



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF  
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL  
LANSING

Michelle Richard  
ACTING DIRECTOR

**Report Type** : Renewal  
**Inspection Type:** Renewal

**Date of Inspection:** 2/21/2024  
**Date of Report:** 3/19/2024

| Licensee Name(s)                              | License Number  |
|---|---|
| Smart Start Development & Learning Center LLC | DC630405271   |
| Capacity                                      | Facility Name   |
| 45  | Smart Start Dev & Learning Center LLC   |
| Program Type                                  | Licensee Designee(s)  |
| Center  | Demetree Henry  |
| Central Administrator(s)                      | Program Director(s) Name  |
|   | Demetree Henry<br>Qualifications:<br>s 400.8113(7)(f) and (9)<br>Date PD Approved: 07/28/2021 |
| Facility Address                              | Mailing Address   |
| 214 W Walton Blvd,<br>Pontiac, MI, 48340      | 214 W Walton Blvd,<br>Pontiac, MI, 48340  |
| Facility Phone Number                         | Facility Email Address  |
| 4192364449                                    | smartstart734@yahoo.com   |

### Findings of the Inspection

A copy of this renewal inspection report and any associated corrective action plans is available on the Child Care Licensing Bureau [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of when renewal inspection reports are completed can be found under [Overview of Licensing Reports](#).

The renewal inspection involved a review of all applicable child care center [administrative rules](#) and [statutes](#). Verification of compliance included direct observations of the physical environment and the program, discussions with staff, and a review of the center’s records, including staff records and children’s records. Staff records include background checks and training information. Children’s records include child information cards, physical examination dates, and immunizations.

During the renewal inspection, licensing consultant Michelle Fruehan found 22 violations. The violations are listed and explained below. Due to the violations, the licensee/licensee designee must send the bureau a [corrective action plan](#) by 3/28/2024. The corrective action plan may be submitted in the [Child Care Hub Information Record Portal \(CCHIRP\)](#). The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you have any questions regarding the report, please contact licensing consultant, Michelle Fruehan, at (248) 672-9158. In the event that Michelle Fruehan is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

| <b>Inspection Details</b>   |   |  |
|---|---|--|
| <i>Number of Rules/Statutes Reviewed</i>  | <i>Number of Rules/Statute Violations</i>   | <i>Number of Rules/Statutes where Technical Assistance was Provided</i>                |
| 808   | 22  | 0  |
| <i>Number of Children's Records Reviewed : Number of Children Enrolled</i>        | <i>Number of Child Care Staff Member Records Reviewed : Number of Staff Employed</i>                              | <i>Number of Volunteer Records Reviewed : Number of Volunteers</i>                     |
| 10 : 23   | 5 : 9   | 0 : 0  |
| <i>Number of Children Observed : Number of Children Present During Inspection</i> | <i>Number of Child Care Staff Members Observed : Number of Child Care Staff Members Present During Inspection</i> | <i>Number of Volunteers Observed a: Number of Volunteers Present During Inspection</i> |
| 13 : 13   | 5 : 5   | 0 : 0  |
| <i>Licensee Interviewed</i>   | <i>Program Director Interviewed</i>   | <i>Child Care Staff Members Interviewed</i>  |
| Yes   | Yes   | Yes  |

| <b>Documentation of Required Inspections</b> |                           |                 |
|--|---------------------------|-----------------|
| <i>Type of Inspection</i>                    | <i>Date of Inspection</i> | <i>Findings</i> |
| Fire Safety Inspection                       | 5/3/2021                  | A rating        |
| Environmental Health Inspection              | 10/3/2023                 | A rating        |

| <i>Rule Number</i>  | <i>Rule</i>  | <i>Analysis</i>   | <i>Conclusion</i>     |
|---------------------|--|---|-----------------------|
| R<br>400.8182(3)(a) | Ratio and group size requirements.<br>Infants and toddlers, birth until 30 months of | Adult to child ratios in the toddler room were not met.<br>There were 7 toddlers with 2 | Violation Established |

