



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF  
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL  
LANSING

Michelle Richard  
ACTING DIRECTOR

**Report Type** : Interim  
**Inspection Type:** Interim

**Date of Inspection:** 6/17/2024  
**Date of Report:** 6/25/2024

<b>Licensee Name(s)</b>	<b>License Number</b>
IXL Troy, LLC	DC630405916
<b>Capacity</b>	<b>Facility Name</b>
103	IXL Learning Center Troy
<b>Program Type</b>	<b>Licensee Designee(s)</b>
Center	Jennifer Moss Melissa Sell Jamie Miller Diamane Kelly
<b>Central Administrator(s)</b>	<b>Program Director(s) Name</b>
Melissa Sell Jamie Miller	Diamane Kelly <b>Qualifications:</b> R 400.8113(7)(f) (9). <b>Date PD Approved:</b> 2018-10-02
<b>Facility Address</b>	<b>Mailing Address</b>
1064 E. Wattles Rd. Troy, MI, 48085	1064 E. Wattles Rd. Troy, MI, 48085
<b>Facility Phone Number</b>	<b>Facility Email Address</b>
(248) 729-7096	dee@ixlkids.com

### Findings of the Inspection

A copy of this Interim inspection report and any associated corrective action plans is available on the Child Care Licensing Bureau [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of when interim inspection reports are completed can be found under [Overview of Licensing Reports](#).

The purpose of the Interim inspection was to determine compliance with applicable licensing statutes and administrative rules for child care Center.

During the Interim inspection, licensing consultant Thanh Biehl found 2 violations. The violations are listed and explained below. Due to the violations, the licensee/licensee designee must send the bureau a [corrective action plan](#) by 7/16/2024. The corrective action plan may be submitted in the [Child Care Hub Information Record Portal \(CCHIRP\)](#). The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

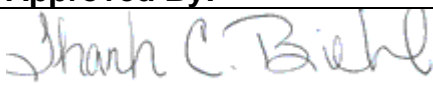
If you have any questions regarding the report, please contact licensing consultant, Thanh Biehl, at (734) 417-8580. In the event that Thanh Biehl is not available, and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

<b>Inspection Details</b>		
<i>Number of Rules/Statutes Reviewed</i>	<i>Number of Rules/Statute Violations</i>	<i>Number of Rules/Statutes where Technical Assistance was Provided</i>
159	2	0
<i>Number of Children's Records Reviewed : Number of Children Enrolled</i>	<i>Number of Child Care Staff Member Records Reviewed : Number of Staff Employed</i>	<i>Number of Volunteer Records Reviewed : Number of Volunteers</i>
10 :	35 :	0 :
<i>Number of Children Observed : Number of Children Present During Inspection</i>	<i>Number of Child Care Staff Members Observed : Number of Child Care Staff Members Present During Inspection</i>	<i>Number of Volunteers Observed a: Number of Volunteers Present During Inspection</i>
80 : 80	15 : 15	0 : 0
<i>Licensee Interviewed</i>	<i>Program Director Interviewed</i>	<i>Child Care Staff Members Interviewed</i>
No	No	Yes

<i>Rule Number</i>	<i>Rule</i>	<i>Analysis</i>	<i>Conclusion</i>
R 400.8161(5)	Emergency procedures. A fire drill program, consisting of at least 1 fire drill quarterly, must be established and implemented.	The child care center did not complete quarterly fire drills for 2023.  The center completed fire drills on 04/02/2023, 06/15/2023, and 12/07/2023.	Repeat Violation Established  Reference: 6/5/2023 :Violation Established.

R 400.8122(5)	Lead caregiver; qualifications; responsibilities. Lead caregivers shall meet 1 of the following qualifications shown in Table 3:	The child care staff member (C.H.) in the Infant Classroom does not have the qualifications to be the lead caregiver.  C.H. was named as the lead caregiver in January 2024. She has completed 3.6 CEUs.	Violation Established
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<b>Bureau Recommendation</b>	
Upon receipt of an acceptable corrective action plan, I recommend the no change in the status of the license.	

<b>Approved By:</b>			
			
Thanh Biehl <b>Licensing Consultant</b>	06/25/2024 <b>Date</b>		