



STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

GRETCHEN WHITMER
GOVERNOR

ORLENE HAWKS
DIRECTOR

December 15, 2022

Jamie Ouellette
Swan Valley School District
8400 O'Hern
Saginaw, MI 48609

RE: License #: DC730020811
Investigation #: 2023D0012005
Swan Valley Learning Center

Dear Ms. Ouellette:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R 400.8113(5) Program director qualifications; responsibilities.
R 400.8125(1) Staff; volunteer; requirements

The details of the information are in the attached report. To investigate:

- I interviewed: child care staff member, parents, or others with relevant information.
- I completed on-site inspections on the following dates: 11/4/2022 and 11/17/2022.

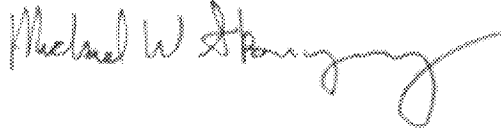
As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael W. Skonieczny". The signature is fluid and cursive, with a long, sweeping tail on the final letter.

Michael Skonieczny, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa
PO Box 30664
Lansing, MI 48909
(989) 289-8572

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC730020811
Investigation #:	2023D0012005
Complaint Receipt Date:	11/01/2022
Investigation Initiation Date:	11/02/2022
Report Due Date:	12/31/2022
Licensee Name:	Swan Valley School District
Licensee Address:	8360 O'Hern Saginaw, MI 48609
Licensee Telephone #:	(989) 921-4201
Administrator:	Jamie Ouellette, Designee
Licensee Designee:	Jamie Ouellette, Designee
Name of Facility:	Swan Valley Learning Center
Facility Address:	8400 O'Hern Saginaw, MI 48609
Facility Telephone #:	(989) 921-2461
Original Issuance Date:	09/18/1989
License Status:	REGULAR
Effective Date:	08/24/2022
Expiration Date:	08/23/2024
Capacity:	108
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
Child care facility has been without a program director since the end of September 2022.	No
Child A (6 year old male) and Child B (3 year old female) have come home with dried feces or urine on clothing.	No

III. METHODOLOGY

11/01/2022	Special Investigation Intake - 2023D0012005
11/02/2022	Special Investigation Initiated – Telephone with Child Care Licensing Consultant Mary Smith
11/04/2022	Contact - Telephone call made to Child A and Child B's mother.
11/04/2022	Inspection Completed On-site from 3:00-3:45PM. Child care staff member Lonnie Kubik was interviewed.
11/17/2022	Inspection Completed On-site from 2:00-2:30PM Ms. Kubik was spoken with again.
11/21/2022	Exit Conference with Jamie Ouellette via telephone

ALLEGATION: Child care facility has been without a program director since the end of September 2022.

INVESTIGATION: On 11/2/2022 I spoke with child care licensing consultant Mary Smith on the telephone. She is aware that the previous program director had left Swan Valley Learning Center and has been in contact with the superintendent and the substitute program director. A new program director has been hired and is starting in a week or two. The preschool program is currently not operating until the new program director can begin working. The after-school program is still operational.

On 11/4/2022 I spoke with Child A and B's mother. She is unsure when the previous program director left the center but knows it has been over a month since she left. She has pulled her children from the program and has no knowledge of when a new program director will be hired.

On 11/4/2022 I spoke with child care staff member and substitute program director Lonnie Kubik. The previous program director went off on a vacation starting September 19, 2022 and was supposed to return to work on either September 26 or

September 27, 2022. She has been serving as the substitute program director while the Swan Valley School district hires a full-time program director. That position has been filled and the new program director will start as soon as they are approved by Ms. Smith. The early childhood programs were shut down beginning Tuesday November 1, 2022 and will not resume until they have an approved program director working and they have adequate staffing to meet the needs of the children.

On 11/21/2022 an exit conference was conducted with newly hired program director Jamie Ouelette.

APPLICABLE RULE	
R 400.8113	Program director qualifications; responsibilities.
	(5) A substitute program director shall be appointed for a program director who has left employment or has a temporary absence that exceeds 30 consecutive workdays until return or replacement. A substitute program director shall at least meet the qualifications of lead caregiver. The department shall be notified when a substitute program director is appointed.
ANALYSIS:	The department was notified when the program director left and a substitute with lead caregiver credentials served as the program director while the search for a qualified program director was being conducted. The previous program director left employment on September 27, 2022 and the early childhood program shut down on November 1, 2022 until the new program director could begin and an adequate number of staff was able to work.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Child A (6-year-old male) and Child B (3-year-old female) have come home with dried feces or urine on clothing.

INVESTIGATION: On 11/4/2022 I spoke with Child A and B's mother. Child A and Child B were potty trained but Child B sometimes requires assistance after she goes to the bathroom. On 9/28/2022 Child A's mother arrived to pick up Child A and Child B. Child A urinated in his pants as she was arriving for pick up. He had been on the I-Pad and was not being reminded to use the restroom. He did not have any spare clothing with him. When the previous program director was there, she would remind Child A to use the bathroom periodically and had him on a schedule. When he is on the I-Pad, he forgets to use the restroom sometimes. When Child A and B got home that evening, Child B complained of her bottom itching and when she checked, Child B's mother found dried feces in her underwear. It appeared as if Child B had not wiped properly after going to the bathroom. A message was sent to Ms. Kubik that evening and she received no response. She did not receive a reply until 4:51PM on

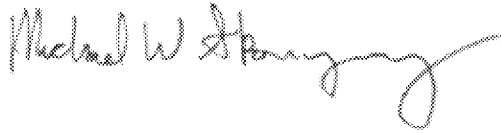
9/29/2022. Ms. Kubik said she would put Child A and B on a bathroom schedule and they would be asked to go every 30 minutes. She also is restricting Child A from the I-Pad so he is not so distracted. Child A and B's mother was satisfied with this arrangement. On 10/28/2022, Child B came home with feces in her underwear again. The child care center staff were spoken with and they said they will make sure she is wiped thoroughly. Child A and Child B will not be attending the program again.

On 11/4/2022 I conducted an onsite visit at Swan Valley Learning Center. Ms. Kubik said there was an incident where Child A urinated in his pants at pick up time and Child B had some stains in her underwear. She communicated with Child A and B's mother and came up with a plan to check with them more frequently about bathroom trips and not having Child A on the I-Pad so he could not be distracted. Child A and Child B's mother seemed satisfied with the plan. Ms. Kubik received another message a month later from Child B's mother stating Child B had stains in her underwear again. She responded that she would communicate with the staff again. Child B's lead caregiver resigned on 10/24/2022 so some staff were shifted around to ensure ratios were being followed. It is possible that the child care staff members who were in Child B's classroom were unaware of the prior issue.

APPLICABLE RULE	
R 400.8125	Staff; volunteer; requirements.
	(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	Based on the interviews conducted it seems as though Child A and Child B were appropriately cared for and supervised at Swan Valley Learning Center. Child A's accident on 9/28/2022 happened within a few minutes of his pickup time and possibly during his pickup time. Child B was having trouble wiping after she went to the bathroom. The staff were informed and for the next month, there were no issues. After Child B's lead caregiver quit, a new child care staff member was present in the classroom and had not been informed that Child B needed assistance. While this is not ideal, it is understandable given the circumstances and does not reflect on the overall care Child B received at the center.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the status of this child care center license.



12/15/2022

Michael Skonieczny
Licensing Consultant

Date

Approved By:



12/15/2022

Rose A. Rafferty
Area Manager

Date