



STATE OF MICHIGAN  
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
 LANSING

GRETCHEN WHITMER  
 GOVERNOR

ORLENE HAWKS  
 DIRECTOR

February 21, 2023

Tanya Zoro  
 Childtime Childcare, Inc.  
 Suite 100  
 21333 Haggerty Road  
 Novi, MI 48375

RE: License #: DC820019425  
 RE: SI LOG #: 2023D0937005  
**Childtime Learning Center**  
**3101 N Lilley Road**  
**Canton, MI 48187**

Dear Ms. Zoro:

This letter is to advise you that the 02/21/2023 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
<b>R400.8182(3)(a) Ratio</b>	The center was out of ratio in the infant room during an unannounced inspection on 12/12/2022. There were 11 infants and 2 child care staff members. There should have been 3 child care staff members for 11 infants because the ratio for infants is 1:4.	School hours were adjusted to ensure adequate staffing at the appropriate times to keep ratio. Hiring of additional teachers to help staff shortages and maintain ratios. Opening/Closing classrooms have been adjusted to ensure group sizes are met at all times.	12/19/2022-01/09/2023 Immediately/ongoing

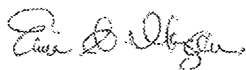
<b>R400.8182(3)(b) Ratio</b>	The center was out of ratio in the preschool room on 12/07/2022. There were 17 preschoolers and 1 child care staff member. There should have been 2 child care staff members for 17 preschoolers because the ratio for preschoolers is 1:10.	School hours were adjusted to ensure adequate staffing at the appropriate times to keep ratio. Hiring of additional teachers to help staff shortages and maintain ratios. Re-evaluated enrollment and move children up to corresponding rooms.	12/19/2022-01/09/2023 Immediately/ongoing  02/06/2023
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It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (313) 456-0380.

Sincerely,



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