



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

August 19, 2022

Jami Young
 Lampe Enterprises, Inc.
 1500 Whitehall Rd. Ste. F
 Muskegon, MI 49445

RE: License #: DC610298437
 Investigation #: 2022D1080017
 Winter Sun Schoolhouse

Dear Ms. Young:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

- R 400.8125 (1) Staff; volunteer; requirements.
- R 400.8176 (13) Sleeping equipment.
- R 400.8325 (1) Sanitization.
- R 400.8325 (4) Sanitization.
- R 400.8330 (22) Food services and nutrition generally.
- R 400.8380 (9) Maintenance of premises.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed program director, caregivers, and parents.
- I completed on-site inspections on the following dates: 07/11/2022.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

| During this special investigation: | Yes | No |
|---|--------------------------|-------------------------------------|
| A rule or law violation was found and a serious injury or death occurred. | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| A rule or law violation was found and abuse and/or neglect of a child occurred. | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Amanda Wendell, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(231) 492-5410

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

| | |
|---------------------------------------|---|
| License #: | DC610298437 |
| Investigation #: | 2022D1080017 |
| Complaint Receipt Date: | 07/07/2022 |
| Investigation Initiation Date: | 07/11/2022 |
| Report Due Date: | 09/05/2022 |
| Licensee Name: | Lampe Enterprises, Inc. |
| Licensee Address: | 1500 Whitehall Rd. Ste. F Muskegon, MI 49445 |
| Licensee Telephone #: | Unknown |
| Administrator: | Jami Young, Designee |
| Licensee Designee: | Jami Young, Designee |
| Name of Facility: | Winter Sun Schoolhouse |
| Facility Address: | Suite F 1500 Whitehall Rd. Muskegon, MI 49445 |
| Facility Telephone #: | (231) 744-1028 |
| Original Issuance Date: | 01/16/2009 |
| License Status: | REGULAR |
| Effective Date: | 07/17/2021 |
| Expiration Date: | 07/16/2023 |
| Capacity: | 95 |
| Program Type: | CHILD CARE CENTER |

II. ALLEGATION(S)

| | Violation Established? |
|--|-----------------------------------|
| Child care staff members do not provide appropriate care and supervision of children when sitting in the hallway with doors closed during naptime. | No |
| Infants are put to bed wearing sleep sacks at over two months of age, with a pacifier clip attached. | No |
| The center utilizes a multi-purpose cleaner instead of utilizing a three-step process for cleaning and sanitizing. | No |
| Dishes are washed in an unsanitary manner. | No |
| A six-month-old infant was put to bed with a bottle. | No |
| The center is not maintained in a clean and sanitary way; it has ants. | No |

III. METHODOLOGY

| | |
|------------|--|
| 07/07/2022 | Special Investigation Intake 2022D1080017 |
| 07/11/2022 | Special Investigation Initiated - On Site Interviews with program director, Ms. Bethany Kulesza and child care staff members Ms. Lisa Cardinal, Ms. Lindsey Eyestone, Ms. Leah Dobb, and Ms. Kim Dalga 1:15 P.M.-2:30 P.M. |
| 08/08/2022 | Contact - Telephone call made Interviews with Child A's Mother and Child B's Mother |
| 08/08/2022 | Exit Conference with Ms. Kulesza |
| 08/08/2022 | Inspection Completed-BCAL Full Compliance |
| 08/09/2022 | Contact – Telephone call made Interview with Child C's Mother |
| 08/08/2022 | Exit Conference |

ALLEGATION: Child care staff members do not provide appropriate care and supervision of children when sitting in the hallway with doors closed during naptime.

INVESTIGATION: On 07/08/2022, I received a complaint alleging, in part, that child care staff members from three of the classrooms sit in the hallway with the classroom doors closed once all of the children are napping.

I arrived at the center during naptime. Upon entry into the building, visitors are in a long rectangular enrichment room. One side of the room has doors leading to three classrooms. The other side has a door leading to the infant/toddler classroom. All the children present in the center were resting or napping when I arrived. I observed child care staff members in each room sitting with the children and rubbing their backs. The two-and-a-half-year-old classroom had eight children present with one child care staff member in the room and one child care staff member directly outside the open doorway, cleaning up lunch dishes. Program director Ms. Bethany Kulesza stated the appropriate child care staff member to children ratios are always followed, except that staff may step into the enrichment area to wash dishes or use the bathroom. She denied that staff ever sit in the hallways with the doors closed.

