



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

June 29, 2022

Smart Start Development & Learning Center LLC  
214 W Walton Blvd  
Pontiac, MI 48340

RE: License #: DC630405271  
2022D0432010  
RE: SI LOG #: **Smart Start Dev & Learning Center LLC**  
**214 W Walton Blvd**  
**Pontiac, MI 48340**

Dear Smart Start Development & Learning Center LLC:

This letter is to advise you that the 06/28/2022 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R400.8140(2)(a) Discipline.	Staff used prohibited punishment on Child A. Staff grabbed Child A by the arm and face. Other staff members stated the staff pushed on Child A's forehead with her fingers.	Smart Start discipline policy, using positive guidance with children, and LARA's discipline policy is a part of orientation. The policy will be reviewed with all present and future staff. There will be daily observations of this rule by the director.	06/22/2022
R400.8158(2) Incident; accident; injury; illness; death; fire reporting.	The program director/licensee designee did not report the incident involving an allegation of inappropriate contact with	All incidents required to report to LARA within 24 hours will be followed per this rule, which include allegations of inappropriate contact as well as a written report to Licensing.	06/22/2022

	the staff and Child A to Licensing as required. Mr. Henry did not submit a written report to Licensing as required.		
R400.8158(4) Incident; accident; injury; illness; death; fire reporting.	The licensee designee/program director did not submit a written report to Licensing as required.	All incidents required to report to LARA within 24 hours will be followed per this rule, which include allegations of inappropriate contact as well as a written report to Licensing.	06/22/2022
R400.8176(13) Sleeping equipment.	On 04/27/2022 two sleeping infants, Child B and Child C, had blankets placed with them in cribs.	The policy will be followed as required per this rule. Re-training of current staff has been addressed and for all new staff this policy is a part of the new hire orientation. There will be daily observations of this rule.	06/22/2022
R400.8330(22) Food services and nutrition generally.	On 04/27/2022, a sleeping toddler, Child D, had a bottle in the crib with him	The policy will be followed as required per this rule. Re-training of current staff has been addressed and for all new staff this policy is a part of the new hire orientation. There will be daily observations of this rule.	06/22/2022

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in black ink, appearing to read "Cheryl Amare". The signature is fluid and cursive, with a long horizontal stroke at the end.

Cheryl Amare, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(248) 860-0896