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|                     | age, child care staff member to child ratio of 1 to 4, maximum group size of 12.  | adults, however 1 of the adults left the classroom to cook lunch for the center; which resulted in 1 staff member with 7 toddlers. |  |
| R<br>400.8134(2)(c) | Hand washing.<br>Before preparing and serving food and feeding children.  | An infant staff member did not wash their hands before feeding an infant a bottle.   | Violation Established  |
| R<br>400.8134(2)(e) | Hand washing.<br>After each diapering.  | An infant staff member did not wash her hands after changing a child's diaper.   | Violation Established  |
| R<br>400.8134(3)(b) | Hand washing.<br>After toileting or diapering.  | Children in the infant room did not have their hands washed after diaper changes.  | Repeat Violation Established<br><br>Reference: : 2/1/2022<br>:Violation Established; |
| R<br>400.8112(2)(a) | Comprehensive background check; fingerprinting. Ensure that each individual who requires an eligibility determination under subrule (1) of this rule completes, signs, and submits all of the information required in subrule (5) of this rule, and in subrule (6) of this rule if applicable, on a form prescribed by the department. The forms are available on the department's website for the child care background check system, <a href="http://www.michigan.gov/ccbc">www.michigan.gov/ccbc</a> . The form or forms must be signed and dated prior to the individual's appointment to be fingerprinted. | One of five staff members did not have a consent and disclosure form on file.  | Violation Established  |

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| R 400.8128       | Staff; volunteer; tuberculosis.<br>Staff; volunteer; tuberculosis.   | Three of five staff members did not have a TB test on file.  | Violation Established |
| R 400.8125(5)(a) | Staff; volunteer; requirements.<br>The individual is aware that abuse and neglect of children is against the law.  | Two of five staff members did not have a child abuse neglect statement on file.  | Violation Established |
| R 400.8131(2)    | Professional development requirements.<br>Child care staff members shall have training that includes information about prevention of sudden infant death syndrome and use of safe sleep practices before caring for infants and toddlers.  | Two of five staff members did not have safe sleep training before caring for infants and toddlers.   | Violation Established |
| R 400.8131(3)    | Professional development requirements.<br>Before caring for children, all child care staff members and unsupervised volunteers who work directly with children shall be trained on prevention of shaken baby syndrome, abusive head trauma and child maltreatment, and recognition and reporting of child abuse and neglect. | Two of five staff members did not have abusive head trauma, child maltreatment, recognition and reporting child abuse and neglect training prior to caring for children. | Violation Established |
| R 400.8131(4)    | Professional development requirements.<br>Before unsupervised contact with children, all child care staff members who work directly with children shall complete prevention and control of infectious disease  | Two of five staff did not have prevention and control of infectious disease, including immunizations training prior to caring for children.                              | Violation Established |

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|               | training, including immunizations.   |  |  |
| R 400.8131(5) | Professional development requirements.<br>Within 90 days of being hired, or the first day as an unsupervised volunteer, all child care staff members and unsupervised volunteers who work directly with children shall complete the following trainings, which may count toward annual professional development hours and are available at MiRegistry: | Two of five staff did not have health and safety training within 90 days of training.  | Violation Established  |
| R 400.8125(5) | Staff; volunteer; requirements.<br>A written statement must be signed and dated by staff and volunteers at the time of hiring or before volunteering indicating all of the following information:  | Two of five staff members did not have a child abuse neglect statement on file.  | Repeat Violation Established<br><br>Reference: : 4/26/2023 :Violation Established; |
| R 400.8122(7) | Lead caregiver; qualifications; responsibilities.<br>Lead caregivers for infants and toddlers shall have 3 semester hours, 4.5 CEUs, or 45 hours of MiRegistry approved infant and toddler development and care practices within 6 months of hire. These semester hours or CEUs may satisfy a portion of the requirements of subrule (6) of this rule. | Infant/toddler leads did not have 3 semesters hours/4.5 CEUs/45 hours MiRegistry approved infant/toddler development and care practices within 6 months of hire. There was not a lead staff member in the infant/toddler room. | Repeat Violation Established<br><br>Reference: : 2/1/2022 :Violation Established;  |

