



STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

GRETCHEN WHITMER  
GOVERNOR

ORLENE HAWKS  
DIRECTOR

March 28, 2023

KinderCare Education LLC  
1695 Twelve Mile Rd  
Berkley, MI 48072

RE: License #: DC630407076  
2023D0432007  
RE: SI LOG #: **Berkley KinderCare  
1695 Twelve Mile Rd  
Berkley, MI 48072**

Dear Ms. Junious:

This letter is to advise you that the 03/28/2023 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R400.8125(1) Staff; volunteer; requirements.	Staff did not provide appropriate care and supervision of the children when staff left a box of chocolates on top of the cubby in the Discovery Preschool classroom which left the box of chocolates accessible to the children.	All staff have been coached and trained on appropriate care and supervision of children.	12/30/2022 - present.
R400.8140(1) Discipline.	Staff violated the center's Positive Guidance policy. Staff did not use positive methods of discipline with	Company policy has been revisited with all staff on "positive guidance". Staff are aware positive methods of discipline	12/30/2022 and continuing to present.

	Child A after Child A ate the chocolates. Staff grabbed Child A by the arm when she took Child A to Child A's Mother.	that encourage self-control, self-direction, self-esteem, and cooperation must be used.	
R400.8158(2) Incident; accident; injury; death; fire reporting.	Licensee designee/program director Jona Hanson did not report within 24 hours the incident involving an allegation of inappropriate contact to Child A by staff.	Licensee, licensee designee, and program director shall report to child's parent and the department directly via phone, fax, or email within 24 hours.	01/10/2023 – present.
R400.8182(3)(a) Ratio and group size requirements.	On 12/30/2022 Child A (29 months) was in the Discovery Preschool classroom. A ratio of 1 staff to 4 children was required. A ratio of 1 to 4 was not maintained between 8:35am and 3:33pm; 2 staff were present when 3 staff were required. At 8:35am the ratio was 2 to 9; at 9:18am the ratio was 2 to 10; at 9:27am the ratio was 2 to 11; and at 10:10am to 3:33pm the ratio was 2 to 12.	All guidance has been reviewed with staff on ratio policy. In each room or well-defined space, the maximum ratio 1 staff to 4 children will be maintained.	12/30/2022 – present.
R400.8182(7) Ratio and group size requirements.	On 12/30/2022 the Discovery Preschool class had children of mixed ages, including the youngest, Child A (29 months old). A ratio of 1 staff to 4 children was required. A ratio of 1 to 4 was not maintained between 8:35am and 3:33pm; 2 staff were present when 3 staff were required. At 8:35am the ratio was 2 to 9; at 9:18am	All ratio and group size requirements have been reviewed and followed up with coaching for all staff members involved. If there are children of mixed ages in the same room or well-defined space the ratio and group size is determined by the age of the youngest child.	01/10/2023 - present

	the ratio was 2 to 10; at 9:27am the ratio was 2 to 11; and at 10:10am to 3:33pm the ratio was 2 to 12		
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It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,



Cheryl Amare, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30837  
Lansing, MI 48909  
(248) 860-0896