



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

May 26, 2021

Etta Heisler  
Apple Playschools  
2664 Miller Road  
Ann Arbor, MI 48103

RE: License #: DC810316901  
Investigation #: 2021D0802008  
Green Apple Nature Playschool

Dear Mrs. Heisler:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.8125(1) Staff; volunteer requirements

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: the person who made the complaint, program director, child care staff member, and parents.
- I completed on-site inspections on the following dates: April 13, 2021

As a result of this investigation, I found the following violation(s):

**R 400.8125(1) Staff; volunteer requirements**

Due to the violations, you must send us a corrective action plan by June 20, 2021. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.

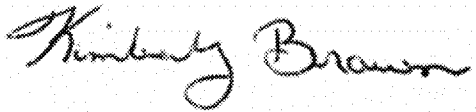
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input checked="" type="checkbox"/>	<input type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,



Kimberly Brown, Licensing Consultant  
 Bureau of Community and Health Systems  
 22 Center Street  
 Ypsilanti, MI 48198  
 (734) 417-9703

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC810316901
<b>Investigation #:</b>	2021D0802008
<b>Complaint Receipt Date:</b>	04/08/2021
<b>Investigation Initiation Date:</b>	04/08/2021
<b>Report Due Date:</b>	06/07/2021
<b>LicenseeName:</b>	Apple Playschools
<b>LicenseeAddress:</b>	2664 Miller Road Ann Arbor, MI 48103
<b>LicenseeTelephone #:</b>	(734) 369-8248
<b>Administrator:</b>	Etta Heisler, Designee
<b>Licensee Designee:</b>	Etta Heisler, Designee
<b>Name of Facility:</b>	Green Apple Nature Playschool
<b>Facility Address:</b>	511 Miller Rd Ann Arbor, MI 48103
<b>Facility Telephone #:</b>	(734) 369-6563
<b>Original Issuance Date:</b>	04/06/2012
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	10/05/2020
<b>Expiration Date:</b>	10/04/2022
<b>Capacity:</b>	30
<b>Program Type:</b>	CHILD CARE CENTER

## II. ALLEGATION(S)

	Violation Established?
Child A (female, age 5 years) was left unattended in a classroom.	Yes

## III. METHODOLOGY

04/08/2021	Special Investigation Intake 2021D0802008
04/08/2021	Special Investigation Initiated - Telephone TC to Child A's Mother to gather additional information 11:09am
04/13/2021	Inspection Completed On-site Arrived 12:46pm-Departed 1:25pm Interviewed program director Sonja Knighton and Child Care Staff Member Alon Samuel
04/13/2021	Exit Conference Discussed findings with Ms. Knighton
04/13/2021	Inspection Completed-BCAL Sub. Compliance
05/25/2021	Contact - Telephone call made TC to Child A's Mother

**ALLEGATION:** Child A (female, age 5 years) was left unattended in a classroom.

**INVESTIGATION:** On April 8, 2021 I spoke to Child A's Mother. Child A's Mother stated that her daughter was left alone in the classroom when the rest of the children in the classroom went outside. Based on the information she could gather it appears that she was alone for a few minutes. Child A's Mother stated that Child A told her that she was crying when she was alone in the classroom.

On April 13, 2021 I made an unannounced onsite inspection to the child care center. I interviewed the Program Director Sonja Knighton. Ms. Knighton stated that she was aware of the incident and had spoken to the child care staff members about the

incident. Child A was left in the downstairs classroom when the other children were transitioning outside. She does not know why Child A was not in the line with the other children. I asked what protocols the center had in place to prevent children from being left during transitions. Ms. Knighton stated that the child care staff members are supposed to do a head count between transitions, but the child care staff did not follow protocol during this incident. There was a flex staff member and a substitute working in the classroom. When they reached the top of the stairs and went outside they closed the door. A child care staff member heard Child A crying inside and opened the door. Since the child care staff members were still at the top of the stairs, it appears Child A was alone in the classroom 1 ½ to 2 minutes.

On April 13, 2021 I interviewed child care staff member Alon Samuel. Mr. Samuel stated he has worked at the center approximately four months. I made Mr. Samuel aware of the allegations in the complaint. Mr. Samuel was aware of the incident that occurred on April 7, 2021. He said he and Ms. Isabell were transitioning the children from naptime to outdoor time. He had the children pack up their gear and head outside. They walked up the stairs and headed outside. When they got outside Child A was pushing at the door and crying. Isabell heard her and opened the door. I asked how long they had been outside when they heard Child A crying, he stated they were outside one or two minutes.

Mr. Samuel went on to state that the protocol when transitioning children is to line them up and count them before leaving. They are also supposed to periodically count the children while they are outside. He had the line going but did not count the children before going outside. Mr. Samuel stated that he was the senior staff member in the classroom, and he was responsible for counting the children.

On April 13, 2021 I conducted an exit conference with the Program Director Sonja Knighton. Ms. Knighton stated that she is going to emphasize the importance of following the protocols they have in place with the staff members to assure this does not continue to happen.

On May 25, 2021 I called Child A's Mother and asked if she had any concerns regarding the centers handling of the incident. Child A's Mother stated that overall, she is satisfied with the way things were handled. She has been assured that the child care staff are following all of the transition protocols.

<b>APPLICABLE RULE</b>	
<b>R 400.8125</b>	<b>Staff; volunteer; requirements.</b>
	<b>(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.</b>
<b>ANALYSIS:</b>	On April 7, 2021 the child care staff members did not provide appropriate supervision when they left Child A alone in the classroom for one to two minutes.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan I recommend no change in the status of this child care centers license.



05/26/2021

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Kimberly Brown  
Licensing Consultant

Date

Approved By:



05/26/2021

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Erika Bigelow  
Area Manager

Date