



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 31, 2022

Danielle Crafton
Childtime Childcare, Inc.
Suite 100
21333 Haggerty Road
Novi, MI 48375

RE: License #: DC630094591

RE: SI LOG #: Childtime Children's Center
5230 Bogie Lake Road
Commerce, MI 48382

Dear Ms. Crafton:

This letter is to advise you that the 08/26/2022 corrective action plan you submitted, regarding each rule violation cited in the recently completed Renewal Licensing Study Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R400.8134	I observed a child care staff member (CCSM) feed an infant without washing her hands prior to.	Management have retrained all staff on the hand washing policy/procedure and are doing random check ins to ensure it is being implemented at the appropriate transitions.	08/25/2022
R400.8134	A CCSM changed three (toddler) diapers without ensuring that each of the children washed their hands afterwards.	Management have retrained all staff on the hand washing policy/procedure and are doing random check ins to ensure it is being implemented at the appropriate transitions.	
R400.8140	I observed a time out method being used in the 2	Staff have been retrained on positive behavior support with	08/22/2022

	½ year classroom. The CCSM confirmed this was a redirective method used at which time children are removed from the group and asked to sit at a table for approximately 1 to 4 minutes.	children to give age-appropriate redirection to help calm down an upset child and/or stop aggressive behavior. Management will continue to check in and support staff as needed.	
R400.8350	The handwashing sink in the infant room exceeded 120 degrees Fahrenheit. The water temperature tested at 127 degrees Fahrenheit.	Management put in a work order on 08/22/2022 to have the water heater turned down.	

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,



RaSheeda Mitchell, Licensing Consultant
 Bureau of Community and Health Systems
 611 W. Ottawa Street
 P.O. Box 30664
 Lansing, MI 48909
 (248) 762-1915