



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

November 16, 2022

Glendale Reed  
Reed Glendale  
20030 Moenart  
Detroit, MI 48234

RE: License #: DC820022809

**Crossroads Day Care  
2441 E. 7 Mile Road  
Detroit, MI 48234**

Dear Ms. Reed:

This letter is to advise you that the 11/14/2022 corrective action plan you submitted, regarding each rule violation cited in the recently completed Interim Inspection Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8131(5)	On 10/18/2022 four out of the five staff files I reviewed were missing proof of completion of training in Administration of medication, prevention of and response to emergencies due to food ad allergic reactions, building and physical premises safety, emergency preparedness and response planning, handling, and storing of	All Staff member who have not done the health and safety course 1 and 2 will complete the course. All new staff will take the trainings within their first 90 days of hire	12/18/2022

	hazardous materials and appropriate disposal of bio contaminates, precautions in transporting children, and child development. All these trainings are covered in the health and safety training course one and two. Licensee stated that she though the refresher courses were all that needed to be taken.		
R 400.8134(2)	On 10/18/2022, One staff member did not wash their hands after changing a child's diaper	All Staff in the classroom of the violation were re-trainings on the hand washing process and will complete the 3 step cleaning process after every diaper change and all staff will make sure to wash their hands as well as the child's hands after each diaper change	Immediately
R 400.8134(3)	On 10/18/2022, One staff member did not wash their child's hand after changing their diaper.	All Staff in the classroom of the violation were re-trainings on the hand washing process and will complete the 3 step cleaning process after every diaper change and all staff will make sure to wash their hands as well as the child's hands after each diaper change	Immediately
R 400.8185(1)	On10/18/2022 children in the infant and toddler classroom were not assigned to a primary caregiver.	All children will be assigned to a primary caregiver in the classroom. Once children are enrolled, they will be given a primary caregiver in the classroom. The list of children will be done by the program director and given to staff to be placed in the classroom.	11/14/2022

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink, appearing to read "Laura Piacentini". The signature is fluid and cursive, with the first name being more prominent than the last.

Laura Piacentini, Licensing Consultant  
Department of Licensing and Regulatory Affairs  
Child Care Licensing Bureau  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
313-269-5879