



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 18, 2022

Angela Loreth
Solid Rock Childcare LLC
5692 School Ave
Hudsonville, MI 49426

RE: License #: DC700397521
Investigation #: 2022D1083007
Solid Rock Childcare

Dear Ms. Loreth:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R400.8131 Professional development.

R400.8350 Toilets; handwashing sinks.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: the licensee, child care staff members, and others with relevant information.
- I completed on-site inspections on the following dates: 1/13/2022.

As a result of this investigation, I found the following violation(s):

R400.8131(2) Professional development.
R400.8131(3) Professional development.
R400.8131(4) Professional development.
R400.8140(4) Discipline.

I recommend no change to the current license status.

Due to the violations, you must send us a corrective action plan by 3/31/2022. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	☐	☒
A rule or law violation was found and abuse and/or neglect of a child occurred.	☐	☒

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Stacia L. Thrower, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa St.
P.O. Box 30664
Lansing, MI 48909
(616) 916-5504

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC700397521
Investigation #:	2022D1083007
Complaint Receipt Date:	01/04/2022
Investigation Initiation Date:	01/13/2022
Report Due Date:	03/05/2022
Licensee Name:	Solid Rock Childcare LLC
Licensee Address:	5692 School Ave Hudsonville, MI 49426
Licensee Telephone #:	Unknown
Administrator:	Angela Loreth, Designee
Licensee Designee:	Angela Loreth, Designee
Name of Facility:	Solid Rock Childcare
Facility Address:	5692 School Ave Hudsonville, MI 49426
Facility Telephone #:	(616) 209-5450
Original Issuance Date:	04/25/2019
License Status:	REGULAR
Effective Date:	04/25/2020
Expiration Date:	04/24/2022
Capacity:	129
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
New Child Care Staff Members do not receive training and they are left alone with children.	Yes
Restrooms used by children lack doors.	No
Additional Findings	Yes

III. METHODOLOGY

01/04/2022	Special Investigation Intake 2022D1083007
01/07/2022	Contact - Telephone call made to complainant; message left.
01/13/2022	Special Investigation Initiated - On Site Approximately 12:35PM - 3:10PM. Interviewed Angela Loreth, Licensee and Child Care Staff Members Alexis Vanwuyckhuyse, Maya Sands, and Kaylynn Joynes
03/04/2022	Contact - Telephone call made to Angela Loreth
03/04/2022	Contact - Telephone call made to Tiffany Henley, Program Director
03/04/2022	Exit Conference w/ Angela Loreth via telephone

ALLEGATION: New Child Care Staff Members do not receive training and they are left alone with children.

INVESTIGATION:

I conducted an unannounced onsite inspection on 1/13/2022. I interviewed Angela Loreth regarding the allegation. She stated that new child care staff members receive training upon hire which includes but isn't limited to health and safety training through the MIRegistry, training regarding the center's policies, sanitization, and an orientation of the administrative rules for child care centers.

I interviewed Alexis Vanwuyckhuy regarding the allegation. She stated that she has worked for the center for approximately 2 weeks, and she currently works in the Infant 1 classroom. She reported receiving training regarding scheduling, diapering, record keeping, feeding, staff to child ratio, and capacity. Ms. Vanwuyckhuy stated that she took training on the MIRegistry, but she couldn't recall the names of the

training. Ms. Vanwuyckhuy stated that she knew what she was doing from prior babysitting experience, and she felt that she received proper guidance and instruction from the center. Ms. Vanwuyckhuy's hire date with the center is 12/20/2021. Per the MIRegistry, Ms. Vanwuyckhuy completed all of the required training for a child care staff member on 12/20/2021.

I interviewed Maya Sands regarding the allegation. She reported working at the center for four days. Ms. Sands currently works in the Toddler 2 room. She stated that she took infant safe sleep training on line, but she had not received training regarding shaken baby syndrome, abusive head trauma, or child maltreatment. Ms. Sands explained that she had not received training regarding child discipline at the center. She would discipline children however their parents requested her to. I provided technical assistance to Ms. Sands regarding the administrative rules related to discipline. She stated that she feels comfortable working alone. She explained that she has only worked alone for one hour at a time. Ms. Sands stated that she receives adequate guidance and direction at the center. Ms. Sand's date of hire is 1/10/2022. Per the MIRegistry, Ms. Sands did not complete training regarding sudden infant death syndrome, shaken baby syndrome, abusive head trauma, recognition and reporting of child abuse and neglect, and the prevention and control of infectious diseases and immunizations until 1/13/2021.

