



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

May 3, 2023

Victoria Stratton  
Learn & Grow Childcare LLC  
14 S. East St  
Hartford, MI 49057

RE: License #: DC800400498  
Investigation #: 2023D0248010  
Learn And Grow Childcare LLC

Dear Ms. Stratton:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R 400.8380(3) Maintenance of premises.

The details of the information are in the attached report. To investigate:

- I interviewed the person who made the complaint, program director and licensee, and parents.
- I completed on-site inspections on the following dates: 04/11/2023.

As a result of this investigation, I found the following violation(s):

**R 400.8380(3) Maintenance of premises.**

I recommend no change to the current license status.

Due to the violations, you must send us a corrective action plan by 05/25/2023. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.

- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,



Jennifer Blake, Licensing Consultant  
 Child Care Licensing Bureau  
 611 W. Ottawa Street  
 P.O. Box 30837  
 Lansing, MI 48909  
 (269) 615-5347

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC800400498
<b>Investigation #:</b>	2023D0248010
<b>Complaint Receipt Date:</b>	04/07/2023
<b>Investigation Initiation Date:</b>	04/11/2023
<b>Report Due Date:</b>	06/06/2023
<b>Licensee Name:</b>	Learn & Grow Childcare LLC
<b>Licensee Address:</b>	14 S. East St Hartford, MI 49057
<b>Licensee Telephone #:</b>	(269) 621-4440
<b>Administrator:</b>	Victoria Stratton, Designee
<b>Licensee Designee:</b>	Victoria Stratton, Designee
<b>Name of Facility:</b>	Learn And Grow Childcare LLC
<b>Facility Address:</b>	14 S. East St Hartford, MI 49057
<b>Facility Telephone #:</b>	(269) 621-4440
<b>Original Issuance Date:</b>	10/09/2019
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	04/09/2022
<b>Expiration Date:</b>	04/08/2024
<b>Capacity:</b>	70
<b>Program Type:</b>	CHILD CARE CENTER

## II. ALLEGATION(S)

	Violation Established?
There is black mold on the window in the toddler room.	Yes
Additional Findings	No

## III. METHODOLOGY

04/07/2023	Special Investigation Intake 2023D0248010
04/10/2023	Contact - Document Sent Complainant only left an email for contact. Sent email for follow up, received response.
04/11/2023	Special Investigation Initiated - On Site 11:20am Interview with Program Directors and Licensees Megan Sanborn and Victoria Stratton
04/11/2023	Contact - Document Received email received from Victoria Stratton.
04/12/2023	Inspection Completed-Env. Health : C C rating- temp approval to 5/12
04/25/2023	Inspection Completed-Env. Health : A
05/02/2023	Contact - Telephone call made Telephone Interview with Child A's Mother and Child B's Mother  Left Message for Child C's Mother
05/02/2023	Inspection Completed-BCAL Sub. Compliance
05/03/2023	Exit Conference – Victoria Stratton and Megan Sanborn

**ALLEGATION: There is black mold on the window in the toddler room.**

**INVESTIGATION:** On 04/7/2023, I received a complaint, and on 04/10/2023, I contacted the complainant via the email provided. The complainant stated that there is mold located in the toddler room windowsill that had been brought to the attention of the director approximately two weeks prior. A picture of the window was sent in which showed there was what appeared to be dark spots in the windowsill as well as what appeared to be some water damage.

I conducted an unannounced onsite inspection on 04/11/2023 and interviewed Program Directors and Licensees Victoria Stratton and Megan Sanborn. I explained the allegations, and Ms. Sanborn explained that they were aware there was an issue in the toddler room and that it has been an ongoing issue they have been working to repair. Ms. Stratton reported that after trying to get someone to repair the roof the last few months, they had finally scheduled repairs for the upcoming weekend. Ms. Sanborn and Ms. Stratton explained that the roof had been repaired in the Fall of 2022, then started leaking again this Winter. When they contacted the original company who completed repairs in 2022, the company refused to return calls and fix the roof, so a new company had to be contacted. When the rain and snow started, the condensation and overflow from the roof caused moisture in the window.

The contractor performing the repairs stated they would need to wait for the roof repair before fixing the window, and unfortunately, they had to wait for the snow which kept pushing back the repair. The staff members are aware of the window and will spray the area that has dark spots with bleach water daily. I asked if they had contacted the health department for guidance on the cleaning of the window, and they had not. They also could not recall any parents bringing any concerns regarding the window to their attention. I observed the window, which had visible dark spots, and some water damage as seen in the photo sent. There was no visible roof damage from the inside or the outside of the center. I requested that Ms. Stratton and Ms. Sanborn get an environmental health inspection from the Van Buren Cass County Health Department.

An environmental health inspection was completed on 04/12/2023, with a C rating. The sanitarian granted a temporary approval until 05/12/2023 or until the roof and window repairs would be completed. Ms. Sanborn and Ms. Stratton reported that they spoke with the contractor and anticipated having all repairs completed by 04/21/2023.

On 04/25/2023, I received an updated environmental health inspection with an A rating, and a picture confirming repairs had been completed and the windowsill and window had been cleaned and repaired.

On 05/02/2023, I interviewed Child A's Mother and Child B's Mother. I left a message for Child C's Mother but did not receive a response by the completion of the investigation. Child A's Mother and Child B's Mother both reported that they had no concerns with the premises of the center or the toddler room.

<b>APPLICABLE RULE</b>	
<b>R 400.8380</b>	<b>Maintenance of premises.</b>
	(3) Roofs, exterior walls, doors, skylights, and windows must be weathertight and watertight and kept in sound condition and good repair.
<b>ANALYSIS:</b>	The premises was not maintained in a clean and safe condition when water damage was observed on the windowsill in the toddler room.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Upon receipt of an acceptable corrective action plan, I recommend no change of license status.



5/3/2023

\_\_\_\_\_  
 Jennifer Blake  
 Licensing Consultant

\_\_\_\_\_  
 Date

Approved By:



5/3/2023

\_\_\_\_\_  
 Yolanda Sims  
 Area Manager

\_\_\_\_\_  
 Date