



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

February 2, 2023

Jami Young
Lampe Enterprises, Inc.
1500 Whitehall Rd. Ste. F
Muskegon, MI 49445

RE: License #: DC610379623
Investigation #: 2023D1080003
Winter Sun Schoolhouse Ruddiman Campus

Dear Ms. Young:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R 400.8125 (1) Staff; volunteer; requirements

The details of the information are in the attached report. To investigate:

- I interviewed the program director, child care staff members, witnesses, and parents.
- I completed on-site inspections on the following date: 01/17/2023.

As a result of this investigation, I found the following violations:

R 400.8125 (1) Staff; volunteer; requirements

I recommend no change to the current license status.

Due to the violations, you must send us a corrective action plan by 02/20/2023. You can use our [corrective action plan](#) form or create your own. If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. **The corrective action plan must include the following:**

- **How compliance with each rule will be achieved.**
- **Who is directly responsible for implementing the corrective action for each violation.**
- **Specific time frames for each violation as to when the correction will be completed or implemented.**

- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	☐	☒
A rule or law violation was found and abuse and/or neglect of a child occurred.	☐	☒

This report and any related corrective action plans must be filed in your licensing notebook, if you maintain one. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Amanda Wendell

Amanda Wendell, Licensing Consultant
 Child Care Licensing Bureau
 611 W. Ottawa Street
 P.O. Box 30664
 Lansing, MI 48909
 (231) 492-5410

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC610379623
Investigation #:	2023D1080003
Complaint Receipt Date:	01/11/2023
Investigation Initiation Date:	01/12/2023
Report Due Date:	03/12/2023
Licensee Name:	Lampe Enterprises, Inc.
Licensee Address:	1500 Whitehall Rd. Ste. F Muskegon, MI 49445
Licensee Telephone #:	Unknown
Administrator:	Jami Young, Designee
Licensee Designee:	Jami Young, Designee
Name of Facility:	Winter Sun Schoolhouse Ruddiman Campus
Facility Address:	1825 Ruddiman Drive North Muskegon, MI 49445
Facility Telephone #:	(231) 414-8414
Original Issuance Date:	07/13/2016
License Status:	REGULAR
Effective Date:	01/13/2021
Expiration Date:	01/12/2023
Capacity:	105
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
Staff did not provide appropriate care and supervision of Child A when she was left alone on the playground.	Yes

III. METHODOLOGY

01/11/2023	Special Investigation Intake 2023D1080003
01/12/2023	Special Investigation Initiated - Telephone Interview with Child A's Mother
01/17/2023	Inspection Completed On-site 12:00 P.M. – 12:45 P.M. Interview with program director Ms. Onica McFarland
01/18/2023	Contact - Telephone call made Interviews with child care staff members Ms. Hannah Pavlich, Ms. Ava Wypa, and Ms. Brooke Bradley
01/18/2023	Contact - Telephone call made Interview with Child B's Mother
01/31/2023	Exit Conference With program director

ALLEGATION: Staff did not provide appropriate care and supervision of Child A when she was left alone on the playground.

INVESTIGATION: On 01/11/2023, I received an incident report indicating that, on 01/04/2023 at approximately 12:01 P.M., Child A (female, 3 years) was left alone on the playground after her class was brought inside. It stated that the children were on the playground while waiting for parents to pick up the half day children. After they were picked up, the rest of the class went into the building. Another center parent was putting her child in the car when she heard crying. She opened the gate to the play area and brought Child A to the door of the center and passed her to center staff. It was noted that Child A was not physically injured.

On 01/12/2023, I interviewed Child A's Mother. The afternoon of the incident, she was called by a staff member from the center and informed of the incident. She was told that a parent found Child A and brought her inside. They estimated that she was outside for about 30 seconds. Child A seemed fine when she got picked up that day.

Child A told her mother that she was crying and that a grown-up brought her back in the building. Child A's Mother reported that the center is great and has great staff. She thought maybe the classroom staff were newer teachers. She stated, "Mistakes happen, and I think it's a great place." She had no concerns about sending Child A back to care and Child A had no concerns about returning to care.