Child care staff member Ms. Lisa Cardinal is the lead caregiver for the infant/toddler classroom and has worked in the center for almost two years. Ms. Cardinal stated that sometimes child care staff members do come in to the hall during naptime but clarified that you can see in each room from the hallway. She denied that she ever leaves the infant room during naptime.

Child care staff member Ms. Kim Dalga is the acting lead caregiver in the three-year-old room and has worked at the center since 2015. Ms. Dalga is always in her room during naptime and denied that staff from other rooms are in the hall during nap. She denied any concerns with the center.

Child care staff member Ms. Lindsey Eyestone is the lead caregiver in the four-year-old classroom and has worked at the center for ten years. Ms. Eyestone reported that she stays in her classroom during naptime, although she might step out to use the bathroom or make a phone call. She denied that she is ever gone from the room for any period of time and stated that there is always someone present in the room.

Child care staff member Ms. Leah Dobb is an assistant caregiver who is normally in the infant/toddler room. She has worked at the center for approximately one year. Ms. Dobb reported that she is always in her assigned classroom during nap time and thinks that other staff are in their rooms as well. Ms. Dobb does not have any concerns related to the center.

Child A's Mother reported that things at the center are going well. Staff occasionally take children who do not nap to the enrichment area during naptime but denied that she has ever seen staff sitting in the hallway.

Child B's Mother denied any concerns with regards to Child B's care, stating that she has observed staff with Child B and has arrived unannounced at the center, and has never had a concern. Child B's Mother has arrived at the center during naptime before and has never see staff members sitting in the hall.

Child C's Mother denied that she has ever seen staff sitting in the hallway, but she comes in a door that leads directly into the infant room. She also denied that she has ever been present during naptime. Child C's Mother stated that things at the center are going great and denied that she has any concerns.

| APPLICABLE RULE | |
|------------------------|---|
| R 400.8125 | Staff; volunteer; requirements. |
| | (1) All staff and volunteers shall provide appropriate care and supervision of children at all times. |
| ANALYSIS: | There is no evidence to support the allegation that child care staff members sit in the hallway with doors closed during naptime. |
| CONCLUSION: | VIOLATION NOT ESTABLISHED |

ALLEGATION: Infants are put to bed wearing sleep sacks at over two months of age, with a pacifier clip attached.

INVESTIGATION: The allegation stated that an infant over two months of age was put to bed wearing a sleep sack on 06/20/2022. Sleep sacks are appropriate sleeping equipment for infants, so it is assumed that the allegation is referring to swaddlers, which are not allowed beyond two months of age. Further, although pacifier clips are frowned upon, the child care licensing rules do not explicitly prohibit them. According to attendance records, the children present on 06/20/2022 were 11 months old, 14 months old, and 15 months old.

At the onsite inspection, I observed two infants napping. Neither infant was in a sleep sack, swaddler, or had a pacifier. Ms. Kulesza denied that they use swaddlers on any children or that any of the infants they have had in care recently take a pacifier. She stated that they do not allow pacifier clips during naptime.

Ms. Cardinal reported that there is one toddler in care who sleeps with a sleep sack. She stated that they had a parent of an infant who wanted a sleep sack but could not find one they liked. She denied that they use swaddlers in the center. She denied that infants are put to bed with pacifier clips.

Ms. Dobb denied that any children currently use a pacifier, denied that any children are put to bed with a pacifier clip, and denied that any children use swaddlers.

Ms. Eyestone, and Ms. Dalga all denied knowing what goes on in the infant room.

Child A's Mother reported that Child A does not take a pacifier and did not use a swaddler.

Child B does not take a pacifier. Child B's Mother reported that Ms. Kulesza is very conscious regarding safety when it comes to sleep. Child B does not use a swaddler.