I interviewed Kaylinn Joynes regarding the allegation on 1/3/2022. Her date of hire is 1/3/2022. She explained that she began working in the Infant 2 room. She received "hands on" training at the center. Ms. Joynes explained that on her first day of employment she was alone with children for two hours. This occurred toward the end of the day, and she was alone with three children. Ms. Joynes explained that she became a little nervous as parents arrived for pick up as it was her first day on the job. Ms. Joynes stated that the parents were very supportive, and she could call the director if she needed help. Ms. Joynes stated that she received orientation at the center which covered the licensing rules for child care. However, she did not receive training regarding the discipline of children. Ms. Joynes received no training on the MIRegistry and she currently works in the Toddler 2 classroom.

I asked Ms. Loreth to verify whether Ms. Joynes had taken the required training needed prior to caring for children. Ms. Loreth verified that Ms. Joynes was not connected on the MIRegistry and she had not taken the required training needed prior to working with children. I also checked the MIRegistry on 3/4/2022. Ms. Joynes did not complete infant safe sleep, shaken baby syndrome, abusive head trauma, child maltreatment, abusive head trauma, recognition and reporting of child abuse and neglect, and the prevention and control of infectious diseases and immunizations until 1/13/2022 and 1/14/2022 though she began caring for children on 1/3/2022.

I spoke to Tiffany Henley via telephone on 3/4/2022. I verified the dates of hire for the Child Care Staff Members interviewed. I also verified the training dates listed on the MIRegistry for those Child Care Staff Members. I discussed the new hire

checklist with Ms. Henley that had been provided to me on 1/13/2022 by Ms. Loreth. The checklist included several areas of training/documentation that Child Care Staff Members receive. Child Care Staff Members sign the document verifying that they've received the training or documentation. I explained to Ms. Henley that training regarding discipline and receipt of the center's discipline policy was not listed on the checklist. Ms. Henley stated that Child Care Staff Members were not previously provided with a copy of the center's discipline policy, but the center has started providing it. I asked her when did the center start providing Child Care Staff Members a copy of the center's discipline policy. Ms. Henley stated, "after you visited the center."

APPLICABLE RULE	
R 400.8131	Professional development requirements.
	(2) Child care staff members shall have training that includes information about prevention of sudden infant death syndrome and use of safe sleep practices before caring for infants and toddlers.
ANALYSIS:	Ms. Joynes and Ms. Sands did not complete training regarding sudden infant death syndrome and safe sleep practices prior to caring for children.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED LSR dated 10/7/2019 CAP Approved 10/28/2019

APPLICABLE RULE	
R 400.8131	Professional development requirements.
	(3) Before caring for children, all child care staff members and unsupervised volunteers who work directly with children shall be trained on prevention of shaken baby syndrome, abusive head trauma and child maltreatment, and recognition and reporting of child abuse and neglect.

ANALYSIS:	Ms. Joynes and Ms. Sands did not receive training regarding the prevention of shaken baby syndrome, abusive head trauma and maltreatment, and recognition and reporting of child abuse and neglect prior to caring for children.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED Previous rule R400.8131(2) LSR dated 10/7/2019 CAP Approved 10/28/019

APPLICABLE RULE	
R 400.8131	Professional development requirements.
	(4) Before unsupervised contact with children, all child care staff members who work directly with children shall complete prevention and control of infectious disease training, including immunizations.
ANALYSIS:	Ms. Joynes and Ms. Sands did not receive training regarding the prevention and control of infectious disease, including immunizations before having unsupervised contact with children.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.8140	Discipline.
	(4) A written policy must be developed and implemented regarding the age appropriate, non – severe discipline of children. The policy must be provided to staff and parents.
ANALYSIS:	Ms. Henley acknowledged that Child Care Staff Members were not provided with a copy of the center's discipline policy.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION: Restrooms used by children lack doors.

INVESTIGATION:

During the unannounced inspection on 1/13/2022, I observed all restrooms utilized by children in the facility. Restrooms available for use for young children are located

on the upper level of the facility. There are no doors on these restroom stalls. Ms. Loreth explained that this makes it easier for Child Care Staff Members to assist young children with toilet training. However, there is an exterior door that can be closed for privacy if needed.

Restrooms on the lower level of the facility are used by preschool and school age children. There are exterior doors for both the preschool and school age restrooms. There are 2 stalls in the preschool restroom. One stall has a door, and the other stall does not. The school age restroom contains 2 stalls and both stalls are equipped with doors.

APPLICABLE RULE	
R 400.8350	Toilets; hand washing sinks.
	(7) Toilet rooms for school-age children must provide for privacy.
ANALYSIS:	There is no administrative rule requirement for doors/privacy for children that are less than school age. The school age restroom is equipped with doors for privacy.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

Upon the receipt of an acceptable corrective action plan, I recommend no change to the status of this child care center license.

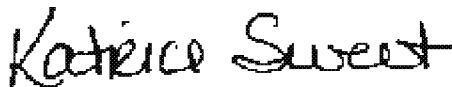


3/8/2022

Stacia L. Thrower
Licensing Consultant

Date

Approved By:



03/18/2022

Katrice Sweet
Area Manager

Date