



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

February 27, 2023

Yolanda Irvin
 Kingdom Of Care Childcare And Preschool Center
 4269 W Lakecress
 Saginaw, MI 48603

RE: License #: DC730401979
 Investigation #: 2023D0213004
 Kingdom Of Care Childcare & Preschool Center

Dear Ms. Irvin:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R 400.8125(1)(2) Staff; volunteer; requirements

The details of the information are in the attached report. To investigate:

- I interviewed the person who made the complaint, program director, licensee, child care staff members, and parents.
- I completed an on-site inspection on the following dates: 12/07/2022.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in black ink, appearing to read "Takiyah Jackson". The signature is fluid and cursive, with the first name "Takiyah" and last name "Jackson" clearly distinguishable.

Takiyah Jackson, Licensing Consultant
Child Care Licensing Bureau
611 W Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC730401979
Investigation #:	2023D0213004
Complaint Receipt Date:	12/02/2022
Investigation Initiation Date:	12/02/2022
Report Due Date:	01/31/2023
Licensee Name:	Kingdom Of Care Childcare And Preschool Center
Licensee Address:	260 W. Genesee Saginaw, MI 48602
Licensee Telephone #:	(989) 401-5747
Administrator:	Yolanda Irvin, Designee
Licensee Designee:	Yolanda Irvin, Designee
Name of Facility:	Kingdom Of Care Childcare & Preschool Center
Facility Address:	260 W. Genesee Saginaw, MI 48602
Facility Telephone #:	(989) 401-5747
Original Issuance Date:	04/05/2021
License Status:	REGULAR
Effective Date:	10/05/2021
Expiration Date:	10/04/2023
Capacity:	60
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
On 11/30/22, Child A (female, age 2) had an 'owiee' on their buttock, it is unknown who or when the buttock was touched while in care. Child A denied any of the known workers in childcare touched her. There is a new unknown female employee.	No

III. METHODOLOGY

12/02/2022	Special Investigation Intake 2023D0213004
12/02/2022	Special Investigation Initiated - Telephone Telephone call received from licensing consultant, Mary Smith
12/05/2022	Contact - Telephone call made Interviewed Child A's mother
12/07/2022	Inspection Completed On-site Onsite inspection completed by Takiyah Jackson (2:20 pm - 4:00 pm) Interviews conducted with lead caregiver, Elizabeth Mayhan, and Administrative Assistant, Kayla Young
12/07/2022	Contact - Document Received Received copies of Child care staff members' timecard for 11/30/2022 - 12/04/2022
12/07/2022	Contact - Document Received Received copies of Child care staff members' timecard for 11/30/2022 - 12/04/2022 during onsite inspection
12/07/2022	Contact - Document Received Reviewed attendance records for 11/29/2022 and copies for 11/28/2022 - 12/01/2022
12/07/2022	Contact - Document Received Photos taken of toddler room, toy stethoscope, bathroom, and child info cards for toddler room
01/13/2023	Contact - Telephone call made Telephone call made to Child B and Child D's mother - Interviews were conducted

01/13/2023	Contact - Telephone call made Attempted telephone calls made to Child C's mother and father - Mother's telephone was not working. Voicemail left for Child C's father.
01/31/2023	Contact - Telephone call made Telephone call made to child care facility to interview remaining child care staff members. - Brief interview conducted with child care staff member, Alicia McDonald
02/10/2023	Contact - Telephone call made Telephone call made to Child care facility to interview remaining child care staff members - Message left with Ms. Young for return phone calls
02/10/2023	Contact - Telephone call received Telephone call was received from lead caregiver, Cameron Williams - Interview conducted
02/15/2023	Contact - Telephone call received Telephone call received from program director, Kimberly Diebold, and assistant child care staff member, Hannah Rosario - Interviews conducted
02/15/2023	Exit Conference Exit conference held with licensee, Yolonda Irvin via telephone

ALLEGATION: On 11/30/22, Child A (female, age 2) had an 'owiee' on their buttock, it is unknown who or when the buttock was touched while in care. Child A denied any of the known workers in childcare touched her. There is a new unknown female employee.