Child C does use a pacifier and has a pacifier clip, but Child C's Mother denied knowing if the center uses the clip during naptime. Child C does sleep in a sleep sack on a cot, but never used a swaddler.

| APPLICABLE RULE | |
|------------------------|---|
| R 400.8176 | Sleeping equipment. |
| | (13) Soft objects, bumper pads, stuffed toys, blankets, quilts, comforters, and other objects that could smother a child must not be placed in, or within reach of, a crib or porta-crib with a resting or sleeping infant. |
| ANALYSIS: | The center does not use swaddlers on infants over two months of age. The center does use sleep sacks, which are allowed.. |
| CONCLUSION: | VIOLATION NOT ESTABLISHED |

ALLEGATION: The center utilizes a multi-purpose cleaner instead of utilizing a three-step process for cleaning and sanitizing.

INVESTIGATION: Ms. Kulesza reported that all the rooms utilize the same 3-step process for washing and sanitizing dishes and surfaces. The center has a large rectangular enrichment area centrally located where some staff do dishes.

Ms. Cardinal reported that she cleans and sanitizes high chairs and the diaper changing area with Method cleaner, clean water, and bleach water. She makes a new spray bottle of bleach water daily.

Ms. Dalga utilizes a 3-step process before and after eating, consisting of cleaning with soapy water, clean water, and bleach water. She also uses Method cleaning spray for other surfaces in the room, such as bookshelves.

Ms. Eyestone utilizes a 3-step process on the tables in her classroom after breakfast, lunch, snack, and art projects. She showed me the three spray bottles that she uses.

Ms. Dobb identified that they use a 3-step process to clean surfaces both before and after meals. She identified that they spray the surface with soap and water, then plain water, then bleach water. She denied that they measure the bleach or test the bleach water.

Child A's Mother denied knowing what the center uses to clean or sanitize.

Child B's Mother reported that the center is always clean and described the 3-step process used to clean.

Child C's Mother denied knowing how items are cleaned or sanitized but stated that the center is very clean.

Ms. Kulesza reported that they use less than a capful of bleach in the water, stating that it is mixed weakly enough to not smell the bleach. She denied that they use a test strip on the water but stated that she would be willing to do so. She will get unscented bleach and test strips.

| APPLICABLE RULE | |
|------------------------|---|
| R 400.8325 | Sanitization. |
| | (1) All tableware, utensils, food contact surfaces, and food service equipment must be thoroughly washed, rinsed, and sanitized after each use. Multi-purpose tables must be thoroughly washed, rinsed, and sanitized before and after they are used for meals or snacks. |
| ANALYSIS: | There is no evidence to support the allegation that the center does not properly utilize a 3-step process in washing, rinsing, and sanitizing surfaces. |
| CONCLUSION: | VIOLATION NOT ESTABLISHED |

ALLEGATION: Dishes are washed in an unsanitary manner.

INVESTIGATION: The center provides two snacks and milk; parents provide breakfast and lunch. According to Ms. Kulesza, the center does not do any food preparation and the only dishes they do are for the children who eat off the center's dishes or use the center's silverware. The infant and toddler room has a sink in the

back where staff rinse bottles, bowls, and spoons, and wash the center's utensils used by the infants and toddlers.

There is a small kitchen area off the infant/toddler room. Ms. Cardinal reported that parents send bottles and sippy cups, but that currently, only one child takes a bottle. This bottle is washed at the center along with the center-owned dishes. Ms. Cardinal demonstrated with a sink of water and dish soap, a second sink of clear water, and a third compartment with water and "a splash" of bleach, where the dishes sit for 1-2 minutes. They are then dried in a strainer.

Ms. Dalga has a kitchenette off her classroom with two sinks and a bin. She utilizes one sink for washing, one for rinsing, and sanitizes dishes in the bin.

Ms. Eyestone reported that center staff wash utensils in the enrichment area or in the kitchen in the back room behind the three-year-old room. She identified that they have three bins- a soapy water, clean water, and bleach water bin. She has a bucket in her classroom to transport any dishes that need to be washed.

Ms. Dobb reported that center staff wash dishes in three separate bins following the appropriate procedures of washing, rinsing, and sanitizing the dishes.

