



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

February 10, 2023

Shannon Hall  
Jewish Comm Ctr Of Metro Det  
6600 West Maple  
West Bloomfield, MI 48322

RE: License #: DC630016755  
Investigation #: 2023D0211006  
JCC Child Development Center

Dear Mrs. Hall:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R 400.8125(1) Staff; volunteer; requirements

The details of the information are in the attached report. To investigate:

- I interviewed the program director, licensee designee, child care staff members, and parents.
- I completed on-site inspections on the following dates: 12/16/2022.

As a result of this investigation, I found the following violation(s):

**R 400.8125(1) Staff; volunteer; requirements**

I recommend no change to the current license status.

Due to the violations, you must send us a corrective action plan by 03/03/2023. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.

- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Chimere Simmons, Licensing Consultant  
 Bureau of Community and Health Systems  
 611 W. Ottawa Street  
 P.O. Box 30664  
 Lansing, MI 48909  
 (248) 881-6044

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
CHILD CARE LICENSING BUREAU  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC630016755
<b>Investigation #:</b>	2023D0211006
<b>Complaint Receipt Date:</b>	12/16/2022
<b>Investigation Initiation Date:</b>	12/16/2022
<b>Report Due Date:</b>	02/14/2023
<b>Licensee Name:</b>	Jewish Comm Ctr Of Metro Det
<b>Licensee Address:</b>	6600 West Maple West Bloomfield, MI 48322
<b>Licensee Telephone #:</b>	Unknown
<b>Administrator:</b>	Shannon Hall, Designee
<b>Licensee Designee:</b>	Shannon Hall, Designee
<b>Name of Facility:</b>	JCC Child Development Center
<b>Facility Address:</b>	6600 West Maple West Bloomfield, MI 48322
<b>Facility Telephone #:</b>	(248) 432-5582
<b>Original Issuance Date:</b>	07/01/1990
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	10/16/2022
<b>Expiration Date:</b>	10/15/2024
<b>Capacity:</b>	220
<b>Program Type:</b>	CHILD CARE CENTER

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Child A (4-year-old, female) was left unsupervised in the classroom during transition.	Yes

## III. METHODOLOGY

12/16/2022	Special Investigation Intake 2023D0211006
12/16/2022	Special Investigation Initiated - Onsite Onsite from 1:03 P.M. to 2:48 P.M. I interviewed the program director and licensee designee, Shannon Hall, child care staff members, Ivy Pomeoy, and Elizabeth Glegola
01/03/2023	Contact - Telephone call made Spoke with Child A's Mother
01/03/2023	Contact - Telephone call made Spoke with Child B's Mother
02/01/2023	Exit Conference Exit conference with Lauren Bogorad
02/01/2023	Inspection Completed-BCAL Sub. Compliance

**ALLEGATION: Child A (4-year-old, female) was left unsupervised in the classroom during transition.**

**INVESTIGATION:** On 12/14/2022, the bureau received an incident report from program director, Shannon Hall. The incident report describes Child A being left unsupervised in the hallway during transition as the class went to an indoor gross motor room. The incident was reported within the required 24 hours.

On 12/16/2023, I completed an unannounced onsite inspection from 1:03 PM to 2:48 PM. I spoke with program director and licensee designee, Shannon Hall. Ms. Hall informed me that the incident took place towards the end of the day, during transition when the children leave their classroom to go to an indoor gross motor room called "Romp and Roll" in a different part of the building. Ms. Hall stated that the child care staff members utilize a face to name system to ensure all children are accounted for.

Ms. Hall stated that Child A was left unsupervised in the classroom when child care staff member Elizabeth Glegola was gathering the children in a line to leave the classroom when two parents arrived to pick up their children. As Ms. Glegola and the children were leaving the classroom, Child A stepped out of line and stood on the side of the cubbies out of Ms. Glegola's view. Ms. Glegola and the rest of the children proceeded to the romp and roll room. Ms. Hall believes Child A was left unsupervised for about two to three minutes before Child B's Mother found her alone in the classroom. Ms. Glegola reported the incident to her, and she notified the bureau and completed an incident report. When she notified Child A's Mother, she was understandably concerned and was worried about Child A's attachment and if she would have issues moving forward. Child A's Father was understanding and believed it was an accident. Ms. Hall shared that the center has had incidents in the past of unsupervised children and the last incident was in 2018.

