



STATE OF MICHIGAN

DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

GRETCHEN WHITMER
GOVERNOR

MARLON I. BROWN, DPA
ACTING DIRECTOR

September 6, 2023

Jamie Ouellette
Swan Valley School District
8400 O'Hern
Saginaw, MI 48609

RE: License #: DC730020811
Investigation #: 2023D0012015
Swan Valley Learning Center

Dear Ms. Ouellette:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.8125(1) Staff; volunteer; requirements

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: the person who made the complaint, program director, caregivers, parents, or others with relevant information.
- I completed one onsite inspection on 8/23/2023.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

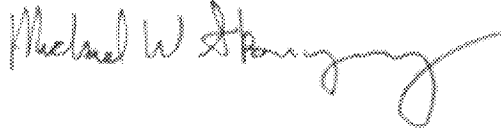
I recommend no change to the current license status.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	X
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	X

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael W. Skonieczny". The signature is fluid and cursive, with a long, sweeping tail on the final letter.

Michael Skonieczny, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa St.
P.O. Box 30664
Lansing, MI 48909
(989) 289-8572

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC730020811
Investigation #:	2023D0012015
Complaint Receipt Date:	08/15/2023
Investigation Initiation Date:	08/16/2023
Report Due Date:	10/14/2023
Licensee Name:	Swan Valley School District
Licensee Address:	8360 O'Hern Saginaw, MI 48609
Licensee Telephone #:	(989) 921-4201
Administrator:	Jamie Ouellette, Designee
Licensee Designee:	Jamie Ouellette, Designee
Name of Facility:	Swan Valley Learning Center
Facility Address:	8400 O'Hern Saginaw, MI 48609
Facility Telephone #:	(989) 921-2461
Original Issuance Date:	09/18/1989
License Status:	REGULAR
Effective Date:	06/13/2023
Expiration Date:	06/12/2025
Capacity:	108
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
Child A (9 year old female) was hit in the face by another child. The program director, Jamie Ouellette, did not deal with the incident and did not report the incident to Child A's father.	No

III. METHODOLOGY

08/15/2023	Special Investigation Intake - 2023D0012015
08/16/2023	Special Investigation Initiated – Telephone to Child A's father
08/23/2023	Inspection Completed On-site from 1:30-2:30PM - Jamie Ouelette, Program Director - Ashton Pearsall, Child Care Staff Member
08/23/2023	Exit Conference with Ms. Ouelette onsite

ALLEGATION: Child A (9 year old female) was hit in the face by another child. The program director, Jamie Ouellette, did not deal with the incident and did not report the incident to Child A's father.

INVESTIGATION: On 8/16/2023 I spoke with Child A's father. He reported that on 8/7/2023 he arrived at Swan Valley Learning Center to pick up Child A from child care. Upon entering the facility, he was informed by a child care staff member that a fire alarm had been pulled earlier and some of the children were upset. He then proceeded to Child A's classroom. He asked Child A how her day had been, and she said she had a bad day. Child B (9-year-old female) asked to touch the scar on the side of Child A's face and Child A said no. Child B then hit Child A in the face. Child A said to stop, and Child B hit her again. Child A said she told program director Jamie Ouellette about the incident, and she did nothing. Child A's father questioned the child care staff members that were present about the incident, but they were not present at the time of the incident. He then spoke with Ms. Ouellette. Ms. Ouellette said she was aware of the incident but did not feel it was a big deal and that she did not feel the incident warranted a parental notification. Child A's father said she would not be going back to the program. He confirmed that Child A had no marks or injuries from the incident.

On 8/23/2023 I conducted an unannounced visit to Swan Valley Learning Center. Ms. Ouellette was spoken with about the incident. She was in the classroom area when Child A and Child B came up to her with an issue. Child B allegedly hit Child A in the area of her scar and Child A did a motion like she was lightly tapping something with her hand. Child B indicated that Child A gave her permission, but Child A denied this. Ms. Ouellette asked the girls to keep their hands off other

people's bodies. The girls both said okay and went back to playing together. Child A was not crying or upset at all. There was no mark or injury noted. Ms. Ouellette thought the incident was minor and since Child A did not seem upset or hurt in any way, she thought it was a misunderstanding between two children. They were told to keep their hands off each other and that seemed to satisfy both children. She is not under any obligation to report the incident to parents given there was no injury.

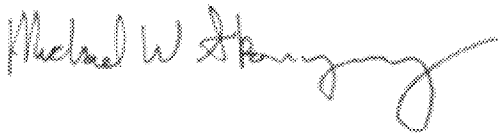
Child care staff member Ashton Pearsall was spoken with. He was not present for the incident but knows Child A and Child B very well. The two girls seem like friends and spend a great deal of time together. On the day of the incident nothing seemed to be wrong between Child A and Child B either before or after the incident took place. He has never seen Child B act rudely or aggressively towards Child A.

An exit conference was conducted with Ms. Ouellette.

APPLICABLE RULE	
R 400.8125	Staff; volunteer; requirements.
	(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	In this situation it seems that Ms. Ouellette dealt with a disagreement between 9-year-old girls. She advised them to keep their hands to themselves and given the lack of injury she felt that letting the girls move on was the best course of action. This seems to be appropriate care in the given situation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change to this child care license.



09/06/2023

Michael Skonieczny
Licensing Consultant

Date

Approved By:



09/06/2023

Rose A. Rafferty
Area Manager

Date