On 01/17/2023, I completed an inspection at the center. I spoke with program director Ms. Onica McFarland, who reported that she was working in one classroom with child care staff member Ms. Hannah Pavlich. In the other classroom were two child care staff members, Ms. Ava Wypa and Ms. Brooke Bradley, who were helping at this center from another center in the licensee group. Ms. McFarland and Ms. Pavlich were inside with their children while the other classroom of 13 children and 2 child care staff members were outside. Shortly after the other class came back inside, the doorbell rang and Ms. Pavlich answered it. Ms. Pavlich then came to Ms. McFarland with Child A and said that a parent had found her on the playground after the other class had come in. Ms. McFarland took Child A from Ms. Pavlich, took her downstairs, and told the two staff members that Child A had been left outside. She reported that they were downstairs preparing for lunch at this time. Ms. McFarland then called licensee designee Ms. Jami Young and Child B's Mother, who found Child A. Ms. Young had her send Ms. Wypa and Ms. Bradley home for the day and stated that they will not be working on this campus again.

Ms. McFarland clarified that Ms. Wypa and Ms. Bradley took 13 children outside to play on the playground. They were coming back in the building as the morning-only children were being picked up, leaving them caring for 9 children. When they returned to the building, they only had 8 of these children with them. When Ms. McFarland asked them how this happened, they said they were not sure. They had been taking off children's outdoor gear and did not realize Child A was not there.

Ms. McFarland reported that normal procedures are to count children as they line up or do a role call from Brightwheel. She has since reiterated these procedures with the staff.

The center's front door opens to the parking lot. On one side of the parking lot is the playground, behind a tall fence. Ms. McFarland took me into the playground, where I saw that the gate latch is at the top of the inside and would be impossible for a child to open. The fence is tall enough that someone inside would not be visible from the outside, but for the small amount of ground clearance, which allowed Child B's Mother to see Child A's feet.

I interviewed Ms. Pavlich, who reported that she was working upstairs with Ms. McFarland and they had two fill-in staff members downstairs. Some children get picked up around lunchtime, and the doorbell rang at this time. Ms. Pavlich answered it and it was Child B's Mother, who had just picked Child B up from Ms. Pavlich and Ms. McFarland's room. She had Child A with her and said, "I think she got left outside," saying that she found her on the playground. Ms. Pavlich brought

Child A to Ms. McFarland, who brought her downstairs. Child A did not say anything during this time and Ms. Pavlich said she seemed “stunned.”

Ms. Wypa reported that she had been filling in for the week of January 2nd from another center, along with Ms. Bradley. She thinks they had 14 children total in their care on the morning of the incident. They were out on the playground and went in for lunch. As they were going in, some children were picked up by their parents from the parking lot. When they returned to the classroom, they were getting lunches out when Ms. Bradley counted the children and realized they were missing one. Ms. Wypa ran upstairs as Ms. McFarland was bringing Child A downstairs. Ms. Wypa estimates that Child A was out of her care for 1-2 minutes but was with another adult for part of that time. Ms. Wypa reported that they had called children to line up three times and she did not know if Child A was hiding or did not hear them call to line up. She reported that they normally count children during transitions but did not that day.

Ms. Bradley reported that she was filling in for the week and the day of the incident was her first day at the center. She and Ms. Wypa took their class out to the playground before lunch. As they were getting ready to go back inside, some children were also being picked up for the day. They called children to line up multiple times. They thought they had all the children with them and, once they got downstairs, they got out their lunches and counted the children. They had 13 children present but were supposed to have 14. Ms. Wypa ran upstairs as Ms. McFarland was bringing Child A downstairs. I informed her that the center’s attendance showed they should have had 9 children present after pickup and she said she was not sure of the exact number because some children had been checked out by their parents. She could not remember how many children left before the class came back inside.

It should be noted that, after my interviews with Ms. Wypa and Ms. Bradley, I contacted Ms. McFarland again to confirm that she brought Child A all the way downstairs. She replied, “I brought [Child A] all the way downstairs and, to my knowledge, that is when they realized she wasn’t with them.”

Child B’s Mother reported that she had picked up Child B from inside the building. She was buckling him in his car seat when she heard a scream. She looked around and did not see anything, so continued buckling him. She heard more screaming and looked around again. That is when she saw feet under the gate of the fence. She went over and opened the gate to find Child A standing there. Child B’s Mother had seen the class go back inside 1-2 minutes earlier, so assumed they left this child outside alone. Child A was crying as Child B’s Mother walked her into the building. She gave child A to Ms. Pavlich and left. Child B’s Mother reported that Child B has been attending the center for two years and she has never had any issues. She believes this was an isolated incident due to staffing issues.

APPLICABLE RULE	
R 400.8125	Staff; volunteer; requirements.
	(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	Staff did not provide appropriate care and supervision when they left Child A unattended on the playground after returning to the building.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend this investigation be closed with no change to the status of the license.

Amanda Wendell

02/02/2023

Amanda Wendell
Licensing Consultant

Date

Approved By:

Candice Case-French

02/02/2023

Candice Case-French
Area Manager

Date