



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

Marlon I. Brown, DPA
ACTING DIRECTOR

12/11/2023

Little Dreamers Daycare LLC
1906 Mills Ave,
North Muskegon, MI, 49445

License Number: DC610408018
Special Investigation Number: SI-00079799

Dear Little Dreamers Daycare LLC,

I conducted a special investigation because the child care licensing bureau received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
722.115n(8)	The individual may serve as a child care staff member pending the results of the record and database checks required by this section and section 5q if the individual is supervised at all times.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: Program director, Jennifer Bogue-Courter, CCSM 1 and CCSM 2.
- I completed on-site inspections on the following dates: 12/1/2023

As a result of this investigation, I found the following violation(s):

Rule/Law Number	Rule Description
722.115n(8)	The individual may serve as a child care staff member pending the results of the record and database checks required by this section and section 5q if the individual is supervised at all times.

Due to the violations, you must send us a [corrective action plan](#) by 01/02/2024. You can use our corrective action plan form or create your own.

If you need help writing the corrective action plan, please contact licensing consultant Sara Schalk at (231) 340-2730 or schalks@michigan.gov. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Sara Schalk at (231) 340-2730 or schalks@michigan.gov. In the event that Sara Schalk is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Sara Schalk, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU**

Report Type: Special Investigation Report

Date of Report: 12/11/2023

Special Investigation Number	Complaint/Incident Receipt Date
SI-00079799	11/16/2023
Investigation Initiation Date	Report Due Date
11/20/2023	//
License Number	Licensee Name(s)
DC610408018	Little Dreamers Daycare LLC
Facility Name	Licensee Designee(s)
Little Dreamers Daycare LLC	Jennifer Elizabeth Bogue-Courter
Program Type	Central Administrator(s)
Center	
Capacity	Program Director(s) Name
22	Jennifer Elizabeth Bogue-Courter Qualifications: R 400.8113(7)(f) (9). Date PD Approved: 2022-08-15
Facility Address	Mailing Address
1906 Mills Ave, North Muskegon, MI, 49445	1906 Mills Ave, North Muskegon, MI, 49445
Facility Phone Number	Facility Email Address
2317476215	littledreamersdaycare@comcast.net
Original License Issuance Date	License Status:
1/4/2022	Regular
License Effective Date:	License Expiration Date:
7/4/2022	7/3/2024

ALLEGATION(S)

	Violation Established?	
There is a child care staff member working unsupervised, prior to being determined eligible by the department.	Yes	

METHODOLOGY

Date	Activity
11/20/2023	Special Investigation Case Created SI-00079799
11/16/2023	Special Investigation Initiated via Phone Call Interview with CCSM 1 and program director, Jennifer Bogue-Courter.
11/17/2023	Contact – Phone Call Made Spoke with Jennifer Bogue-Courter.

12/1/2023	Inspection Completed On-Site 12:30pm-1:00pm Spoke with CCSM 2, obtained staff attendance records.
12/7/2023	Contact – Document Received Obtained children's attendance records.
12/11/2023	Exit Conference With Jennifer Bogue-Courter.

ALLEGATION: There is a child care staff member working unsupervised, prior to being determined eligible by the department.

INVESTIGATION:

On 11/16/2023, I contacted CCSM 1 by phone and CCSM 1 confirmed that she is working unsupervised with children and is being used in ratio. CCSM 1 got Little Dreamers program director/licensee designee, Jennifer Bogue-Courter on the phone. Jennifer Bogue-Courter confirmed that CCSM 1 is working in the center and CCSM 1 is working unsupervised occasionally. I advised Jennifer Bogue-Courter that CCSM 1's comprehensive background check has not been completed yet, so she should not be working unsupervised. Jennifer Bogue-Courter stated that she thought all of CCSM 1's background checks came back and she has been cleared. I advised Jennifer Bogue-Courter that in the Child Care Background Check (CCBC) system, CCSM 1 has not been determined as eligible yet, and is currently supervision only. Jennifer Bogue-Courter confirmed that her CCBC account is also showing CCSM 1 as supervision only.

On 11/17/2023, I spoke with Jennifer Bogue-Courter by phone and confirmed that CCSM 1 is able to work in the center supervised, until her comprehensive background check results come back. If CCSM 1 is determined to be eligible, then CCSM 1 can begin working unsupervised. If CCSM 1 is determined to be ineligible, then CCSM 1 may not work or be at the center. Jennifer Bogue-Courter stated she understood and that CCSM 1 will only be at the center in a supervised capacity until her eligibility is determined.

On 12/01/2023, I completed an onsite inspection at the center. Jennifer Bogue-Courter was not present at the facility at the time of my arrival. I requested staff attendance records and the center's staffing plan. CCSM 2 contacted Jennifer Bogue-Courter by phone and assisted me with getting the requested records. CCSM 2 confirmed all the current child care staff members. During my onsite inspection, Jennifer Bogue-Courter arrived and provided me with requested staff attendance records and emailed me staff training records.

I reviewed staff attendance records from 11/14/2023-12/01/2023. CCSM 1 is the only CCSM signed into the Big Dippers room for roughly 1-1.5 hours before the next CCSM signs into the Big Dippers Room at 8:00am or shortly before. There is also another CCSM signed into the Little Dippers room at that same time that CCSM 1 is signed in.

Jennifer Bogue-Courter advised me that from 6:30am to 8:00am, the Big Dippers room and the Little Dippers rooms are combined into one room. During the time that the two rooms combine, CCSM 1 is supervised by another CCSM. When the rooms separate, there is a second CCSM in the Big Dippers room with CCSM 1.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
722.115n(8)	The individual may serve as a child care staff member pending the results of the record and database checks required by this section and section 5q if the individual is supervised at all times.
ANALYSIS:	Child care staff member 1 (CCSM 1) completed fingerprints on 09/25/2023. CCSM 1's comprehensive background check is pending and is currently supervision only. Program director did not ensure that child care staff member 1 was determined eligible by the department, prior to allowing CCSM 1 to work unsupervised with children.
CONCLUSION:	Violation Established

BUREAU RECOMMENDATION

Bureau Recommendation
Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

Approved By:			
<i>Sara Schalk</i>	12/11/2023	<i>Charnell Lennox</i>	12/12/2023
Sara Schalk Consultant	Date	Charnell Lennox Area Manager	Date