



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 10, 2023

Brook Blanchard
Youth Development Company/PAL
PO Box 453
South Haven, MI 49090

RE: License #: DC800370398
2023D0220002
RE: SI LOG #: **YDC Learning Center**
10781 76th St
South Haven, MI 49090

Dear Ms. Blanchard:

This letter is to advise you that the 01/02/2023 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8335 (3)	An infant (3 months) was served a bottle with 1% cow's milk.	Created new training program for all new team members. It includes the proper way to serve a bottle and discusses what can and cannot be added to a bottle. All team members had to take infant training courses in CCEI.	12/20/2022
R 400.8146 (3)(a)	Five bottles were sent to the center with Child A on 11/15/2022 and were sent home empty. Only four	Created a new training program for all new team members. It includes step by step directions on how to do this and discussed that anything given to a child	12/20/2022

	bottles were documented as being served to Child A.	needs to go into Brightwheel. Current team is going through training.	
R 400.8185 (2)	Child Care Staff Members are not implementing a primary care system so that each infant has a primary caregiver.	Each infant and toddler teacher has been assigned primary caregiving. They have had a discussion on the importance of primary caregivers and expected to follow the guidelines.	12/1/2022

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,



Amy Steger, Licensing Consultant
 Child Care Licensing Bureau
 611 Ottawa St
 P.O. Box 30664
 Lansing, MI 48909
 (269) 568-2915