



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

February 9, 2022

REDACTED REPORT

Lynn Goodin
Little Champs LLC
941 E. 76th Street
Newaygo, MI 49337

RE: License #: DC620380696
Investigation #: 2022D1078007
Little Champs Child Care Center

Dear Mrs. Goodin:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.8140(1) Discipline.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: the person who made the complaint, program director, licensee, child care staff member, parents.
- I completed on-site inspections on the following dates: 01/13/2022.

As a result of this investigation, I found the following violation(s):

R 400.8140(1) Discipline.

R 400.8140(2)(a) Discipline.

I recommend no change to the current license status.

Due to the violations, you must send us a corrective action plan by 03/02/2022. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.

- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

You will be sent two copies of this report. One is ***not for public disclosure*** and one is a ***redacted report***.

- The report marked ***not for public disclosure*** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.
- The report marked ***redacted report*** may have some legally protected information blacked out. The ***redacted report*** and any related corrective action plans must be placed in your licensing notebook. The ***redacted report*** and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Dawnita M. Diaz, Licensing Consultant
 Child Care Licensing Bureau
 611 W. Ottawa St.
 P.O. Box 30664
 Lansing, MI 48909
 (616) 402-9376

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC620380696
Investigation #:	2022D1078007
Complaint Receipt Date:	01/03/2022
Investigation Initiation Date:	01/03/2022
Report Due Date:	03/04/2022
Licensee Name:	Little Champs LLC
Licensee Address:	941 E. 76th Street Newaygo, MI 49337
Licensee Telephone #:	Unknown
Administrator:	Lynn Goodin, Designee
Licensee Designee:	Lynn Goodin, Designee
Name of Facility:	Little Champs Child Care Center
Facility Address:	941 E. 76th Street Newaygo, MI 49337
Facility Telephone #:	(231) 652-8062
Original Issuance Date:	12/23/2015
License Status:	REGULAR
Effective Date:	06/22/2020
Expiration Date:	06/21/2022
Capacity:	60
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
On 12/30/2022, Lynn Goodin, program director, "squished" Child A's, [REDACTED] age [REDACTED] neck leaving a mark.	Yes

III. METHODOLOGY

01/03/2022	Special Investigation Intake 2022D1078007
01/03/2022	Contact - Telephone call received Spoke with [REDACTED] [REDACTED] re: investigation and contacts
01/03/2022	Special Investigation Initiated - Telephone Spoke with Lynn Goodin- program director re: allegations
01/03/2022	Contact - Telephone call made Spoke with Child A's Mother re: allegations
01/03/2022	Contact - Document Received Received email Lynn Goodin sent to her consultant and the incident report requested she complete re: incident
01/04/2022	Contact - Document Received Email received from [REDACTED] requesting re: on-site, need to reschedule
01/04/2022	Contact - Telephone call made Spoke with [REDACTED] re: steps taken in investigation, contacts, and emailed her incident rpt/email
01/13/2022	Inspection Completed On-site Interviewed Lynn Gooding, program director, staff and licensee with [REDACTED]
01/24/2022	Contact - Telephone call made Case conference with [REDACTED] [REDACTED]
01/25/2022	Exit Conference Spoke with Jeannie Bulk, licensee re: findings

01/25/2022	Inspection Completed-BCAL Sub. Compliance
01/25/2022	Corrective Action Plan Requested and Due on 02/14/2022

ALLEGATION: On 12/30/2022, Lynn Goodin, program director, “squished” Child A’s, male age 4, neck leaving a mark.

INVESTIGATION:

On 01/03/2022 the Child Care Licensing Bureau, (CCLB), received the complaint that Lynn Goodin, program director, left a mark on Child A’s neck. The alleged incident happened on 12/30/2021 and was first reported to [REDACTED]

[REDACTED]

[REDACTED]

On 01/03/2022 I spoke with [REDACTED]

[REDACTED] The child care center has video recording and she requested a copy of the video from the day in question. She emailed me photos of the mark on Child A's neck which shows a red mark on [REDACTED] neck.

