



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

February 7, 2023

Cynthia Umphrey
Smart Start Corporation
53318 10 Mile Rd.
South Lyon Twp., MI 48178

RE: License #: DC630288344
The Learning Experience
53318 10 Mile Rd.
South Lyon Twp., MI 48178

Dear Ms. Umphrey:

This letter is a follow-up to the Department's findings regarding the interim inspection conducted at your center on 01/31/2023. The purpose of this inspection was to determine compliance with applicable licensing statutes and administrative rules for Child Care Centers.

During the on-site inspection, I reviewed children's records and child care staff members' records. I observed children in care engaged in a variety of developmentally appropriate activities, including playing with a dollhouse and dolls, blocks, and toy animals. I observed large group time which included dancing, story time, and learning about computer coding. I also observed toileting, diapering, handwashing, meal service, and naptime. The child care staff member's interactions with the children were positive and nurturing. They were attentive to the children's needs.

The violations that were found are:

R 400.8152 Medication; administrative procedures.

(2) A child care staff member shall give or apply medication, prescription or nonprescription, only with prior written permission from a parent.

In the Prepper room, there was no written permission from a parent to administer a child's epi-pen and Auvi-Q.

In the Pre-K room, there was no written permission from a parent to administer a child's Auvi-Q and another child's Benadryl.

R 400.8315 Food and equipment storage.

(1) Each refrigerator must have an accurate working thermometer indicating a temperature of 41 degrees Fahrenheit or below.

In the Toddler's room, there was no thermometer in the refrigerator.

Technical Assistance and Consultation were provided for the following:

- The connection/disconnection process for child care staff members in the Child Care Background Check system.
- Label the medications, diaper creams and water bottles with the child's first and last name.
- Bottle warmers and holding infants.
- Written medication permission from parents must include the exact brand name of the medication.
- Outdoor play equipment needs touch up paint when weather permits.
- Sidewalk leading to the playground needs repair when weather permits.
- Discussed combustible items that should not be stored in the furnace room.

Due to the violations, you must send us a corrective action plan by 02/27/2023. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During calendar year 2022:	Total
Number of serious injuries that occurred in facility.	3
Number of deaths that occurred in the facility.	0
Number of substantiated cases of abuse and/or neglect of a child that occurred at the facility.	0

You can find a copy of this inspection letter and any associated corrective action plans on our website under Statewide Search for Licensed Child Care Centers and Homes. A description of when inspection letters are completed can be found under Overview of Licensing Reports.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your Licensing Notebook.

Sincerely,

A handwritten signature in black ink, appearing to read "Alicia Wiggins". The signature is fluid and cursive, with the first name "Alicia" written in a larger, more prominent script than the last name "Wiggins".

Alicia Wiggins, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(248) 369-7892