



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

REDACTED REPORT

June 12, 2023

Hanan Dari
Visible Learning Child Care Center LLC
1189 E. Michigan Ave.
Ypsilanti, MI 48198

RE: License #: DC810339184
Investigation #: 2023D0106015
Visible Learning Center LLC

Dear Ms. Dari:

I conducted a special investigation because the child care licensing bureau received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.8140 Discipline

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: Licensee designee, child care staff members, and parents.
- I completed an onsite inspection on 04/13/2023.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	☐	☒
A rule or law violation was found and abuse and/or neglect of a child occurred.	☐	☒

You will be sent two copies of this report. One is **not for public disclosure** and one is a **redacted report**.

- The report marked **not for public disclosure** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.

- The report marked **redacted report** may have some legally protected information blacked out. The **redacted report** and any related corrective action plans must be placed in your licensing notebook. The **redacted report** and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Stacy Wables, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 899-5790

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC810339184
Investigation #:	2023D0106015
Complaint Receipt Date:	04/06/2023
Investigation Initiation Date:	04/07/2023
Report Due Date:	06/05/2023
Licensee Name:	Visible Learning Child Care Center LLC
Licensee Address:	1189 E. Michigan Ave. Ypsilanti, MI 48198
Licensee Telephone #:	(734) 262-6146
Administrator:	Hanan Dari, Designee
Licensee Designee:	Hanan Dari, Designee
Name of Facility:	Visible Learning Center LLC
Facility Address:	1189 East Michigan Ave Ypsilanti, MI 48198
Facility Telephone #:	(734) 480-2414
Original Issuance Date:	09/11/2014
License Status:	REGULAR
Effective Date:	03/11/2023
Expiration Date:	03/10/2025
Capacity:	74
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
On 4/5/2023 Child A was playing around on her cot during nap time. Child A said Child Care Staff Member (CCSM) 1 [REDACTED]. Child A had [REDACTED] on her [REDACTED]. The center told Child A's Mother the mark came from Child A [REDACTED].	No

III. METHODOLOGY

04/06/2023	Special Investigation Intake 2023D0106015
04/07/2023	Special Investigation Initiated – face to face Interviews with Child A, Child A's Mother and Child A's Father from 10:00a.m. until 11:00a.m.
04/07/2023	Inspection Completed On-site Attempted on-site inspection from 11:15a.m. until 11:20a.m.
04/13/2023	Inspection Completed On-site Observation and interviews with licensee designee Hanan Dari, CCSM1, CCSM 2 and CCSM 3 from 11:00a.m. until 12:30p.m.
05/02/2023	Contact – Telephone call made Telephone calls to Child B's Mother, Child C's Mother and Child D's Mother via 3-way telephone call with [REDACTED]
05/04/2023	Contact – Telephone call made Pre-disposition telephone call with [REDACTED]
06/08/2023	Exit Conference I completed an exit conference by telephone with license designee Hanan Dari.

ALLEGATION: On 4/5/2023 Child A was playing around on her cot during nap time. Child A said Child Care Staff Member (CCSM) 1 [REDACTED] her on the [REDACTED]. Child A had [REDACTED] on her [REDACTED]. The center told Child A's Mother the mark came from Child A [REDACTED].

INVESTIGATION: On 4/7/2023, I completed a face-to-face interview with Child A's Mother and Father at Child A's home accompanied by [REDACTED]. Child A's Mother said Child A has attended the child care center for about one year. Child A's Mother said on 4/5/2023 she picked Child A up from the center. When they got to the car Child A's Mother asked Child A about her day. Child A said that Child Care Staff Member (CCSM) 1 [REDACTED] her when Child A was playing around on her cot during nap time. Child A's Mother observed a [REDACTED] on the right side of Child A's [REDACTED]. Child A's Mother said the [REDACTED]. Child A's Mother returned to the center where she spoke with program director and license designee Hanan Dari. Child A's Mother told Ms. Dari Child A said CCSM 1 [REDACTED] her during nap time. Ms. Dari told Child A's Mother that there is no way CCSM 1 [REDACTED] Child A. When Child A's Mother returned to her car, Ms. Dari came out to Child A's Mother's car and told Child A's Mother she believes Child A obtained the [REDACTED]. Child A's Mother said Child A does not [REDACTED] when going to sleep at home. Child A's Mother was not familiar with CCSM 1, as CCSM 1 is not a regular CCSM in Child A's classroom. One of Child A's regular "teachers" recently left employment at the center so Child A's Mother thought maybe CCSM 1 was filling in for the previous CCSM. Child A's Mother said she the only thing she did not like about the center is that parents were not allowed to go directly to their child's classroom to drop off or pick up their child. Parents are required to wait at the door while the CCSMs take the children to their classrooms or bring children to their parents at the end of the day. Child A's Mother said she did not have any major concerns about the center until this incident. Child A's Mother said she will not be taking Child A back to the center. Child A is enrolled to start at a new center on Monday.

[REDACTED] attempted to forensically interview Child A but was not successful. There were no visible marks on Child A's [REDACTED] during the interview at her home.

On 4/7/2023, I attempted an unannounced on-site inspection at the child care center with [REDACTED]. Upon arrival we discovered a note on the door indicating the child care center was closed for the day.

