



STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

GRETCHEN WHITMER  
GOVERNOR

ORLENE HAWKS  
DIRECTOR

October 19, 2022

Glendale Reed  
Reed Glendale  
20030 Moenart  
Detroit, MI 48234

RE: License #: DC820022809  
**Crossroads Day Care**  
**2441 E. 7 Mile Road**  
**Detroit, MI 48234**

Dear Ms. Reed:

This letter is a follow-up to the Department's findings regarding the interim inspection conducted at your center on 10/18/2022. The purpose of this inspection was to determine compliance with applicable licensing statutes and administrative rules for Child Care Centers.

The violations that were found are:

**R 400.8131 Professional development requirements.**

(5) Within 90 days of being hired, or the first day as an unsupervised volunteer, all child care staff members and unsupervised volunteers who work directly with children shall complete the following trainings, which may count toward annual professional development hours and are available at MiRegistry:

- (a) Administration of medication.
- (b) Prevention of and response to emergencies due to food and allergic reactions.
- (c) Building and physical premises safety.
- (d) Emergency preparedness and response planning.
- (e) Handling and storage of hazardous materials and appropriate disposal of bio-contaminants.
- (f) Precautions in transporting children, if applicable.
- (g) Child development.

On 10/18/2022 four out of the five staff files I reviewed were missing proof of completion of training in Administration of medication, prevention of and response to emergencies due to food ad allergic reactions, building and physical premises safety, emergency preparedness and response planning, handling, and storing of hazardous materials and appropriate disposal of bio contaminates, precautions in transporting children, and child development. All these trainings are covered in the health and safety training course one and two. Licensee stated that she though the refresher courses were all that needed to be taken.

**Repeat Violation Established**

**LSR Dated : 08/06/2021**

**Corrective Action Plan Dated: 08/30/2021**

**R 400.8134            Hand washing.**

- (2) All staff and volunteers shall wash their hands at all of the following times:
  - (e) After each diapering.

On 10/18/2022, One staff member did not wash their hands after changing a child's diaper.

**R 400.8134            Hand washing.**

- (3) Staff and volunteers shall ensure that children wash their hands at all of the following times:
  - (b) After toileting or diapering.

On 10/18/2022, One staff member did not wash their child's hand after changing their diaper.

**R 400.8185            Primary care.**

- (1) As used in this rule, "primary caregiver" means the child care staff member to whom the care of a specific infant or toddler is assigned. The primary caregiver is responsible for direct care, verbal and physical interactions, primary responses to the child's physical and emotional needs, and continued interaction with the child's parents regarding the child's experiences.

On 10/18/2022 children in the infant and toddler classroom were not assigned to a primary caregiver.

On 10/18/2022 I observed both the preschool classroom and the infant and toddler classroom. The preschool room was playing and getting ready to clean up. Children were playing with various equipment such as magnet tiles, pretend food and blocks. Later I observed the childcare staff members read a story to the children before having them wash their hands and get ready for lunch. Lunch chicken tacos with rice and corn, pears and milk. After lunch children got ready for rest time. In the toddler room I observed children finishing up lunch before heading to their cots for rest time. Two children were running around the classroom during rest time. Childcare staff members offered them books at the table until they were ready to go lay down on their cots.

Consultation was provided regarding rest time and how to get children to lay down on their cots vs running around the classroom. We discussed giving the children their blankets at the start of rest time instead of waiting for the children to lay down. We also discussed that it is okay to have children play with materials, including their blankets, on their cots. I gave some suggestions on what to provide at rest time for children who do not sleep, such as sensory bottles, fidget items like pop its, or items that the children have a strong interest in. I also recommended having staff members sit directly with the children who struggled with rest time the most and to have staff members participate in a quiet activity with the child or pat and rub the child back.

Due to the violations, you must send us a corrective action plan by 11/10/2022. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

| <b>During calendar year 2021:</b>   | <b>Total</b> |
|---|--------------|
| Number of serious injuries that occurred in facility.   | <b>0</b>     |
| Number of deaths that occurred in the facility.   | <b>0</b>     |
| Number of substantiated cases of abuse and/or neglect of a child that occurred at the facility. | <b>0</b>     |

You can find a copy of this inspection letter and any associated corrective action plans on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A

description of when inspection letters are completed can be found under Overview of Licensing Reports.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your Licensing Notebook.

Sincerely,

A handwritten signature in black ink, appearing to read "Laura Piacentini". The signature is fluid and cursive, with the first name being more prominent.

Laura Piacentini, Licensing Consultant  
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Child Care Licensing Bureau  
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Lansing, MI 48909  
313-269-5879