INVESTIGATION: On 12/02/2022, I received a phone call from Child Care Licensing Consultant, Mary Smith. Ms. Smith indicated receiving an email from Kingdom of Care licensee, Yolonda Irvin reporting parent alleging one of the lead toddler child care staff members touching her child inappropriately and the allegation having "no truth to it whatsoever. Ms. Irvin wanted to relay severity of allegations to her licensing consultant, Ms. Smith.

On 12/05/2022, I interviewed Child A's mother. Child A reported she received a doctor's check at childcare where her buttock was "checked", and it hurt. There is a new employee working with Child A and Child A's mother was not notified. "I think her name is Liz." The alleged inappropriate touching took place on Wednesday (11/30/2022). When talking to Ms. Irving, she was not apologetic and was very dismissive. Ms. Irvin asked Child A to repeat what she disclosed, and she would not.

Child A did not seem afraid during her disclosure. She was taken to the doctor's office and there were no signs of abuse.

On 12/07/2022, I conducted an on-site inspection and interviews with new lead caregiver, Elizabeth Mayhan and Administrative Assistant, Kayla Young. During dramatic play activity, Ms Mayhan engaged with Child A with toy stethoscope and checked her heartbeat. During naptime, Ms. Mayhan also took Child A to the restroom. "I gave her praise when she went on the potty." While helping in restroom, door was left open as remaining children in care were still on cots for naptime. Child A was picked up and taken to her dentist appointment. Child A returned to child care facility after her dentist appointment and Ms. Mayhan asked how her appointment went. Child A has verbal limitations and Ms. Mayhan was unable to understand how her dentist appointment went.

Ms Young reported Child A's mother came to the child care facility with Child A on 12/1/2022 and explained what happened to Child A to Ms. Young and Ms. Irvin. Child A was picked up on 11/30/2022 at 1:00 pm for a dentist appointment and returned and brought back in approximately an hour and thirty minutes. Child A's mother was "adamant" Child A was inappropriately touched while at the child care facility. Child A's mother asked Child A if she remembered what she said and she kept playing. Ms. Young has known Ms. Mayhan for many years. "Before Liz (Elizabeth Mayhan) came here, she worked in head start program at school."

On 1/13/2023, I contacted Child B and Child D's mother. Child B's mother reported, "I love that place," and feels like Child B is very safe while attending the child care facility. Child D's mother transitioned Child D to Kingdom of Care from another child care facility. "It has been really good. My child is a biter and was no longer able to attend the other childcare. They are amazing and patient. I trust the staff whole heartedly."

On 2/10/2023, I interviewed preschool lead caregiver, Cameron Williams. Mr. Williams has observed a "world of difference" since Ms. Mayhan began working in the toddler room. "It's organized and there is now a structure and flow. Ms. Williams is more confident that children in care in toddler room will be ready when transitioning to preschool room. Mr. Williams has not had any direct interaction with Child A. "I just know her face from drop off."

On 2/15/2023, I conducted interviews with program director, Kimberly Diebold, and assistant child care staff member, Hannah Rosario. Ms. Diebold reported at the time Child A was allegedly touched inappropriately at the child care facility, she was gone to her dentist appointment. Ms. Diebold has no concerns with Ms. Mayhan. Ms. Rosario and Ms. Mayhan have adjoining rooms and they check in with each other throughout the day. "Elizabeth is wonderful and is great in the toddler room."

On 2/15/2023, I held an exit conference with Ms. Irvin via telephone.

APPLICABLE RULE	
R 400.8125	Staff; volunteer; requirements.
	<p>(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.</p> <p>(2) All staff and volunteers shall act in a manner that is conducive to the welfare of children.</p>
ANALYSIS:	There is no evidence that lead child care staff member, Elizabeth Mayhan inappropriately touched Child A. On the day alleged, Child A attended the child care facility and was also picked up for a dentist appointment. Child A also engaged in dramatic play with a toy stethoscope at the child care facility which may have warranted report of "going to the doctor at childcare." There were no reported concerns reported by child care staff members or parents.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the status of this child care facility.



02/27/2023

Takiyah Jackson
Licensing Consultant

Date

Approved By:



02/27/2023

Rose A. Rafferty
Area Manager

Date