On 4/13/2023, I completed an unannounced on-site inspection at the child care center accompanied by [REDACTED]. We interviewed program director and licensee designee Hanan Dari. Ms. Dari said on 4/5/2023, Child A's Mother came to talk to her at the end of the day because after they left the center Child A told her mother that CCSM 1 [REDACTED] Child A during nap time that day. Ms. Dari said she was very surprised at the allegation. On 4/5/2023, Ms. Dari was in the classroom with Child A the entire day. Ms. Dari said CCSM 1 works in the infant classroom as a regular

CCSM. CCSM 1 does not float around to various classrooms. CCSM 1 assists with taking children to their classrooms during drop off time. The only interaction CCSM 1 had with Child A on 4/5/2023 was when she took Child A from the main entrance of the center to Child A's classroom just a feet away from the front door. CCSM 1 did not come to Child A's classroom during nap time on 4/5/2023, or any other day. Aside from helping with getting children where they need to go during drop off and pick up times, CCSM 1 remains in the infant room. Ms. Dari said Child A often requires frequent redirection at nap time because Child A likes to do flips on her cot causing the sheet to come off the cot. Ms. Dari believes Child A could have obtained [REDACTED] from flipping around and exposing the mesh material on the cot underneath the sheet. Ms. Dari spoke to all the CCSMs and none of them reported seeing any concerning interactions between Child A and CCSM 1. All the CCSMs said they did not observe any [REDACTED] on Child A's [REDACTED] on 4/5/2023.

[REDACTED] and I interviewed CCSM 1. CCSM 1 said the only interaction she had with Child A on 4/5/2023 was when Child A was dropped off at the center. CCSM 1 said when Child A arrived for the day, Child A hugged her, then walked Child A to her classroom. CCSM 1 did not spend any time in Child A's classroom during nap time on 4/5/2023. CCSM 1 said she only knows Child A from drop off and pick up times. CCSM 1 said when she escorts children from the front door to their classrooms in the morning, she does not enter the classrooms. CCSM 1 stands at the door of the classroom until another CCSM acknowledges that they are aware the child is present. CCSM 1 primarily works in the infant classroom. CCSM 1 said she has floated to other classrooms in the past, but it is not common, and she has not floated to Child A's classroom, or any other classrooms recently. CCSM 1 denied that she has ever hit Child A or any other child. CCSM 1 does not interact with Child A when Child A is in the classroom so CCSM 1 cannot give any feedback on Child A's behaviors during nap time.

[REDACTED] and I interviewed CCSM 2. CCSM 2 primarily works with CCSM 1 in the infant room. CCSM 2 said CCSM 1 is "very nice and good" with the children. CCSM 2 has never had any concerns with CCSM 1's interactions with the children in the infant room. CCSM 2 said she works in Child A's classroom during nap time on occasion. CCSM 2 helps with relieving other CCSMs so they can take a break during the day. CCSM 2 described Child A as a "good, nice smart girl who is very energetic." CCSM 2 said when nap time starts Child A moves around on her cot so much the sheet often comes off the cot. Child A requires several verbal prompts to settle down at nap time but usually settles down after a while. CCSM 2 was in Child A's classroom during nap time on 4/5/2023. CCSM 2 said CCSM 1 did not enter Child A's classroom at all during nap time. CCSM 2 has never observed CCSM1 or any other CCSM hit any of the children, including Child A. CCSM 2 said she does not recall seeing any [REDACTED] on Child A's [REDACTED] on 4/5/2023.

[REDACTED] and I interviewed CCSM 3. CCSM 3 said on 04/05/2023, she arrived to work around nap time and worked in Child A's classroom. She did not see CCSM 1 enter the classroom during nap time. CCSM 3 said Child A likes to jump up and

down and flip around on her cot during nap time because Child A does not like to sleep. CCSM 3 often verbally redirects Child A and tells Child A that what she is doing is not safe. CCSM 3 said after several verbal redirections, Child A eventually settles down and naps. CCSM 3 has never observed CCSM 1 or any of the CCSMs hit any of the children, including Child A.

On 5/2/2023, [REDACTED] and I completed a 3-way telephone call to Child B's Mother. Child B's Mother said she did not have any concerns about the care Child B receives at the child care center. Child B's Mother said there was one instance where she had a concern about diaper changes. She brought her concerns to the CCSMs who addressed her concerns right away and Child B's Mother did not have any other problems with diaper changes after one conversation with the CCSMs. Child B's Mother said Ms. Dari has worked with her and Child B's Father regarding adjustments to Child A's pick-up time so that it works for everyone.

On 5/2/2023, [REDACTED] and I completed a 3-way telephone call to Child C's Mother. Child C's Mother said she does not have any concerns about the care Child C receives at the child care center. Child C's Mother said she believes the CCSMs have very good communication with her. The CCSMs text her immediately if they have any concerns with Child C. Child C's Mother identified CCSM 1 as one of Child C's CCSMs. Child C's Mother said Child C is "obsessed" with CCSM 1 and loves to be around her. Child C has some difficult behaviors, but CCSM 1 is very patient and cuddles Child C until he is able to calm himself.

On 5/4/2023 I completed a pre-disposition telephone call with [REDACTED]. [REDACTED] did not find a preponderance of evidence to support the allegations.

On 6/8/2023 I completed an exit conference by telephone with Ms. Dari.

APPLICABLE RULE	
R 400.8140	Discipline.
	(2) All of the following means of punishment are prohibited: (a) Hitting, spanking, shaking, biting, pinching, or inflicting other forms of corporal punishment.

ANALYSIS:	CCSM 1 did not hit Child A. CCSM 1 did not work in Child A's classroom at nap time, or any other time on 4/5/2023. All the CCSMs interviewed stated Child A has a history of flipping around on her cot causing the sheet to come off and exposing the mesh material underneath the sheet where it is possible Child A rubbed her forehead while flipping around on her cot.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the status of the license.

Stacy Wables

06/08/2023

Stacy Wables
Licensing Consultant

Date

Approved By:

Darlese McConnell

06/12/2023

Darlese McConnell
Area Manager

Date