



STATE OF MICHIGAN  
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
 LANSING

GRETCHEN WHITMER  
 GOVERNOR

ORLENE HAWKS  
 DIRECTOR

May 25, 2022

Tanya Zoro  
 Childtime Childcare, Inc.  
 21333 Haggerty Road  
 Suite 100  
 Novi, MI 48375

RE: License #: DC630294576  
 RE: SI LOG #: 2022D0579005  
**Childtime Learning Center #0638**  
**27900 Evergreen**  
**Lathrup Village, MI 48076**

Dear Ms. Zoro:

This letter is to advise you that the 05/25/2022 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8140 (2) (a) Discipline.	There was evidence that Ms. Harrell used a prohibited form of discipline and did not follow the child care center's discipline policy.  I reviewed video footage dated 03/23/2022. I observed Child A crawl right in front of Ms. Harrell and Ms. Harrell flicked her hand at Child A's head. Her	On 03/25/2022, our staff members were retrained on care and supervision of children including nap times. They were also retrained on our positive guidance and redirection policy.	03/25/2022

	<p>hand appeared to have made contact with his head. She then picked him up with what appeared to be excessive force and put him on his cot. Ms. Harrell admitted that she flicked her hand at Child A's head. She flicks her hand at children's heads to get them to sit down.</p> <p>There was no evidence that Ms. Harrell flipped a blanket on Child A's head. The video footage was no longer available, and the child care staff members denied observing this occurring.</p>		
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It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,



Alicia Wiggins, Licensing Consultant  
 Child Care Licensing Bureau  
 611 W. Ottawa Street  
 P.O. Box 30664  
 Lansing, MI 48909  
 (248) 369-7892