



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

October 17, 2022

Mary Pouillon  
Noah's Ark Children's Center  
1500 N Water St  
Owosso, MI 48867

RE: License #: DC780016825

RE: SI LOG #: **Noah's Ark Children's Center  
1500 N Water St  
Owosso, MI 48867**

Dear Ms. Pouillon:

This letter is to advise you that the 02/10/2022 corrective action plan you submitted, regarding each rule violation cited in the recently completed Renewal Licensing Study Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8140(1) Discipline	On 08/18/2022, Ms. Herald did not use positive methods of discipline when redirecting Child A and Child B from running in front of her when they were going to the gym. She was observed by Ms. Minor and the Complainant grabbing Child A and Child B's arm telling them to stay behind her. Ms. Minor also observed Ms. Herald yelling loudly at Child B. Child care staff members stated Ms. Herald has had	Staff no longer working at center as of 08/09/2022. Program director will provide refresher training on positive discipline methods and reporting policies. On an on-going basis, the director and staff will monitor classrooms in-person and on cameras.	11/10/2022 and on-going.

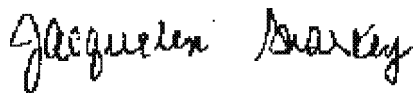
	<p>other incidents in the past where she has not used positive methods of discipline with the children. She has shaken, grabbed and yanked the children when telling them not to do something.</p> <p>In addition, in 2020 and 2021, Ms. Herald received a written warning and performance improvement plans regarding her not using positive methods of discipline with the children and her interactions with the children.</p>		
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It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,



for Alicia Wiggins

Alicia Wiggins, Licensing Consultant  
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