hours of professional development annually on topics relevant to job responsibilities that include, but are not limited to, any of the following subjects:

- (a) Child development and learning.
- (b) Health, safety, and nutrition.
- (c) Family and community collaboration.
- (d) Program management.
- (e) Teaching and learning.
- (f) Observation, documentation, and assessment.
- (g) Interactions and guidance.
- (h) Child care center administrative rules.

At the time of the inspection, staff did not have documentation to support any training for the required annual 16 clock hours.

**R 400.8305 Plan review; approval; inspections.**

(2) An inspection must be conducted by the local health department, and an approval granted indicating compliance with all of the rules in this part, except R 400.8330, 400.8335, and 400.8340, at all of the following times:

- (b) Every 2 years, at the time of renewal, if the center has a private well or septic.

At the time of inspection, the required health inspection had not been completed.

**R 400.8510 Plans and specifications; submission; approval; inspections.**

(3) A fire safety inspection shall be conducted by the bureau of fire services or a department-approved qualified fire inspector, and an approval granted, before issuance of the original license and every 4 years thereafter, at the time of renewal.

At the time of inspection, the required Fire inspection had not been completed.

#### IV. RECOMMENDATION

Upon receipt of acceptable corrective action, it is recommended the license be renewed without change in status.



October 20, 2022

---

LoWanda Washington-Brown  
Licensing Consultant

Date