



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
LANSING

Michelle Richard
ACTING DIRECTOR

4/17/2024

Horizon Learning Center LLC
6462 Center Industrial Dr,
Jenison, MI, 49428

License Number: DC700391976
Special Investigation Number: SI-00080418

Dear Horizon Learning Center LLC,

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8140(2)(d)	Inflicting mental or emotional punishment, such as humiliating, shaming, or threatening a child.
R 400.8188(13)	For children under school age who do not sleep at rest time, quiet activities must be provided such as reading books or putting puzzles together.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: reporting person, program director, child care staff members.
- I completed on-site inspections on the following dates: 12/12/2023.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Dawnita Diaz at (616) 402-9376 or diazd@michigan.gov. In the event that Dawnita Diaz is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Dawnita Diaz".

Dawnita Diaz, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
CHILD CARE LICENSING**

Report Type: Special Investigation Report

Date of Report: 4/17/2024

Special Investigation Number	Complaint/Incident Receipt Date
SI-00080418	10/31/2023
Investigation Initiation Date	Report Due Date
12/8/2023	2/6/2024
License Number	Licensee Name(s)
DC700391976	Horizon Learning Center LLC
Facility Name	Licensee Designee(s)
Horizon Learning Center	Amy Marie Engelsman Amy Jo Sweitzer
Program Type	Central Administrator(s)
Center	
Capacity	Program Director(s) Name
67	Amy Jo Sweitzer Qualifications: R 400.8113(7)(b) (9). Date PD Approved: 2023-07-18
Facility Address	Mailing Address
6462 Center Industrial Dr, Jenison, MI, 49428	6462 Center Industrial Dr, Jenison, MI, 49428
Facility Phone Number	Facility Email Address
6165814632	amy@horizonkidscomplex.com
Original License Issuance Date	License Status:
1/18/2018	Regular
License Effective Date:	License Expiration Date:
12/5/2023	12/4/2025

ALLEGATION(S)

	Violation Established?	
Child Care Staff Member 1 (CCSM 1) and Child Care Staff Member 2 (CCSM 2) call children names and use inappropriate discipline.		No
Child A, male age 3, is required to remain on his cot during naptime.		No

METHODOLOGY

Date	Activity
12/8/2023	Special Investigation Case Created SI-00080418
12/8/2023	Special Investigation Initiated via Phone Call Spoke with reporting person regarding allegations.
12/12/2023	Inspection Completed On-Site 9:35am-10:39am Unannounced on-site: Met with Amy Sweitzer, PD/designee and staff.
12/12/2023	Contact – Phone Call Made Spoke with CCSM 2 re: allegations
1/23/2024	Exit Conference Exit Conference completed with Amy Switzer
4/5/2024	Contact – Phone Call Made Spoke with CCSM1 follow-up re: investigation

ALLEGATION: Child Care Staff Member 1 (CCSM 1) and Child Care Staff Member 2 (CCSM 2) call children names and use inappropriate discipline.

INVESTIGATION:

On 12/08/2023 I spoke with the reporting person by telephone. They stated Child A, male age 3, had been in attendance at the facility and "things came to a head" in October, with staff calling him names and requiring him to remain on his cot during nap time. The reporting person said there was an incident with a staff member, Holly, who became frustrated with Child A during nap time and "drug him to the baby room and said if you want to act like a baby you can be here." The reporting person was concerned with this reaction and felt there was ongoing attacks, such as name calling, via social media talking about her child. Child A no longer attends the center.

On 12/12/2023 I conducted an unannounced on-site inspection to the facility. I met face to face with Amy Switzer, program director, regarding the reported concerns. She was aware of the reported incident with Child A, he had been on a behavior plan, and on this specific day he was acting out during nap time. Child Care Staff Member 1 (CCSM1) brought him to her in the infant room and said "he was acting like a baby so I brought him to the baby room." Child A had been struggling during nap time as he did not sleep. The procedure in the classroom was to have children remain on their cots while everyone got settled or fell asleep and then they were able to move to a quiet activity. Ms. Switzer had met with Child A's parents to discuss his behaviors and a plan to address them. She thought they were in agreement as to how respond to his needs during nap time. She did not have a written plan or documentation of this process. She acknowledged CCSM1 was having difficulties in the preschool classroom, she met with her and discussed the incident with her, and moved her to the infant/toddler classroom. She has not had any other parents bring any concerns to her about CCSM1. She denied she called Child A names or used inappropriate discipline with him.

I then interviewed CCSM 2 outside the presence of others. She said she is the lead caregiver in the older infant classroom. She currently works with CCSM1. She was aware of the incident with Child A however she did not have any director knowledge of what took place. She has had no concerns with CCSM's interaction with children in care. She has never heard her call any children names or seen her use inappropriate discipline with them.

Upon leaving the facility, I then interviewed CCSM 1 by telephone as she was not present at the child care facility. She denied she called Child A names or used inappropriate discipline with him. She said she brought Child A to the infant classroom to have Ms. Switzer assist her with him so this meant she said he was going to the infant room.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8140(2)(d)	Inflicting mental or emotional punishment, such as humiliating, shaming, or threatening a child.
ANALYSIS:	CCSM 1 and CCSM 2 did not use inappropriate discipline with Child A.
CONCLUSION:	Violation Not Established

ALLEGATION: Child A, male age 3, is required to remain on his cot during naptime.

INVESTIGATION:

On 12/08/2023 I spoke with the reporting person by telephone. She was concerned that Child A, male age 3, was disciplined for not remaining on his cot during nap time. She stated Child Care Staff Member 1 (CCSM1) became frustrated with him and called him names as he did not want to lie on his cot.

On 12/12/2023 I conducted an unannounced on-site inspection to the facility. I met face to face with Amy Switzer, program director, regarding the reported concerns. She was aware of the reported concerns and confirmed Child A had difficulty during naptime. He did not want to lie down or remain on his cot. The routine for the classroom was for children to be resting or asleep and then anyone who was not was able to move to a quiet activity. Child A did not tolerate this process. Ms. Switzer had met with his parents regarding his behaviors and felt there was an understood process in place for him. She was disappointed and frustrated with the belief the facility was requiring him to rest and responding inappropriately to his behaviors. She provided me with the parent handbook that details the nap time process. The current classroom of children as a whole is a group where several children do not rest, and this presented a challenge to the classroom staff in how to structure the routine of naptime. The staff in the classroom have always had quiet activities for children to do on their cot, however, Child A had difficulty staying on his cot until it was time to move to table activities. Ms. Switzer stated

