



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

February 21, 2023

Elizabeth Hood  
KinderCare Education LLC  
40605 Eschenburg Drive  
Clinton Township, MI 48038

RE: License #: DC630077865  
2023D0431003  
RE: SI LOG #: **KinderCare Learning Center**  
**5480 Rochester**  
**Troy, MI 48098**

Dear Ms. Hood:

This letter is to advise you that the 02/17/2023 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8125 (1) Staff; volunteer; requirements.	Ms. Elisa did not provide appropriate care when she held Child A's hand and removed the cot from under her. Ms. Elisa admitted to holding Child A's hand to get her off the cot as she removed the cot from under her when Child A would not get off her cot.	Staff training on positive child guidance and appropriate care and supervision of children, review of licensing guidelines and KinderCare policies on the care, supervision, and respect of children which includes inappropriate/unacceptable guidance and the responsibility to report.	12/15/2022

		<p>Ongoing staff training review of appropriate child supervision and guidance staff meeting.</p> <p>All new staff that are hired will go through new hire training which includes mandated reporting training, a child/abuse and neglect training, along with proactive child guidance and supervision training.</p>	
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It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,



Thomasa Bond, Licensing Consultant  
 Bureau of Community and Health Systems  
 611 W. Ottawa Street  
 P.O. Box 30664  
 Lansing, MI 48909  
 (248) 860-2439