



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

Marlon I. Brown, DPA
 ACTING DIRECTOR

12/20/2023

Jamie Ouellette
 Swan Valley Learning Center
 8400 O'Hern, Saginaw, MI, , 48609

License Number: DC730020811

Dear Jamie Ouellette,

This letter is to advise you that the // corrective action plan you submitted, regarding each rule violation cited in the recently completed Child Care Special Investigation Case, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

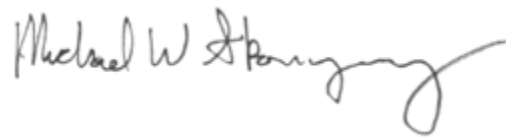
Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8140(2)(a)	Based on the investigative findings, CCSM1 admitted to grabbing Child A by the hair while attempting to prevent her from leaving the classroom. CCSM1 claims it was accidental, but she has been told in the past to not handle/grab children, but she chose to try and grab Child A and ended up pulling her back into the classroom by her hair.	Following this incident, this employee is no longer working at the Swan Valley Learning Center. We will continue to train current staff on appropriate discipline.	Completed after incident.

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact Michael Skonieczny at (989) 289-8572 or skoniecznym@michigan.gov. In the event that Michael Skonieczny is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,

A handwritten signature in black ink that reads "Michael W. Skonieczny". The signature is written in a cursive style with a large, sweeping flourish at the end.

Michael Skonieczny, Licensing Consultant