



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

September 28, 2021

Bambi Olsson
 Kiddies' Klubhouse, LLC
 17020 8 Mile Road
 Stanwood, MI 49346

RE: License #: DC670360594
 Investigation #: 2021D1079011
 Kiddies' Klubhouse

Dear Mrs. Olsson:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

- R 400.8125(2) Staff and Volunteers.
- R 400.8330(3) Food services and nutrition generally.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed the program director, caregivers, and parents.
- I completed on-site inspections on the following dates: 08/11/2021.

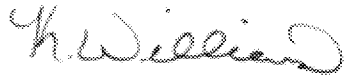
As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

I recommend no change to the current license status.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Sincerely,

A handwritten signature in cursive script, appearing to read "K. Williams".

Kortney Williams, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 463-3177

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC670360594
Investigation #:	2021D1079011
Complaint Receipt Date:	08/04/2021
Investigation Initiation Date:	08/11/2021
Report Due Date:	10/03/2021
Licensee Name:	Kiddies' Klubhouse, LLC
Licensee Address:	17020 8 Mile Road Stanwood, MI 49346
Licensee Telephone #:	(231) 598-0834
Administrator:	Bambi Olsson, Designee
Licensee Designee:	Bambi Olsson, Designee
Name of Facility:	Kiddies' Klubhouse
Facility Address:	309 S Higbee Reed City, MI 49677
Facility Telephone #:	(231) 598-0834
Original Issuance Date:	07/30/2014
License Status:	REGULAR
Effective Date:	04/08/2021
Expiration Date:	04/07/2023
Capacity:	85
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
Child care staff members use profanity in front of the children.	No
The center does not have enough food and children are not fed properly.	No

III. METHODOLOGY

08/04/2021	Special Investigation Intake 2021D1079011
08/11/2021	Special Investigation Initiated - On Site Arrived approx. 10:45am and departed approx. 12:00pm. Interviewed Program Director, Ms. Amber Hutchinson and child care staff members, Ms. Mary Reid, Ms. Emma Kik, Ms. Shelby Swanson, Ms. Hailey Duchene, and Shannon Hartley.
09/23/2021	Contact - Telephone call made Spoke with Child A's Mother, Child B's Mother and Child C's Mother.
09/23/2021	Exit Conference With Program Director Ms. Amber Hutchinson

ALLEGATION: Child care staff members use profanity in front of the children.

INVESTIGATION: On August 11, 2021, I conducted an unannounced on-site inspection. I informed the program director, Ms. Amber Hutchinson, of the allegations. She stated that she has said a curse word on accident; however, it is nothing that is done consistently in front of children. Ms. Mary Reid also stated that in the past she has used a curse word on accident; however, it is nothing that she makes a habit of doing. The other CCSMs stated that they have not used profanity around children and they are not aware of other caregivers doing so. I spoke with Ms. Hutchison and expressed to her those mistakes happen; however, it is important to make an active effort to not use any profanity in the childcare center when children are present.

I spoke with Child A's Mother, Child B's Mother and Child C's Mother. They all indicated that they have never had concerns regarding profanity being used by child care staff members in front of their children.

APPLICABLE RULE	
R 400.8125	Staff; volunteer; requirements.
	(2) All staff and volunteers shall act in a manner that is conducive to the welfare of children.
ANALYSIS:	There was no evidence that child care staff members do not act in a manner that is conducive to the welfare of children.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: The center does not have enough food and children are not fed properly.

INVESTIGATION: Ms. Hutchinson indicated that the center always has plenty of food, milk, and water to provide the child care children. Children are never not fed or denied food. Ms. Hutchinson gave me a tour of the center to show me the cabinets, refrigerator and freezers that are stocked with food supplies. I also observed child care children participating in lunch time. The children were being provided an appropriate amount of food and beverage.

I interviewed child care staff members Ms. Mary Reid, Ms. Emma Kik, Ms. Shelby Swanson, Ms. Hailey Duchene, and Shannon Hartley. All CCSM interviewed indicated that child care children are provided with appropriate food and beverages while at child care. Most of the time there is enough food for children to have seconds if they are still hungry after receiving their initial portion of food.

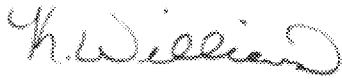
I spoke with Child A's Mother, Child B's Mother and Child C's Mother. They all indicated that they have never had concerns regarding their children not being provided proper meals or not being fed when they are hungry.

APPLICABLE RULE	
R 400.8330	Food services and nutrition generally.
	(3) Beverages and food must be appropriate for the child's individual nutritional requirements, developmental stages, and special dietary needs, including cultural preferences.

ANALYSIS:	There was no evidence that the center is not providing child care children with appropriate food and beverages to meet their individual nutritional needs.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the status of this license.



09/28/2021

Kortney Williams
Licensing Consultant

Date

Approved By:



09/28/2021

Candice Case-French
Area Manager

Date