



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

February 13, 2023

Carrie Viola
KinderCare Education LLC
40605 Eschenburg Drive
Clinton Township, MI 48038

RE: License #: DC630406237
2023D0019004
RE: SI LOG #: **KinderCare**
2755 Haggerty Road
Commerce Twp, MI 48390

Dear Mrs. Viola:

This letter is to advise you that the 01/31/2023 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
400.8140 (2)(a) Discipline.	Ms. Washington observed Ms. Dereczyk grab a child by the arm and yank him back into line. Ms. Wahl watched Ms. Dereczyk walk over to Child A and put her left hand on Child A's shoulder and with her right-hand spank Child A once on the butt. Ms. Wahl observed Ms. Dereczyk hit Child B on the head with a hardcover book.	Ms. Viola and Ms. Brown will retain the entire staff on KinderCare discipline policy. Staff will be reminded to ask administration for help when they feel frustrated. Ms. Viola and Ms. Brown will discuss the discipline policy and asking for help at monthly staff meetings.	11/17/2023-ongoing.

400.8158 (4) Incident, accident, injury, illness, death, fire reporting.	The licensee did not submit a written report to the department within 72 hours of the occurrence. I have not received a written incident report detailing the occurrence.	Ms. Viola will ensure that incident reports are sent to the department within 72 hours of the incident.	01/25/2023-ongoing
400.8158 (2)(a) Incident, accident, injury, illness, death, fire reporting.	Parents were not contacted within 24 hours of an allegation of inappropriate contact between an adult and child. Ms. Viola stated that anytime there is an incident they generally inform parents immediately. If it is not immediately, then it will be within 24 hours of any incident. She stated that she did not call within the normal timeframe because she unaware of what her next steps her. I informed her that any allegation of inappropriate contact between an adult and child needs to be reported to parents within 24 hours that they were made aware of the incident.	Ms. Viola and Ms. Brown will notify parents alleged incidents within 24 hours of the incident.	01/31/2022-ongoing

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michelle Fruehan".

Michelle Fruehan, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(248) 672-9158