



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
LANSING

DR BEVERLY WALKER
GRIFFEA
DIRECTOR

7/29/2024

Sierra Zaban
The Learning Experience
7763 Cottonwood Drive
Jenison, MI 49428

License Number: DC700412499

Dear Sierra Zaban,

This letter is to advise you that the 7/15/2024 corrective action plan you submitted, regarding each rule violation cited in the recently completed Child Care Special Investigation Case, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8158(4)	The licensee, licensee designee, or PD did not submit an incident report of the incident to the child care licensing bureau within 72 hours.	LD and PD were trained on accurate reporting in instances of inappropriate conduct during investigation. We are now aware that inappropriate contact is a reportable incident for licensing and will report going forward as we do with other reportable incidents. PD will complete the LARA licensing training course by the end of June 2024.	June 2024
R 400.8158(2)(b)	The licensee, licensee designee, or PD did not report the incident of inappropriate contact (Child A touching Child B's "privates") to the child care licensing bureau within 24 hours.	LD and PD were trained on accurate reporting in instances of inappropriate conduct during investigation. We are now aware that inappropriate contact is a reportable incident for licensing and will report going forward as we do with other reportable	Completed May 2024

		incidents. PD will complete the LARA licensing training course by the end of June 2024.	
R 400.8125(1)	On 5/7/2024 appropriate care and supervision was not provided to Child B when Child A “touched her privates.” Staff have stated there were concerns with Child A grabbing and hitting children. LC did not redirect Child A away from Child B when he was under the table.	Response- Discussed proper redirection techniques with LC as well as classroom positioning. Completed retraining with LC.	May 2024
R 400.8179(2)	Assessments completed at enrollment for Child A were not scored to adequately provide an assessment baseline. Because Child A's needs were not adequately assessed the center staff did not implement a program to meet Child A's individual needs and development. Child A has exhibited concerning behaviors, and his CORAdvantage assessment scores indicate Child A is scoring in the Infant and Toddler beginning Preschool level in almost all areas. More support was needed for Child A. Plans to support Child A were not put into place. There is no evidence that staffing was increased to allow for one-to-one care. There is no evidence that specific strategies were implemented by center administration or staff to support Child A's development.	Guidance provided to classroom teachers to schedule parent teacher conference who do not fall within the recommended developmental range. All communication with parents will be followed up with written documentation suggesting resources available.	May 2024
R 400.8158(4)	The licensee, licensee designee, or PD did not submit an incident report	LD and PD were trained on accurate reporting in instances of inappropriate conduct during	June 2024

	concerning the incident of inappropriate contact within 72 hours.	investigation. We are now aware that inappropriate contact is a reportable incident for licensing and will report going forward as we do with other reportable incidents. PD will complete the LARA licensing training course by the end of June 2024.	
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It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact Jessica Miranda-Bevier at 616-498-5459 or mirandabevierj@michigan.gov. In the event that Jessica Miranda-Bevier is not available, and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Jessica Miranda-Bevier, Licensing Consultant