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| R 400.8122(2)    | Lead caregiver; qualifications; responsibilities.<br>At least 1 lead caregiver shall be assigned to each group of children in a self-contained or well-defined space and shall be present and providing care in the assigned group in the following manner: | There was not a lead staff member in the infant and toddler room.   | Violation Established  |
| R 400.8335(11)   | Food services and nutrition; provided by center.<br>Prepared bottles and beverage containers of milk and formula must be refrigerated and labeled with the child's first and last name, date, and time of preparation.                                      | Beverage containers were not labeled with each child's first/last name, date, and time made. There were 6 bottles in the refrigerator. None of them were labeled.             | Violation Established  |
| R 400.8335(8)(a) | Food services and nutrition; provided by center.<br>Containers must be labeled with the date opened.  | A container of milk in the kitchen was not labeled with the open date.  | Violation Established  |
| R 400.8340(3)    | Food services and nutrition; provided by parents.<br>Breast milk, formula, milk, other beverages, and food furnished in a same-day supply s must be covered and labeled with the child's first and last name and the date.                                  | There were 6 bottles of breast milk, formula, and/or milk in the refrigerator. Bottles were not labeled with the required information. One bottle was not covered with a lid. | Violation Established  |
| R 400.8143(1)    | Children's records.<br>At the time of a child's initial attendance, a center shall obtain a child information card, using a form provided by the department or a comparable substitute, that is completed and signed by the child's                         | A child information card was not obtained prior to care being provided. One of ten child files did not contain a child information card.                                      | Repeat Violation Established<br><br>Reference: : 4/26/2023 :Violation Established; |

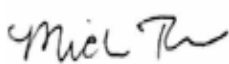
|                  |  |  |                       |
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|                  | parent. The center shall keep it on file and accessible in the center.   |  |                       |
| R 400.8143(11)   | Children's records. A center shall maintain an accurate record of daily attendance at the center that includes each child's first and last name and each child's arrival and departure time. Electronic records may be used. If electronic attendance records are used, then they must be available to the department at the time of an inspection. If the electronic attendance records are not available during an on-site inspection, then the center is in violation of this rule. | Daily attendance was not accurate. There were 14 children present. Of the 14 children, 7 were listed on the attendance record.   | Violation Established |
| R 400.8146(2)    | Information provided to parents. Written documentation that the parent received the written information packet, as required by subrule (1) of this rule, must be kept on file at the center.   | Receipt of a written information packet provided to families was not on file for all children. Of 10 files reviewed, 3 did not contain a written information packet receipt. | Violation Established |
| R 400.8143(3)    | Children's records. For children under school-age, at the time of a child's initial attendance, a center shall obtain, keep on file, and make accessible in the center 1 of the following:   | Immunization records for all children were not obtained prior to attendance. Of 10 files reviewed, 2 did not contain an immunization record.                                 | Violation Established |
| R 400.8143(6)(a) | Children's records. For an infant, within the preceding 3 months.  | Physical evaluations were not file within 30 days of initial attendance. Of 10 files reviewed, 1 infant did not  | Violation Established |

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|                     |  | have a health appraisal on file. The child started care on 08/23/2023.   |                       |
| R<br>400.8143(6)(b) | Children's records.<br>For toddlers, within the preceding 6 months.      | Physical evaluations were not file within 30 days of initial attendance. Of 10 files reviewed, 1 toddler did not have a health appraisal on file.  | Violation Established |
| R<br>400.8143(6)(c) | Children's records.<br>For preschoolers, within the preceding 12 months. | Physical evaluations were not file within 30 days of initial attendance. Of 10 files reviewed, 2 preschool children did not have a health appraisal on file. start dates were 10/30/2023 and 08/21/2023. | Violation Established |

| Technical Assistance |      |
|----------------------|------|
| Rule Number          | Rule |

| Hours of Operation        |                           |                           |                           |                           |          |        |
|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|----------|--------|
| Monday                    | Tuesday                   | Wednesday                 | Thursday                  | Friday                    | Saturday | Sunday |
| 06:00 AM<br>To<br>5:30 PM | 06:00 AM<br>To<br>5:30 PM | 06:00 AM<br>To<br>5:30 PM | 06:00 AM<br>To<br>5:30 PM | 06:00 AM<br>To<br>5:30 PM |          |        |

| Bureau Recommendation   |
|---|
| Upon receipt of an acceptable CAP, I recommend issuance of a regular license to this child care facility. |

| Approved By:  |            |  |  |
|---|------------|--|--|
|  | 03/19/2023 |  |  |
| Michelle Fruehan<br>Licensing Consultant  | Date       |  |  |