



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

December 12, 2022

Bethany Krueger
St Michael's Lutheran School
9444 W. Saginaw Rd.
Reese, MI 48757

RE: License #: DC790019629
Investigation #: 2023D0125001
St Michael's ECC

Dear Ms. Krueger:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R 400.8182(3)(a) Ratio and group size requirements.

The details of the information are in the attached report. To investigate:

- I interviewed the program director/licensee designee and child care staff members.
- I completed on-site inspections on the following dates: 10/31/2022.

As a result of this investigation, I found the following violation(s):

R 400.8182(3)(a) Ratio and group size requirements.

I recommend issuance of a 1st provisional license. If you accept the provisional license, you must sign and return the enclosed waiver form. If you do not accept the provisional license, the matter will be forwarded to the disciplinary unit.

Due to the violations, you must send us a corrective action plan by 01/02/2023. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.



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- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	☐	☒
A rule or law violation was found and abuse and/or neglect of a child occurred.	☐	☒

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Juli Gohl, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
P. O. Box 30664
Lansing, MI 48909-8164
(810) 423-2832

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC790019629
Investigation #:	2023D0125001
Complaint Receipt Date:	10/25/2022
Investigation Initiation Date:	10/31/2022
Report Due Date:	12/24/2022
Licensee Name:	St Michael's Lutheran School
Licensee Address:	9444 W. Saginaw Rd. Reese, MI 48757
Licensee Telephone #:	(989) 868-3830
Administrator:	Charles Chaveriat
Licensee Designee:	Bethany (Daenzer) Krueger
Name of Facility:	St Michael's ECC
Facility Address:	9444 West Saginaw Rd Reese, MI 48757
Facility Telephone #:	(989) 868-3830
Original Issuance Date:	11/01/1990
License Status:	REGULAR
Effective Date:	08/18/2020
Expiration Date:	08/17/2022
Capacity:	114
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
The facility is out of ratio in the one's and twos' rooms. One child care staff member cared for 12 children on 10/21/2022.	Yes

III. METHODOLOGY

10/25/2022	Special Investigation Intake 2023D0125001
10/31/2022	Special Investigation Initiated - On Site 11:18 am – 2:53 pm Interviewed program director/licensee designee Bethany Krueger and child care staff members (CCSM's) Lori Powell, Kaydence Kaster, and Kailen Ball.
11/22/2022	Inspection Completed-BCAL Sub. Non-Compliance
11/22/2022	Contact – Telephone call made Interviewed CCSM Brianna Dankert
11/22/2022	Contact – Telephone call made Interviewed CCSM Caroline Yang
11/22/2022	Exit conference with Ms. Krueger

ALLEGATION: The facility is out of ratio in the one's and twos' rooms. One child care staff member cared for 12 children on 10/21/2022.

INVESTIGATION: On 10/31/2022, I completed an unannounced onsite inspection at the center and was greeted by Lori Powell who stated that the one's and two's rooms were currently in the gym. The two of us walked to the gym and I observed 4 child care staff members (CCSM's) caring for 14 children (all under the age of 30 months). I notified program director/licensee designee Bethany Krueger, who was acting as one of the CCSM's that they were over the maximum group size of 12. Ms. Krueger stated that this was their first time that they tried both the one's and two's rooms in the gym together and thought that they had the 2 rooms separated into 2 well-defined spaces. I observed that the children in each room were going back and forth between what the CCSM's set up as a barrier, to create 2 well-defined spaces. I pointed this out to Ms. Krueger, who agreed that their barrier was not successful in creating 2 well-defined spaces.

They left the gym and returned to their rooms. Ms. Krueger and I looked on the walls for a posted schedule, of which we did not find. I asked CCSM's Kaydence Kaster, Angela Sella, and Kailen Ball, who were caring for the children in the rooms if the staff schedule was posted in an area that I did not notice. They all stated that they no longer had the October 2022 schedule in the room.

Ms. Krueger clarified that the one's and two's rooms are 2 separate rooms. The only time that the 2 rooms are combined is if the number of CCSM and children present allows for such. Never has one CCSM cared for 12 children in either room or when combined. She explained that she feels that they have made vast improvements to ensure that they stay within the appropriate CCSM to child ratios throughout the center. I asked her to print off the CCSM and children's attendance from 10/21/2022. Together the two of us reviewed these records which confirmed that 1 CCSM did not care for 12 children at any time. However, it was confirmed that Ms. Kaster and CCSM Brianna Dankert cared for nine children until CCSM Caroline Yang arrived. Additionally, the records confirmed that at one point during the day Ms. Kaster, Ms. Dankert, and Ms. Yang cared for 13 children. She feels that children are not being moved on paper when she or Ms. Powell move them to another room. They open both the one's and two's rooms at opening of the center until they have 12 total children and three CCSM's and then the two rooms combine to one of the two sides. I clarified for Ms. Krueger that it seems to work more successfully when a center opens one room initially and then splits to a second room when needed.

Ms. Kaster confirmed that a CCSM never cares for 12 children in the one's or two's rooms, even when combined on one side. Occasionally when there are three CCSM's present they may have 13 children, but it is just for a few moments until Ms. Krueger or Ms. Powell can determine where to move children around for ratio purposes.

Ms. Ball is not aware of a CCSM caring for 12 children in the one's or two's rooms, even when combined on one side. From her knowledge, Ms. Krueger or Ms. Powell will move a child to the infant room if they are younger or move a child to the three's room if there is a permission form on file.

Ms. Powell thought that they had a handle on their ratio issues. She thinks children are not being moved on paper when she or Ms. Krueger move them to another room. Never has a CCSM cared for 12 children in the one's or two's rooms, even when combined on one side.

On 11/22/2022, I interviewed CCSM Ms. Dankert who stated a CCSM never cares for 12 children in the one's or two's rooms, even when combined on one side. She did recall on 10/21/2022 when she and Ms. Kaster cared for nine children for a few minutes, until Ms. Yang arrived.

On 11/22/2022, I interviewed CCSM Ms. Yang who said that a CCSM never cares for 12 children in the one's or two's rooms, even when the two sides are combined.

On the day in question, she recalled having 13 children in the room for a few minutes prior to moving children around between age-appropriate rooms. Ms. Krueger or Ms. Powell always intervene to assist when a child is dropped off, which places them out of the appropriate ratio.

APPLICABLE RULE	
R 400.8182	Ratio and group size requirements.
	(3) In each room or well-defined space, the maximum group size and ratio of caregivers to children, including children related to a staff member or the licensee, shall be the following: (a) For infants and toddlers, there shall be 1 caregiver for 4 children and a maximum group size of 12.
ANALYSIS:	On 10/21/2022, the center was out of the appropriate Child Care Staff Member (CCSM) to child ratio of 1 CCSM to 4 children when 2 CCSM's cared for 9 children and when 3 CCSM's cared for 13 children. On 10/31/2022, I observed 4 CCSM's care for 14 children, more than the maximum group size of 12.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED Special Investigation Report Dated 06/30/2022 Corrective Action Plan Dated 07/18/2022 Special Investigation Report Dated 03/03/2022 Corrective Action Plan Dated 04/01/2022

IV. RECOMMENDATION

Upon the receipt of an acceptable corrective action plan, I recommend modification of the current status of the license to 1st provisional. I further recommend increased monitoring to include unannounced onsite inspections.



12/05/2022

Juli Gohl
Licensing Consultant

Date

Approved By:



12/12/2022

Crecendra Boone
Area Manager

Date