



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
LANSING

Michelle Richard
ACTING DIRECTOR

4/2/2024

Randa Nasr
Troy Learning Center
2160 East Maple Road,
Troy, MI, 48083

License Number: DC630410170

Dear Randa Nasr,

This letter is to advise you that the 3/28/2024 corrective action plan you submitted, regarding each rule violation cited in the recently completed Child Care Follow-up Inspection Case, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8188(11)	Infants sleeping in a swing and bouncer.	Will talk with teachers and will stop doing that from today.	03/28/2024
R 400.8380(5)	Chipping paint on the blue wall in the toddler classroom.	I will bring someone to fix it next week.	04/05/2024
R 400.8340(7)	Formula was mixed with water in the infant classroom.	I will return it today to the family.	03/28/2024
R 400.8134(3)(b)	The children's hands were not washed after diapering.	I will talk with the teachers today.	03/28/2024
R 400.8137(7)	Diapering guidelines were not posted in the toddler classroom.	Will fix it today.	03/28/2024
R 400.8340(3)	The water bottles in the two-year-old classroom and the milk bottles in the infant classroom were not labeled and dated.	I want to ask the family to fix it.	03/29/2024


R 400.8137(1)(a)	Staff washed their hands in the food prep sink after diapering.	I'm going to talk with teachers in the meeting.	04/01/2024
R 400.8143(1)	Incomplete child information cards.	I'll fix it and complete the form.	04/06/2024
R 400.8143(2)	Child information cards were not updated annually.	I'll fix it and complete the form.	04/06/2024
R 400.8152(8)	Topical ointment forms were not updated annually.	I will update.	04/06/2024
R 400.8131(12)	The 2023 health and safety refresher were not completed by four staff members.	I will make sure it's completed.	04/15/2024
R 400.8131(6)	Sixteen clock hours were not completed by four staff members in 2023.	I will make sure it's completed.	4/15/2024

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact Thomasa Bond at (248) 860-2439 or bondt2@michigan.gov. In the event that Thomasa Bond is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Thomasa Bond, Licensing Consultant