I then spoke with Lynn Goodin by telephone. I asked she send an incident report as required under the rule for this incident. She had emailed her assigned consultant informing him on the situation. She emailed the incident report on this date. The incident report states:

12/30/2021

I was in the office, and I heard my preschool staff constantly talking to [Child A] about [REDACTED] behavior. The preschool group went into the kitchen to have snack (there were 14 kids present and 2 staff members Kim and Makenna). I hear both Kim and Makenna talk to [Child A] several times during snack about [REDACTED] behavior again. As the kids were finishing snack, Kim went to the bathroom (right by the kitchen) while the kids finished, and Makenna started wiping down the tables. I heard Makenna yell at [Child A] this time because [REDACTED] was hitting and kicking other kids. I heard [Child A] tell Makenna "no", so I stepped out of the office. I told [Child A] to come here [REDACTED] was sitting on the floor by the sink, waiting for others to finish snack). [Child A] told me "no" to which I told [REDACTED] "now" and walked over to [REDACTED]. [Child A] refused to stand up, so I picked [REDACTED] up by the armpits and carried [REDACTED] into the staff room to get [REDACTED] away from the other kids (maybe moved [REDACTED] 7 feet). When I picked [REDACTED] up, [REDACTED] refused to put [REDACTED] legs down and was squirming all over. I got [REDACTED] in the staff room and kept my hands in [REDACTED] armpits as I yelled at [REDACTED]. I told [REDACTED] to stop touching [REDACTED] friends and asked [REDACTED] if [REDACTED] would like [REDACTED] friends to do what [REDACTED] was doing to them. I also told [REDACTED] if [REDACTED] didn't straighten up, I would be calling [REDACTED] mom and sending [REDACTED] home. I then released my hand from under [REDACTED] armpits and sent [REDACTED] to get [REDACTED] outdoor clothing on to go outside. I watched [Child A] get ready to go outside, during which [REDACTED] never said anything about the rug burn/rash/scratch on [REDACTED] neck and [REDACTED] never cried or flinch like something was hurting [REDACTED] so I don't know when or how he got it.

As I told the Trooper, I may have gotten [REDACTED] intentionally with my thumb nail when [REDACTED] was squirming, but I don't know, as [REDACTED] never flinched or cried when I was dealing with [REDACTED]. I also told the Trooper that we have had behavior problems with this child that have gotten worst in the last month. I also told the Trooper that after I yelled at [Child A], [REDACTED] was fine behavior wise the rest of the afternoon and never complained of the "injury."

I sent a copy of the incident report to [REDACTED]

On 01/03/2022 I spoke with Child A's Mother by telephone. She repeated the events that took place. She explained on 12/30/2022 Child A was picked up from the child care center by a relative who immediately noticed [REDACTED] had a red mark on [REDACTED] neck. When she picked up Child A the relative informed her of it and Child A told her, "Ms. Lynn grabbed my neck," [REDACTED] demonstrated to her using 2 hands a squeezing motion around [REDACTED] neck. She said Child A has been in care at the facility for [REDACTED] years and prior to this incident she has never had any concerns with [REDACTED] care or supervision. She said Child A told her [REDACTED] was not listening and that's why [REDACTED] got in trouble however she was not aware of any issues with [REDACTED] at the center. She has not had any documentation provided to her about [REDACTED] behaviors or had any meetings about concerns. [REDACTED]

On 01/13/2022 I conducted an announced inspection at the child care facility with [REDACTED]. We interviewed Lynn Goodin outside the presence of others. Ms. Goodin relayed the same information as documented above. She was highly emotional stating she felt "attacked and accused" as she would never hurt a child. She said she heard Child A being talked to several times by the staff member in [REDACTED] room. She went out to the hallway to intervene asking [REDACTED] to come with her. [REDACTED] told her "no", so she went and picked [REDACTED] up "under [REDACTED] arms to carry [REDACTED] into another room and [REDACTED] continued to kick and squirm." She said during this process she yelled at [REDACTED] and "may have got [REDACTED] with my thumbnail but I don't think this happened." She said the video recording was destroyed following a weather event. I asked Ms. Goodin about any documentation of the behaviors she said she experienced with Child A, her frustrations with [REDACTED] and any communication with [REDACTED] parents about these issues. She said none of this was done. I reviewed the written discipline policy which states these are steps that will be taken when there are ongoing challenging behaviors from a child.

