



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

October 26, 2022

Kelly Marsh
Grace Centers of Hope
35 East Huron
Pontiac, MI 48342

RE: License #: DC630394387

RE: SI LOG #: **Hands of Hope
250 N Perry St
Pontiac, MI 48342**

Dear Ms. Marsh:

This letter is to advise you that the 10/25/2022 corrective action plan you submitted, regarding each rule violation cited in the recently completed Renewal Licensing Study Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8134(2)(c) Handwashing.	All staff did not wash their hands before preparing and serving food and feeding children. Two staff members in the wildflower classroom did not wash their hands prior to preparing and serving food.	The licensee will retrain staff on the importance and necessity of proper handwashing. Staff will be trained by the licensee at the staff meeting on 11/02/2022.	11/02/2022
R 400.8134(3)(a) Handwashing	All staff did not ensure that children washed their hands before lunch time. Children in the tiger lilies room played with art	The licensee will retrain staff on the importance and necessity of proper handwashing. Staff will be trained by the licensee at the staff meeting on 11/02/2022.	11/02/2022

	supplies and crawled on the floor before meal time. They did not wash their hands prior to being served.		
R 400.8137(1)(f) Diapering; toileting.	The diapering table in the hallway bathroom on the lower level was not washed, rinsed, and sanitized after each use.	The licensee will retrain staff on the importance of diaper table washing procedures. Staff will be trained by the licensee at the staff meeting on 11/02/2022. The licensee will ensure that staff have access to the bottles needed for cleaning.	11/02/2022
R 400.8143(6)(a) Children's records.	Within 30 days, a physical was not obtained for an infant. Child A started on 05/03/2022. A physical was not on file at the inspection.	The licensee will review all files and contact parents who need physicals.	11/08/2022
R 400.8143(8) Children's records.	The center did not have a current signed statement for school-age parent's confirming the child is in good health, the child's immunizations are up-to date, or an appropriate waiver is on file with the child's school. Three school age children did not have an updated statement on file. Statements were last signed on 8/27/2021, 8/26/2021, and 3/29/2019.	The licensee will review all files and contact parents who need to complete an updated health statement for their children.	11/02/2022
R 400.8152(3) Medication; administrative procedures.	All medication was not clearly labeled for a named child. Three nonprescription topical medications were not labeled with any information.	The licensee will retrain staff at the next staff meeting on 11/02/2022 on medication labeling. Staff will be reminded that all medication needs first and last name.	11/02/2022

R 400.8315(1) Food and equipment storage.	Each refrigerator did not have an accurate working thermometer. The tiger lilies and wildflower classrooms did not have thermometers.	The licensee will place thermometers in each classroom fridge. The temperature will be monitored daily using a checklist.	11/02/2022
R 400.8340(3) Food services and nutrition; provided by parents.	Milk was not covered and labeled with a child's first and last name and date. A bottle in the wildflower classroom was not covered and labeled with required information.	Staff will be reminded to check for labels. Staff will label bottles if parents have forgotten to do so.	11/02/2022

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,



Michelle Fruehan, Licensing Consultant
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