



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

December 15, 2022

Bethany Krueger
St Michael's Lutheran School
9444 W. Saginaw Rd.
Reese, MI 48757

RE: License #: DC790019629
Investigation #: 2023D0125003
St Michael's ECC

Dear Ms. Krueger:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R 400.8152(8) Medication; administrative procedures.

The details of the information are in the attached report. To investigate:

- I interviewed program director/licensee designee, child care staff members, and a parent.
- I completed on-site inspections on the following dates: 10/31/2022.

As a result of this investigation, I found the following violation(s):

R 400.8152(8) Medication; administrative procedures.

I recommend issuance of a 1st provisional license. If you accept the provisional license, you must sign and return the enclosed waiver form. If you do not accept the provisional license, the matter will be forwarded to the disciplinary unit.

Due to the violations, you must send us a corrective action plan by 01/06/2023. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.

- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	☐	☒
A rule or law violation was found and abuse and/or neglect of a child occurred.	☐	☒

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Juli Gohl, Licensing Consultant
 Child Care Licensing Bureau
 611 W. Ottawa Street
 P. O. Box 30664
 Lansing, MI 48909-8164
 (810) 423-2832

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC790019629
Investigation #:	2023D0125003
Complaint Receipt Date:	10/27/2022
Investigation Initiation Date:	10/31/2022
Report Due Date:	12/26/2022
Licensee Name:	St Michael's Lutheran School
Licensee Address:	9444 W. Saginaw Rd. Reese, MI 48757
Licensee Telephone #:	(989) 868-3830
Administrator:	Charles Chaveriat
Licensee Designee:	Bethany Krueger
Name of Facility:	St Michael's ECC
Facility Address:	9444 West Saginaw Rd Reese, MI 48757
Facility Telephone #:	(989) 868-3830
Original Issuance Date:	11/01/1990
License Status:	REGULAR
Effective Date:	08/18/2020
Expiration Date:	08/17/2022
Capacity:	114
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

		Violation Established?
On 10/25/2022, program director/licensee designee Bethany Krueger applied another child's diaper ointment on Child A (male, 1 year 8 months).		Yes

III. METHODOLOGY

10/27/2022	Special Investigation Intake 2023D0125003
10/31/2022	Special Investigation Initiated - On Site 11:18 am – 2:53 pm Interviewed Ms. Krueger, assistant program director Lori Powell, and child care staff members (CCSM's) Kaydence Kaster, and Kailen Ball.
11/20/2022	Contact - Document Sent Email to Ms. Krueger
11/22/2022	Contact - Telephone call made Interviewed Ms. Dankert
11/22/2022	Contact - Telephone call made Voicemail message for Ms. Yang
11/22/2022	Contact - Telephone call received Interviewed Ms. Yang
11/22/2022	Contact - Telephone call made To Ms. Krueger, unable to leave voicemail
11/22/2022	Contact - Document Sent Email to Ms. Krueger
11/22/2022	Contact - Document received Email from Bethany
12/08/2022	Inspection Completed-BCAL Sub. Compliance
12/08/2022	Contact - Telephone call made Voicemail for Ms. Krueger

12/08/2022	Exit Conference with Ms. Powell for Ms. Krueger
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ALLEGATION: Program director/licensee designee Bethany Krueger applied another child's diaper ointment on Child A (male, 1 year 8 months).

INVESTIGATION: On 10/31/2022, I completed an unannounced onsite inspection at the center from 11:18 am – 2:53 pm and interviewed Ms. Krueger, assistant program director Lori Powell, and child care staff members (CCSM's) Kaydence Kaster, and Kailen Ball.

Ms. Krueger stated that the last time that she worked in Child A's room she recalls his bottom being red and raw so she called his mother who verbally told her to apply any diaper cream, if needed. She grabbed another child's diaper ointment and applied it to his bottom. She recalls that Ms. Yang and Ms. Kaster were in the room at the time. She provided me with a signed statement from Child A's Mother, approving of the use of diaper ointment that she provides. However, after multiple requests, Child A's Mother never provided diaper ointment. I notified Ms. Krueger that she is not allowed to use another child's diaper ointment on a different child and she stated that she is aware of such but made the decision at that time to apply such. She will revise the form for parents to sign to include that the center will provide the diaper ointment if parents do not provide such.

Ms. Kaster explained that Child A's bottom becomes very irritated and raw. She knows that Child A's Mother uses ointment at home, as Child A arrives with residue. So, she is unclear why she will not provide it to the center. When she addresses it with her, she states that he does not need it. She has never used a child's ointment on another child. She did not observe Ms. Krueger do so.

Ms. Ball recalls Ms. Krueger stepping into the room and telling them that Child A's Mother gave verbal permission to put another child's ointment on Child A. That particular day his bottom got so bad that it appeared to be bleeding. She and Ms. Krueger both put another child's Vaseline on Child A's bottom on two separate occasions.

Ms. Powell has never used a child's ointment on another child. However, she recalls on the morning in question, Child A's bottom was very irritated and raw so she sent a text message to Child A's Mother who gave permission to apply another child's ointment to Child A. She understood that CCSM's did so.

During my interview with Child A's Mother, she explained that she uses Vaseline on Child A at home, as needed. He comes home from the center and his bottom is never red or irritated, even when they have reported such. She will complete a new

form stating that she gives permission for the center to provide ointment to use on Child A.

On 11/22/2022, I interviewed CCSM Brianna Dankert who stated that she kept telling Child A's Mother to bring in diaper ointment and she never did. She was not there on the day that Ms. Krueger and Ms. Ball applied another child's diaper ointment to Child A.

On 11/22/2022, I interviewed CCSM Caroline Yang who confirmed that all of the CCSM's in the room kept telling Child A's Mother to bring in diaper ointment for him, yet she never did. She witnessed Ms. Krueger apply another child's diaper ointment to Child A as she received verbal permission from Child A's Mother.

On 11/22/2022, I attempted calling Ms. Krueger and was unable to leave a voicemail as the phones were temporarily unavailable. I sent Ms. Krueger an email asking her to contact me for completion of the exit conference. Later in the day I received an email from Ms. Krueger explaining that the phone and internet were down for some of the day. I emailed her back and explained I would contact her after the holiday for exit conference.

On 12/08/2022, I left a voicemail for Ms. Krueger in attempt at completing the exit conference. Later in the day I received a telephone call from Ms. Powell reporting that Ms. Krueger was out ill until 12/14/2022 and was ok with me completing the exit conference with her.

APPLICABLE RULE	
R 400.8152	Medication; administrative procedures.
	(8) Topical nonprescription medication, including but not limited to diapering cream, triple antibiotic, sunscreen, and insect repellant, requires written parental authorization annually.
ANALYSIS:	Bethany Krueger and Kailen Ball applied another child's diaper ointment to Child A.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend continuing modification of the current status of the license to 1st provisional with increased monitoring to include unannounced onsite inspections as noted in SIR 2023D0125001.



12/08/2022

Juli Gohl
Licensing Consultant

Date

Approved By:



12/15/2022

Crecendra Boone
Area Manager

Date