I then interviewed Kim Lewis, child care staff member, (CCSM) about the reported allegations. She recalled the class was finishing snack and Child A was sitting on the floor waiting for the next activity and was bothering other children. She went to use the bathroom. When she was walking back to the class, she heard Ms. Goodin say [REDACTED] could not treat [REDACTED] friends the way and saw Child A sitting on the floor crying. She said she saw a mark on Child A's neck later in the afternoon. She asked [REDACTED] what happened and [REDACTED] did not respond to her. She denies seeing Ms. Goodin leave a mark on [REDACTED]. She did not have any concerns with her care, communication, or interaction with children in care.

I then interviewed Makenna Pierce, CCSM, outside the presence of others. She was aware of the reported concerns. She recalled the class was finishing snack and she was cleaning up. Child A was kicking [REDACTED] friends and she asked [REDACTED] to stop. Ms. Goodin heard her and came out of the office. She picked up Child A and took [REDACTED] away from the group. When she brought [REDACTED] back [REDACTED] was fine the rest of the day. She said Child A had the mark on [REDACTED] neck when [REDACTED] arrived in the morning. She knew this because she saw it when [REDACTED] came in, she did not say anything about

it as it did not stand out to her as a concern. She did not have concerns about Ms. Goodin, her interaction with children in care or how she handled the situation.

I then interviewed Jennie Bulk, licensee designee regarding the allegations. She had been informed of the incident by Ms. Goodin when the [REDACTED] interviewed her at her home. She had no concerns with Ms. Goodin or her response to Child A's behaviors. She said she saw the mark on Child A's neck when [REDACTED] arrived at the center. She checked [REDACTED] in and noticed it at that time. She did not ask [REDACTED] parents about it or send any communication to them. She did not document she saw the mark or tell anyone else. She said she is at the center on a daily basis and is aware of Child A and feels he has behavioral problems. I read the center's written discipline policy with her. She said none of the steps regarding ongoing concerns with a child's behavior were done. She felt there was a lack of support from the family making it less than ideal to work with them. She denied that she has had any ongoing issues with Ms. Goodin and her care of children. She has not had any other parent complaints about her.

On 01/13/2022 I spoke with [REDACTED] by telephone. [REDACTED]

[REDACTED]

On 01/24/2022 I participated in a case conference with [REDACTED] and [REDACTED], about this investigation. [REDACTED]

[REDACTED]

On 01/25/2022 I conducted an exit interview with Ms. Bulk, licensee about the findings of this investigation.

APPLICABLE RULE	
R 400.8140	Discipline.
	(1) Positive methods of discipline that encourage self-control, self-direction, self-esteem, and cooperation must be used.

ANALYSIS:	On 12/30/2021, Lynn Goodin, picked up Child A and moved [REDACTED] into another room as a means of getting [REDACTED] to calm down. She admitted to yelling at Child A. In this process she "squeezed" [REDACTED] neck. The entire process of addressing Child A's behaviors did not employ positive methods of discipline that encouraged self-control, self-direction, self-esteem, or cooperation. The event highlighted a high level of frustration on the part of Ms. Goodin resulting in an emotional response to Child A, instead of responding with developmentally appropriate, calm, safe responses to [REDACTED] behaviors.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.8140	Discipline.
	(2) All of the following means of punishment are prohibited: (a) Hitting, spanking, shaking, biting, pinching, or inflicting other forms of corporal punishment.
ANALYSIS:	On 12/30/2022, Lynn Goodin "squeezed" Child A's neck as a form of punishment.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon the receipt of an acceptable written plan of correction I recommend the status of the license remains unchanged.

Dawnita Diaz

01/25/2022

Dawnita M. Diaz
Licensing Consultant

Date

Approved By:

Katrice Sweet

02/09/2022

Katrice Sweet
Area Manager

Date