Neither Child A's Mother, Child B's Mother, nor Child C's Mother had any information about how the center washes dishes.

| APPLICABLE RULE | |
|------------------------|--|
| R 400.8325 | Sanitization. |
| | (4) Multi-use tableware and utensils must be washed, rinsed, and sanitized using 1 of the following methods: (a) A commercial dishwasher. (b) A residential dishwasher with sanitizing capability. (c) A 3-compartment sink and adequate drain boards. (d) A 2-compartment sink for washing and rinsing, a third container suitable for complete submersion for sanitizing, and adequate drain boards. |
| ANALYSIS: | The center adequately washes, rinses, and sanitizes the dishes used by children in care. |
| CONCLUSION: | VIOLATION NOT ESTABLISHED |

ALLEGATION: A six-month-old infant was put to bed with a bottle.

INVESTIGATION: The complaint alleged that a six-month-old infant was put to bed with a bottle on 06/20/2022. On this date, the center did not have any six-month-old infants in care. The three children in the infant room were 11 months old, 14 months old, and 15 months old.

During the onsite inspection, two infants were napping in cribs and one toddler was napping on a cot. None of the children had a bottle with them. Ms. Kulesza reported that infants are held to eat and that they never have bottles or cups in bed.

Ms. Cardinal reported that, currently, only one infant in care takes a bottle. She denied that children in care ever have a bottle in bed.

Ms. Dobb denied that infants or toddlers ever get bottles in their cribs. She discussed how hard it is to transition infants who receive a bottle in their crib at home.

Ms. Eyestone and Ms. Dalga denied knowing what goes on in the infant room.

Child A's Mother denied that Child A ever had a bottle in his crib.

Child B's Mother denied that Child B gets a bottle while in her crib. She reported that Ms. Kulesza is very conscientious regarding safety with feeding.

Child C's Mother reported Child C does not take a bottle in bed. The center's policy is that they hold all infants for feeding and she specifically heard a child care staff member say that bottles are not allowed in beds.

| APPLICABLE RULE | |
|------------------------|--|
| R 400.8330 | Food services and nutrition generally. |
| | (22) Infants or toddlers shall not have bottles, beverage containers, or food in sleeping equipment. |
| ANALYSIS: | The center does not allow infants to have bottles in cribs and did not have any six-month-old infants in care on 06/20/2022. |
| CONCLUSION: | VIOLATION NOT ESTABLISHED |

ALLEGATION: The center is not maintained in a clean and sanitary way; it has ants.

INVESTIGATION: The complainant alleged that, if food gets dropped on the floor and does not get cleaned up immediately, the center gets ants.

During the onsite inspection, I observed the center to be very clean and sanitary. I did not observe ants anywhere in the center. Ms. Kulesza denied that there is an ant problem in the center. She reported that they have had instances of ants in the past, and that she utilizes a commercial ant spray after hours.

Ms. Cardinal reported that the infant room sometimes gets ants under an exterior door. She mops often and makes sure that the floors are always clean. I observed that the floors in the infant room were clean and did not note any ants.

Ms. Dalga reported that they sometimes have ants at the back door in the spring. They spray for them at night, then vacuum and mop the area in the morning. She denied that there is ever an ant problem.

Ms. Eyestone stated that they have had ants in the center, but that they vacuum daily and it has never been a problem.

Ms. Dobb denied that there is an ant issue at the center, stating, “maybe an ant or two,” but stating that she would not consider it a problem. To her knowledge, the center gets vacuumed once per week, mopped once per week, and swept after every meal. They also keep food off the floor.

Child A’s Mother denied that the center ever has an ant problem.

Child B’s Mother denied ever seeing ants at the center.

Child C’s Mother denied ever seeing ants and stated that the center is very clean.

| APPLICABLE RULE | |
|------------------------|---|
| R 400.8380 | Maintenance of premises. |
| | (1) The premises must be maintained in a clean and safe condition and must not pose a threat to health or safety. |
| ANALYSIS: | The center is maintained in a clean and safe condition. |
| CONCLUSION: | VIOLATION NOT ESTABLISHED |

During the exit conference, technical assistance/consultation was provided regarding the following:

- I reminded Ms. Kulesza that bleach used for sanitizing purposes must be unscented and must be tested.
- I informed Ms. Kulesza that parents must be notified if any spray is used in the center, or that she could utilize bait traps instead.

IV. RECOMMENDATION

I recommend this investigation be closed with no change to the status of the license.

Amanda Wendell

08/19/2022

Amanda Wendell
Licensing Consultant

Date

Approved By:

Candice Case-French

08/19/2022

Candice Case-French
Area Manager

Date