On 12/16/2022, I viewed the video footage of the incident with Ms. Hall. The video begins at 3:40 p.m. with eight children present along with Ms. Glegola. Ms. Glegola is conducting face to name tags with the children when at 3:42 p.m. a parent arrives and picks up a child. As the children are lining up to leave the classroom, Child A steps out of line and goes to her cubby which is in a corner outside of Ms. Glegola's view. At 3:43 p.m., child care staff member Ivy Pomeoy enters the classroom and proceeds to her classroom through a connected door. Another parent arrives to pick up a child at 3:43 p.m. as Ms. Glegola and the children are leaving the classroom. Child A remained out of view at her cubby. At 3:44 p.m. Child A puts her backpack down and sits at a table near the entrance door of the classroom. Child A is observed sitting at the table occasionally standing up but sitting down again. At 3:45 p.m. Child B's Mother walks into the classroom along with Child B and an older sibling. Child B's Mother is observed talking to Child A and seemingly comforting her. Child B's Mother is observed gesturing towards the door but Child A shakes her head from side to side then puts her head on the table. At 3:52 p.m. child care staff member Ms. Pomeoy walks into the classroom. Child B's Mother is observed talking with Ms. Pomeoy briefly. Ms. Pomeoy and Child A then leave the classroom and reconnect with Ms. Glegola in the romp and roll room.

On 12/16/2022, I interviewed child care staff member Elizabeth Glegola. Ms. Glegola had been working at the child care center since August 2022 and works in the preschool classroom with four- to- five-year old children. There are 15 children enrolled and approximately 12 children were present that day. Child care staff member Alyssa Diskin, who works with her in the classroom, was not present the day of the incident. The day of the incident, Ms. Glegola was taking the children to the romp and roll room; she was counting the children as she lined them up at the door using the face to name tags. Ms. Glegola and Ms. Pomeoy's classrooms come together in the romp and roll room at the end the day. There were about 12 children total between the two classrooms as parents were arriving to pick up children. Ms. Pomeoy left the romp and roll room to get something she left in her classroom. Ms. Pomeoy returned to the romp and roll room with Child A. Ms. Glegola shared that she made sue that Child A was okay and not harmed. Ms. Glegola stated that Child

A was not crying and when she apologized to Child A, Child A said "that's okay". Child A returned to child care center the next day and continues to attend the child care center. Ms. Glegola shared that this was first time something like this has happened to her. Ms. Glegola shared that she did not discuss the incident with Child A's Mother or Father. Ms. Glegola admits that she did not notice that Child A was not among the other children in the romp and roll room. She believes Child A left unsupervised in the classroom for about two to two and half minutes. She now counts and double counts the children when leaving the classroom and arriving to another area in the building.

On 12/16/2022, I interviewed child care staff member Ivy Pomeoy. Ms. Pomeoy has worked at the child care center for seven years. The day of the incident, Ms. Pomeoy was in the romp and roll room when she went back to her classroom. She had 10 children present; she and Ms. Glegola combine classrooms at the end of the day in the romp and roll room and typically do a project. Her classroom was doing a project, and she was going to her classroom to put something away. When she approached Ms. Glegola's classroom, she saw Child B's Mother. Child B's Mother informed her that Child A was left alone in the classroom. Child B's Mother seemed very concerned. When Child A saw her, she began to cry. Ms. Pomeoy remained in the classroom with Child A for about three minutes, calming her down and reassuring her. Ms. Pomeoy took Child A to the romp and roll room and reconnected her with Ms. Glegola.

On 01/03/2023, I spoke to Child A's Mother. Child A's Mother shared that she was concerned at the fact that her child had been left unsupervised and Ms. Glegola did not notice her absence until another staff member returned her to her class. Child A had been attending the child care center since she was six months old. Child A's Mother shared that when she and Child A were home later that evening, she asked Child A what happened and if she saw Child B's Mother. Child A told her yes because she was alone in the room. Child A's Mother spoke to Child B's Mother who informed her that Child A was sad and appeared scared when she found her in the classroom alone. Child A's Mother is very happy that Child A is okay and was not harmed but feels the child care center could have handled the situation better. Child A's Mother feels that the child care center did not represent Child A's feelings well and could have communicated the situation better. This is the first time an incident like this has occurred and Child A has returned to the child care center. Child A's Mother does not plan to remove Child A from the child care center.

On 01/03/2023, I spoke to Child B's Mother. Child B's Mother has multiple children that attend the child care center and Child B and Child A are in the same classroom. The day of the incident, Child B's Mother shared that she was picking up Child B from the hallway as they were on their way to the romp and roll room when Child B had forgotten something in the classroom. When she and her children arrived to the classroom, she saw Child A in the classroom alone. Child B's Mother shared that she tried to convince Child A to go with her to the romp and roll room, but Child A refused and did not want to go with her. Child B's Mother does not believe that Child

