



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
LANSING

Michelle Richard
ACTING DIRECTOR

3/19/2024

Demetree Henry
Smart Start Dev & Learning Center LLC
214 W Walton Blvd, Pontiac, MI, , 48340

License Number: DC630405271

Dear Mr. Henry,

This letter is to advise you that the 4/3/2024 corrective action plan you submitted, regarding each rule violation cited in the recently completed Inspection, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8182(3)(a)	Adult to child ratios in the toddler room were not met. There were 7 toddlers with 2 adults, however 1 of the adults left the classroom to cook lunch for the center; which resulted in 1 staff member with 7 toddlers.	The licensee will retrain staff on ratio requirements. Ratios will be monitored daily by the program director and child care staff members.	03/22/2024
R 400.8134(2)(c)	An infant staff member did not wash their hands before feeding an infant a bottle.	The licensee will retrain staff on handwashing polices. The program director will monitor ongoing compliance.	03/22/2024
R 400.8134(2)(e)	An infant staff member did not wash her hands after changing a child's diaper.	The licensee will retrain staff on handwashing policies. The program director will ensure ongoing compliance is met.	03/22/2024
R 400.8134(3)(b)	Children in the infant room did not have their hands	The licensee will retrain staff on handwashing	03/22/2024

	washed after diaper changes.	polices. The program director will monitor ongoing compliance is met.	
R 400.8112(2)(a)	One of five staff members did not have a consent and disclosure form on file.	A consent and disclosure form has been completed. A staff checklist will be used for each staff file to ensure needed information is in each file.	03/21/2024
R 400.8128	Three of five staff members did not have a TB test on file.	The licensee will ensure this is corrected. A checklist will be used for each staff file to ensure that files are complete.	03/26/2024
R 400.8125(5)(a)	Two of five staff members did not have a child abuse neglect statement on file.	The licensee will obtain signed abuse and neglect statement from staff. A file checklist will be used to review files and maintain compliance.	03/26/2024
R 400.8131(2)	Two of five staff members did not have safe sleep training before caring for infants and toddlers.	The licensee will ensure that staff complete the required training. An employee checklist will be used to review all files to ensure all required training is complete on file.	04/05/2024
R 400.8131(3)	Two of five staff members did not have abusive head trauma, child maltreatment, recognition and reporting child abuse and neglect training prior to caring for children.	The licensee will ensure that staff complete the required training. An employee checklist will be used to review all files to ensure all required training is complete on file.	04/05/2024
R 400.8131(4)	Two of five staff did not have prevention and control of infectious disease, including	The licensee will ensure that staff complete the required training. An employee checklist will be used to review all	04/05/2024

	immunizations training prior to caring for children.	files to ensure all required training is complete on file.	
R 400.8131(5)	Two of five staff did not have health and safety training within 90 days of training.	The licensee will ensure that staff complete the required training. An employee checklist will be used to review all files to ensure all required training is complete on file.	04/05/2024
R 400.8125(5)	Two of five staff members did not have a child abuse neglect statement on file.	The licensee will ensure that all staff have child abuse and neglect statements on file.	03/22/2024
R 400.8122(7)	Infant/toddler leads did not have 3 semesters hours/4.5 CEUs/45 hours MiRegistry approved infant/toddler development and care practices within 6 months of hire. There was not a lead staff member in the infant/toddler room.	Mr. D is the qualified infant and toddler lead staff member. The program director will ensure that compliance with lead staff members is met.	03/22/2024
R 400.8122(2)	There was not a lead staff member in the infant and toddler room.	Mr. D is the lead infant and toddler staff member. He will comply with lead staff requirements.	04/05/2024
R 400.8335(11)	Beverage containers were not labeled with each child's first/last name, date, and time made. There were 6 bottles in the refrigerator. None of them were labeled.	Staff were retrained on bottle labeling procedures including covering bottles with missing lids. The program director will monitor this to ensure compliance is met.	03/25/2024
R 400.8335(8)(a)	A container of milk in the kitchen was not labeled with the open date.	Staff were retrained on labeling polices. The program director will monitor labeling to ensure compliance is met.	03/25/2024

R 400.8340(3)	There were 6 bottles of breast milk, formula, and/or milk in the refrigerator. Bottles were not labeled with the required information. One bottle was not covered with a lid.	Staff will be retrained on labeling polices. The program director will monitor compliance is met.	03/22/2024
R 400.8143(1)	A child information card was not obtained prior to care being provided. One of ten child files did not contain a child information card.	The licensee will obtain the missing child information card. A review of child files using a checklist to ensure no information is missing from files will be used.	03/25/2024
R 400.8143(11)	Daily attendance was not accurate. There were 14 children present. Of the 14 children, 7 were listed on the attendance record.	Attendance will be completed. Compliance will be monitored by the program director.	03/22/2024
R 400.8146(2)	Receipt of a written information packet provided to families was not on file for all children. Of 10 files reviewed, 3 did not contain a written information packet receipt.	The licensee will obtain written information packet receipts. A review of children's files using a checklist to ensure any missing information is obtained. The program director will monitor files to ensure compliance is met.	03/22/2024
R 400.8143(3)	Immunization records for all children were not obtained prior to attendance. Of 10 files reviewed, 2 did not contain an immunization record.	The licensee will obtain the missing records. A file review will be completed using a checklist to ensure compliance was met.	03/25/2024
R 400.8143(6)(a)	Physical evaluations were not file within 30 days of initial attendance. Of 10 files reviewed, 1 infant did not have a health appraisal on file. The child started care on 08/23/2023.	The licensee will obtain the missing records. A file review will be completed using a checklist to ensure compliance was met.	03/25/2024

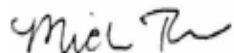
R 400.8143(6)(b)	Physical evaluations were not file within 30 days of initial attendance. Of 10 files reviewed, 1 toddler did not have a health appraisal on file.	The licensee will obtain the missing records. A file review will be completed using a checklist to ensure compliance was met.	03/25/2024
R 400.8143(6)(c)	Physical evaluations were not file within 30 days of initial attendance. Of 10 files reviewed, 2 preschool children did not have a health appraisal on file. start dates were 10/30/2023 and 08/21/2023.	The licensee will obtain the missing records. A file review will be completed using a checklist to ensure compliance was met.	03/25/2024

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact Michelle Fruehan at (248) 672-9158 or fruehanm@michigan.gov. In the event that Michelle Fruehan is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Michelle Fruehan
Licensing Consultant